

Update Prior to Sale Notice UPS3512: Incorrect Seat Variants and Functionality

SERVICE BULLETIN

18-Oct-12 | No.: 6-186NAS | Section: GENERAL INFORMATION | Market: CAN / USA

DESCRIPTION

A limited number of 2013 model year Jaguar XJ vehicles may have been manufactured away from process and in a limited number of cases the front seats may be the incorrect specification.

AFFECTED VEHICLES / OWNER NOTIFICATION

The VIN range of affected vehicles is V36314 – V40716.

WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that the vehicle is affected by this Update Prior to Sale notice prior to undertaking any rework action. Retailers are required to **HOLD** all affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the inspection and, if required, rework action.

Refer to Technical Bulletin UPS3512: *Update Prior to Sale: Incorrect Seat Variants and Functionality*, for detailed repair instructions.

PARTS

Refer to the Jaguar Electronic Parts Catalog (JEPC) for any parts required (only if necessary)

TOOLS

Refer to Workshop Manual for any required tools

WARRANTY

△ NOTE: Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time. Check DDW to ensure that the vehicle is affected by this Update Prior to Sale notice prior to undertaking any rework action. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**K147**' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

This Update Prior to Sale notice is valid for a limited time only. Warranty claims with a repair date prior to the **18 March 2013** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No.	QTY.
K147	B	Check specification of front seats	10.10.99	0.20	-	-
K147	C	Check specification of front seats Drive in / Drive out	10.10.99 10.10.10	0.20 0.10	- -	- -

Normal Warranty policies and procedures apply