

FINAL

OWNER NOTIFICATION

Dear NV Cargo Van Owner:

Nissan is committed to providing the highest levels of product quality and customer satisfaction. We believe that our current and future success depends on your continued satisfaction with Nissan. With that in mind, we want to bring to your attention important information regarding your 2012 NV Cargo Van.

REASON FOR SERVICE CAMPAIGN

2012 NV Cargo Van vehicles are equipped with a rear cargo door "check link" that is used to control how far the cargo door rotates when opened. The check link can be released to allow the cargo door to open approximately 243° (wide open position). The check link is designed to automatically re-connect when the cargo doors are closed. On some of the potentially affected vehicles, the check link may not automatically reconnect allowing the cargo doors to rotate to a wide open position next time they are opened. This is not a safety issue, and the vehicle still meets and/or exceeds all applicable safety standards.

WHAT NISSAN WILL DO

To assure your continued satisfaction and confidence in your vehicle, your Nissan Commercial Vehicles dealer will remove and replace the Check Link Arm and the Check Link Assembly at **no charge to you for parts or labor**. The service should take about an hour to complete, but your dealer may require your vehicle for a longer period of time based upon their work schedule.

WHAT YOU SHOULD DO

Contact the nearest Nissan Commercial Vehicles dealer at your earliest convenience in order to arrange an appointment. Nissan Commercial Vehicles dealer locations may be found at www.NissanCommercialVehicles.com. **To ensure the least inconvenience for you, it is important that you have an appointment before bringing your vehicle to the dealer for service.** Please bring this notice with you when you keep your service appointment. Instructions have been sent to your dealer.

If the dealer fails, or is unable to complete the service free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

Thank you for providing us an opportunity to ensure on-going satisfaction with your Nissan vehicle.