

FINAL

Subject: **2013 Pathfinder Bumper Armature Inspection
Dealer Inventory Inspection**

Attention: **Dealer Principals, Sales, Parts and Service Managers**

******* Dealer Inventory Inspection Announcement *******

Nissan is conducting a Dealer Inventory Inspection on certain specific 2013 Nissan Pathfinder vehicles to verify that the armatures behind both the front and rear bumper fascias are installed.

IMPORTANT:

Nissan strongly urges Dealers to inspect any vehicles in their inventory before they are retailed.

If armatures are NOT found on an inspected vehicle, Dealers are instructed to send an e-mail with pictures and VIN to NNAFQASUPPORT@Nissan-USA.com for confirmation, hold the vehicle, and await further direction.

******* Vehicle Identification – Dealer Inventory *******

2013 Nissan Pathfinder vehicles subject to this action can be identified through two methods:

- **Service Comm** – Beginning October 31, 2012, Dealer service departments can complete an inquiry on Service Comm – Campaign I.D. PC192 - to determine an affected vehicle.
- **VIN List** – as a courtesy, posted with this announcement is a list of affected VINs by region, district and assigned service Dealer.

******* Dealer Responsibility *******

It is the dealer's responsibility to check SERVICE COMM – I.D. PC192 – for the campaign status on each vehicle falling within the range of this dealer inventory inspection which is currently in their dealer's inventory. Nissan strongly urges dealers to inspect any vehicles in their inventory before they are retailed.

******* Inspection Instructions *******

Nissan Dealers should perform the inspection only on vehicles specifically identified in Service Comm. Nissan has published technical inspection procedure instructions with claim information. These instructions are available on NNA.net.com under My Documents Sales>Campaigns>, Parts>Campaigns>, Service>Campaigns> categories.

Nissan Parts & Service Dealer Support
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