



## Service Campaign 62-02

**MODELS**

**AFFECTED:** Certain 2013 Model E26HE Winnebago Vista and Itasca Sunstar Motor Homes

**DATE:** August 31, 2012

**SUBJECT:** House Batteries Not Receiving a Charge When The Engine is Running

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**PLEASE FORWARD THIS INFORMATION TO YOUR RV SERVICE MANAGER.**

Winnebago Industries is conducting a Field Service Campaign to verify that the dual battery solenoid is engaging when the engine is running. If it is not operating per design, the attached instructions will provide repair direction.

**Affected Vehicles and Owner Notification**

Attached to this letter is a list of subject vehicles which were shipped to your dealership. Customers with affected vehicles are being sent a letter notifying them of the service campaign. Owners are directed to contact a Winnebago Industries dealer for the service campaign to be performed at no cost to them. A copy of the owner notice is provided for your information.

Evaluate this issue on all subject vehicles currently in your inventory. Do not deliver any subject units to a customer until this corrective action has been taken.

**If You Need Assistance**

If dealer technical assistance is needed, please contact Winnebago Industries' Technical Service Department at (866) 653-4329 from 7:30 a.m. to 5:00 p.m. Central Time or by e-mail at: [techservice@winnebagoind.com](mailto:techservice@winnebagoind.com).

Thank you for your cooperation.

A handwritten signature in black ink that reads "Steven R. Evenson". The signature is written in a cursive, flowing style.

Steven R. Evenson  
Director of Parts and Service



**Repair Procedure:**

Refer to instruction sheet

**Parts Information:**

To perform this repair, you will need a 3' length of 14-gauge wire, a blue butt connector and a female terminal; you can obtain these parts locally. If you are unable to locate a female terminal locally, you can order this from Winnebago Industries.

<u>Quantity</u>	<u>Part Description</u>	<u>Winnebago Industries Part Number</u>
1	Female Terminal	129236-02-000

**Reimbursement**

When the service has been completed, submit a warranty claim using the operation number and TIC code listed below. The repair order must be properly signed by both the dealer and owner before it is submitted to Winnebago Industries.

<u>DESCRIPTION</u>	<u>OPERATION NUMBER</u>	<u>TIME ALLOWANCE</u>	<u>TIC CODE</u>
Add Battery Boost Switch Wiring	05620299	0.5	6202SB

FINAL CLAIMS NEED TO BE SUBMITTED NO LATER THAN NOVEMBER 30, 2012.

## 2013 Vista/Sunstar Model E26HE Battery Boost Switch Wiring Procedure

RE: Installation of accessory run only feed wire to battery boost switch to allow charge from engine to house batteries.

Read the entire instructions carefully before starting the procedure. If you have any questions, please Contact Winnebago Industries' Technical Service Department by calling 1-866-653-4329 or by e-mail: [techservice@winnebagoind.com](mailto:techservice@winnebagoind.com). This document is confidential and is intended for dealer use only.

1. Locate Ford accessory feed #2 run only wire (white/light blue) under left side of dash or locate KE wire in harness under dash area.



2. Run 14 gauge wire from accessory # 2 run only feed wire or connect to KE wire from harness under dash to # 4 terminal on battery boost switch.

Add this wire.

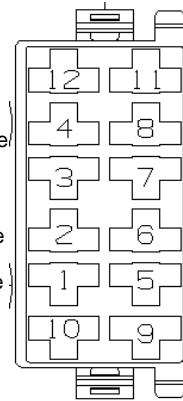


Note: This will allow house batteries to charge from engine battery when engine is operating.

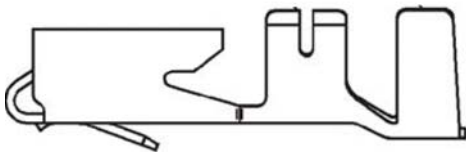
# 4 terminal KE wire

#2 terminal LR wire

#1 terminal LS wire



Battery Boost Switch



Terminal p/n 129236-02-000  
Female, M/P, 630, 14-16 gauge



## Customer Notification Letter

**FOR YOUR INFORMATION  
-COPY OF OWNER INFORMATION-**

RE: BODY SERIAL  
CHASSIS SERIAL

Dear Winnebago Industries Motor Home Owner:

When you purchased your new Winnebago Industries produced motor home, you also received our commitment to provide you with a quality product and our dedication to continuing customer satisfaction. In keeping with this commitment, we are notifying you of a service issue that affects your Winnebago Industries motor home.

Our records indicate that you have purchased a vehicle with the serial number which appears above.

### **Why We Are Contacting You**

Winnebago Industries, Inc. dealers will verify and correct, if necessary, the dual battery charge feature on your coach. This feature allows the engine alternator to provide a charge to your house batteries while the engine is running.

### **What You Should Do**

Contact your Winnebago Industries, Inc. dealer soon to arrange for a service appointment. The repair will take less than an hour, however please allow sufficient time for your dealer to process your vehicle on the date of your appointment.

### **Important**

This campaign and the offer to provide this service are being done at no charge to you.. The offer for a no cost repair is valid until November 30, 2012 at which time the campaign will be closed.

### **If You Need Assistance**

If you have questions or need assistance, please contact Winnebago Industries Owner Relations Department at (800) 537-1885 Monday through Friday from 7:30 a.m. to 5:00 p.m. Central Time or by email: [or@winnebagoind.com](mailto:or@winnebagoind.com).

We are sorry to cause you this inconvenience. We have taken this action in the interest of your continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Thank you for choosing a Winnebago Industries motor home.

Winnebago Industries, Inc.  
Forest City, IA 50436