

SERVICE CAMPAIGN BULLETIN

CAMPAIGN REF: 013

TITLE : Replace vehicle keys where previous non response faults have been reported but keys have not been replaced

DOCUMENT # : 11 M 035

AFFECTED VEHICLES : 12 Coupe

SITUATION : Quality Engineering at McLaren Automotive have identified that keys reporting a non-response issue, that have subsequently been recovered by removing and installing the battery have a potential risk of future hardware failure.

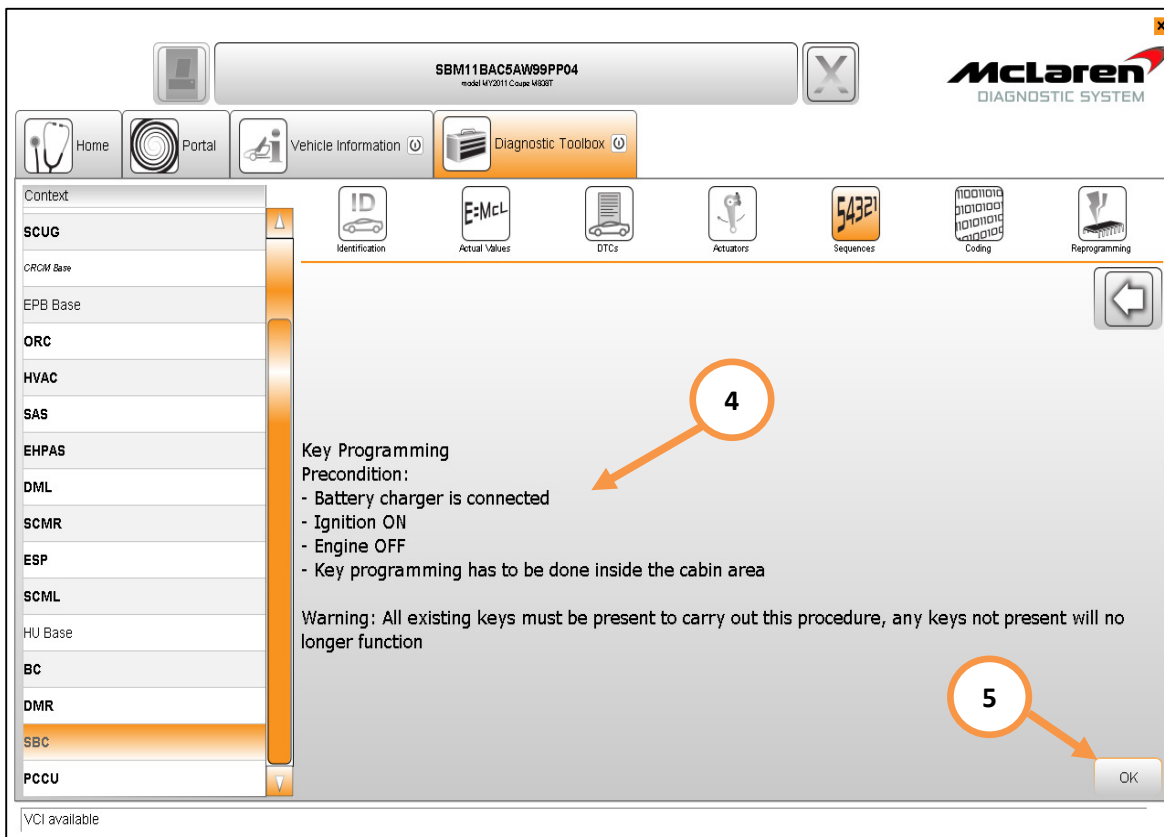
PROCEDURE : Replace both keys on those vehicles where customers have reported loss of key functionality, which has been recovered by software reset (key battery removal/swap).

All keys **MUST** be returned back to McLaren for further investigation.

1. Connect the vehicle to the McLaren Diagnostic System (MDS).
2. Proceed through the Diagnostic Toolbox by accessing the Sequences section (1) of the SBC (2). Perform Key Programming sequence (3).

The screenshot displays the McLaren Diagnostic System interface. At the top, a header bar shows the vehicle ID **SBM11BAC5AW99PP04** and the model **Model MY2011 Coupe M30T**. The main navigation bar includes icons for Home, Portal, Vehicle Information, and Diagnostic Toolbox. Below this, a context menu on the left lists various vehicle components: SCUG, CRM Base, EPB Base, ORC, HVAC, SAS, EHPAS, DML, SCMR, ESP, SCML, HU Base, BC, DMR, SBC, and PCCU. The SBC component is highlighted with an orange arrow labeled **2**. The main content area shows the **Sequences** tab selected, with a list of programming tasks: Un-pair Immobilizer, Key Programming (highlighted with an orange arrow labeled **3**), Align Vehicle Configuration, and Programme VIN. A right-hand navigation bar contains icons for Identification, Actual Values, DTCs, Actuators, Sequences, Coding, and Reprogramming. The Sequences icon is highlighted with an orange arrow labeled **1**. A status bar at the bottom left indicates "VCI available".

3. Ensure that the list of preconditions displayed are met (4), click the ok button to proceed (5) and follow the on screen instructions to programme the new keys.



Please contact your Regional Aftersales Manager should you have any queries relating to the information contained in this bulletin.

WARRANTY INFORMATION

DESCRIPTION	RESOLUTION CODE	TOTAL REPAIR TIME
Replace both electronic keys	M0M30129A33A4E01	0.3

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY	ORDER PROCESS
Key Fob - 433MHz	11M1313CP	1	Unipart