



NUMBER: 23-009-12 REV. A

GROUP: Body

DATE: November 03, 2012

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THIS BULLETIN SUPERSEDES SERVICE BULLETIN 23-009-12, DATED MARCH 07, 2012, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **ASTERISKS.**

THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 12-015. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Incorrect Rear Door Trim Panel

OVERVIEW:

Inspect and if necessary remove and replace the right and left rear door trim panel.

MODELS:

2012 (LX) 300

NOTE: This bulletin applies to vehicles equipped with 18 premium speakers and sub woofer (sales code RCA) built before October 06, 2011 (MDH 1006XX).

SYMPTOM/CONDITION:

Incorrect right and left rear door trim panel.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	1VR321L9AC	Panel, Right Rear Door Trim
1 (AR)	1VR331L9AC	Panel, Left Rear Door Trim
1 (AR)	1JR54DX9AH	Panel, Right Rear Door Trim
1 (AR)	1JR55DX9AH	Panel, Left Rear Door Trim

REPAIR PROCEDURE:

1. Inspect the right and left rear door trim panel for speaker grills(Fig. 1).

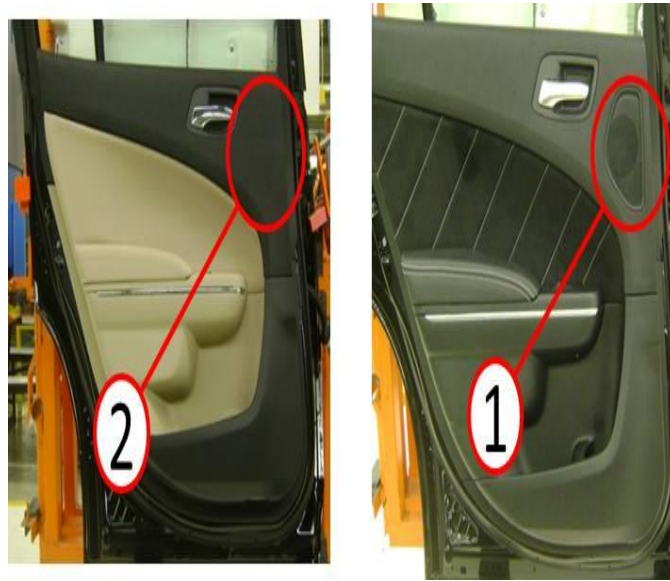


Fig. 1 Left Rear Door Trim Panel

- 1 - Speaker Grill
- 2 - No Speaker Grill

2. ****Did the rear door trim panels have speaker grills?**
 - a. Yes>>> Return the vehicle to the customer or dealer inventory.
 - b. No>>> Proceed to [Step #3](#).**
3. Remove and replace both rear door trim panels. Refer to the detailed procedures available in DealerConnect >TechCONNECT > under: Service Info > 23-Body > Doors - Rear > PANEL, Rear Door Trim > Removal/Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
23-20-22-9D	Inspect, Remove and Replace Both Rear Door Trim Panels (Skill Level = D, Training Level = 1)	0.5 Hrs.
23-20-22-9B	Inspect Right and Left Rear Door Trim Panels Only (Skill Level = D, Training Level = 1)	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action
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