

SERVICE CAMPAIGN BULLETIN

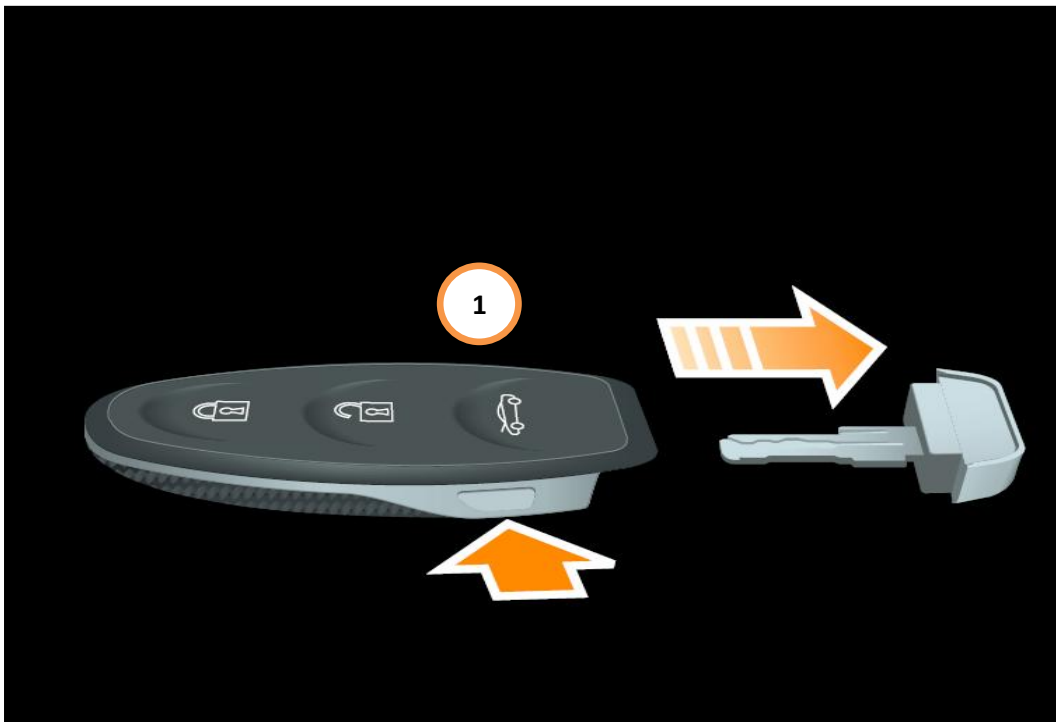
CAMPAIGN REF: 019
TITLE : Replace vehicle key electrics
DOCUMENT # : 11 M 037
AFFECTED VEHICLES: 12 Coupe

SITUATION : Quality Engineering at McLaren Automotive have identified that the cause of the reported key failures from the dealer network is due to both an internal hardware failure of the printed circuit board coupled with a corruption in the software that occurs as a result of this.

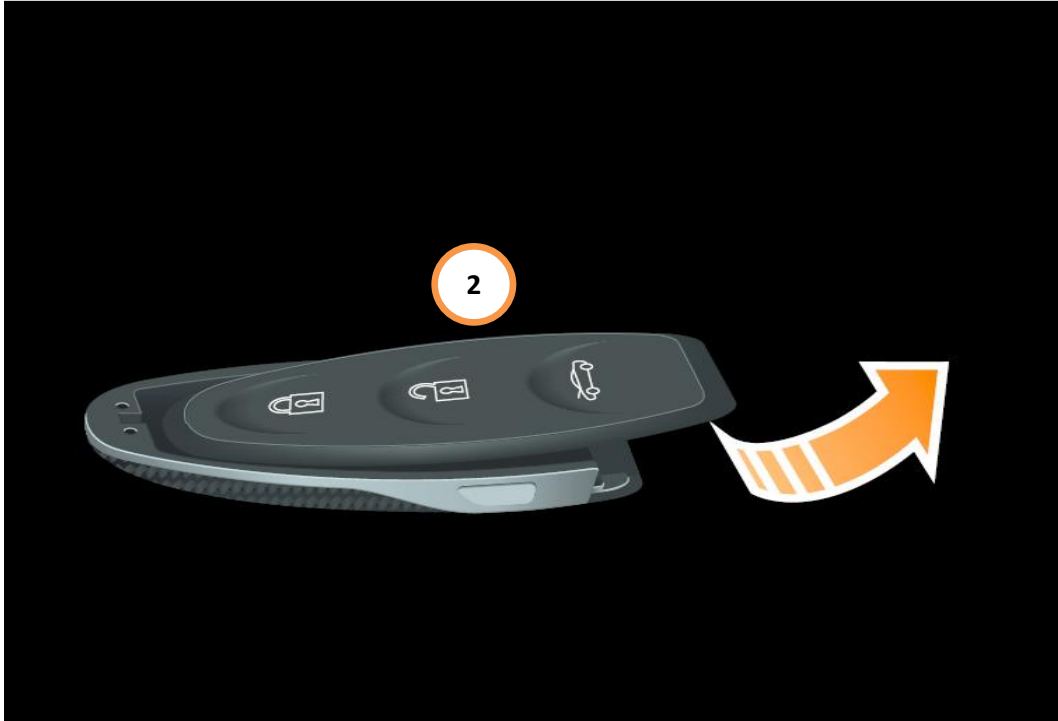
PROCEDURE : Replace the electrics of both vehicle keys.

Removal:

1. Press the release catch and remove the mechanical key from both key fobs (1).



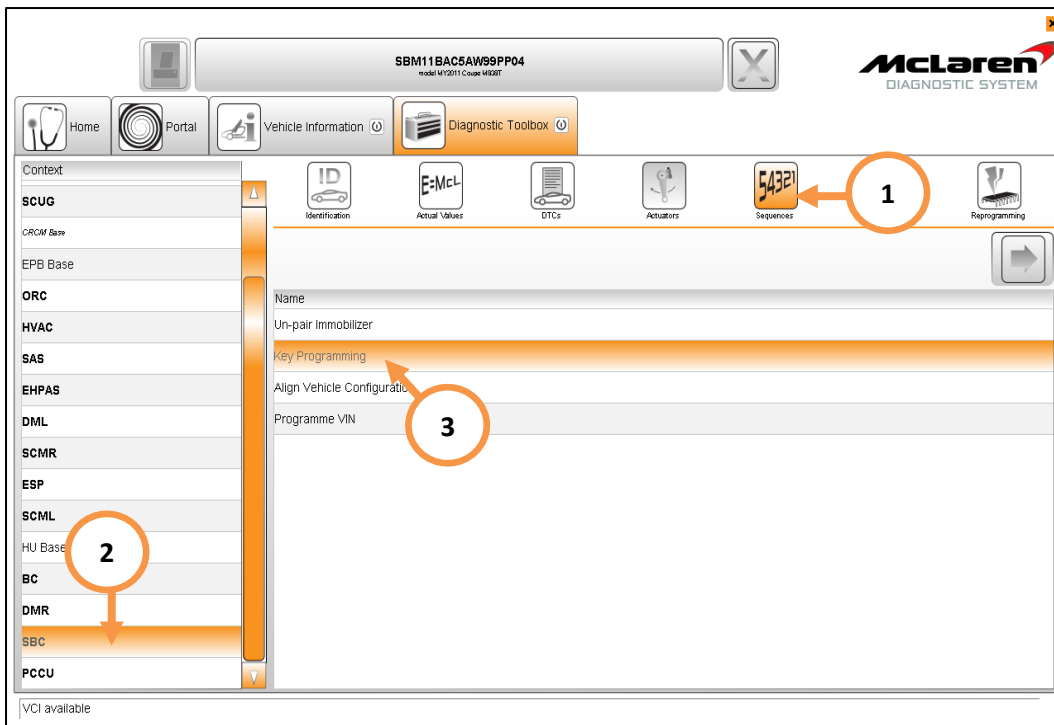
2. Slide the key button pad away from the key fob shell on both keys (2).



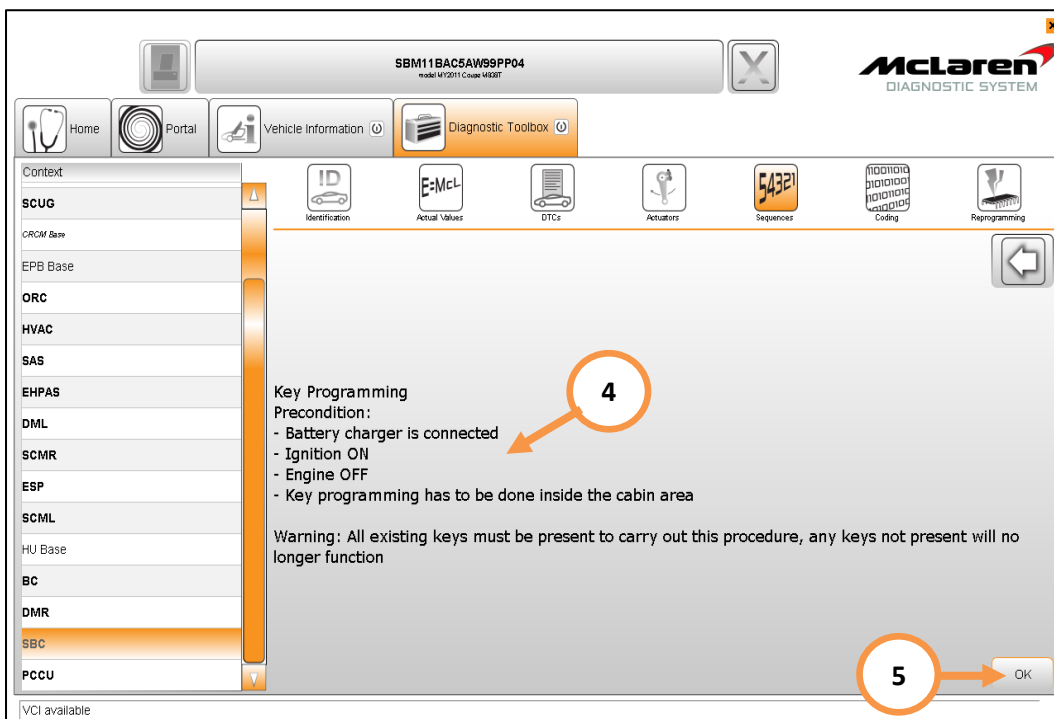
3. Fit the new key fob button pads to the existing fob shell.
4. Refit mechanical keys.

Key programming procedure:

5. Connect the vehicle to the McLaren Diagnostic System (MDS).
6. Proceed to the Diagnostic Toolbox by accessing the Sequences section (1) of the SBC (2). Perform Key Programming sequence (3).



7. Ensure that the list of preconditions displayed are met (4), click the ok button to proceed (5) and follow the on screen instructions to programme the new keys.



Please contact your Regional Aftersales Manager should you have any queries relating to the information contained in this bulletin.

WARRANTY INFORMATION

DESCRIPTION	RESOLUTION CODE	TOTAL REPAIR TIME
Replace both key fob pads	M0M30129A33A4E02	0.3

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY	ORDER PROCESS
NA	NA	NA	NA

Key fob pads will be supplied directly from the McLaren Technology Centre or McLaren Regional Offices at no charge to the dealer. This variant of key is not a stock item and is not available to be ordered via Unipart. Key part numbers 11M1313CP and 11M1314CP should be quarantined and Unipart should be contacted for replacement.
