



Service Bulletin S/B 1008

100 SDE Wheel Area Product Enhancement Kit

Dear Valued Customer:

Date: 3/14/12

XL Specialized Trailers, Inc. is introducing a product enhancement kit which will include the following modification to the trailers listed below. Our warranty data has prompted a team to investigate and research our design; it was through this investigation that a potential warrantable issue was discovered. This modification is required and must be completed prior to **9/31/2012**.

UNITS ELIGIBLE FOR THIS SERVICE BULLETIN

(last 7 digits of VIN)

L010301	L010302	L011019	L011020	L011150
L011151	L011395	L011396	L011171	L011172
L011174	L011175			

Service Bulletin S/B1008 consists of a kit, to be ordered by the owner or repair facility chosen for updating the trailer. Please contact XL Specialized Trailers' Customer Service department at 877-283-4852 to place the order.

Specific work --

1. BUFF PAINT IN ALL AREAS THAT ARE GOING TO BE WELDED
2. PLACE FISH PLATE AS SHOWN, AND FOR EASE OF WELDING, MAKE SURE PLATE SITS FLAT ON WEB
3. WELD SOLID PER PRINT
4. TOUCH UP AREA THAT WAS AFFECTED WITH PRIMER AND PAINT

Work content – Max 8 hours or \$520.00



How to receive reimbursement – When the kit is ordered, an XL Warranty Claim form (F-1000) will be issued along with an authorization number. After installation is completed, it is required to complete and submit the claim form to XL Specialized Trailers, Inc. attention Customer Service. XL will then issue reimbursement for time and materials for each unit under this bulletin to the submitting party.

This Service Bulletin will have an effective start date of 3/14/2012 and run through 9/31/2012, after which date, XL will no longer offer replacement on parts and labor under this Service Bulletin & in the rare case that an issue occurs that could have been prevented, XL will not cover warranty. XL will offer the kit, after 9/31/2012, to be purchased by the owner, and any installation labor also covered at the expense of the owner. We regret any inconvenience which this action may cause you our valued customer.

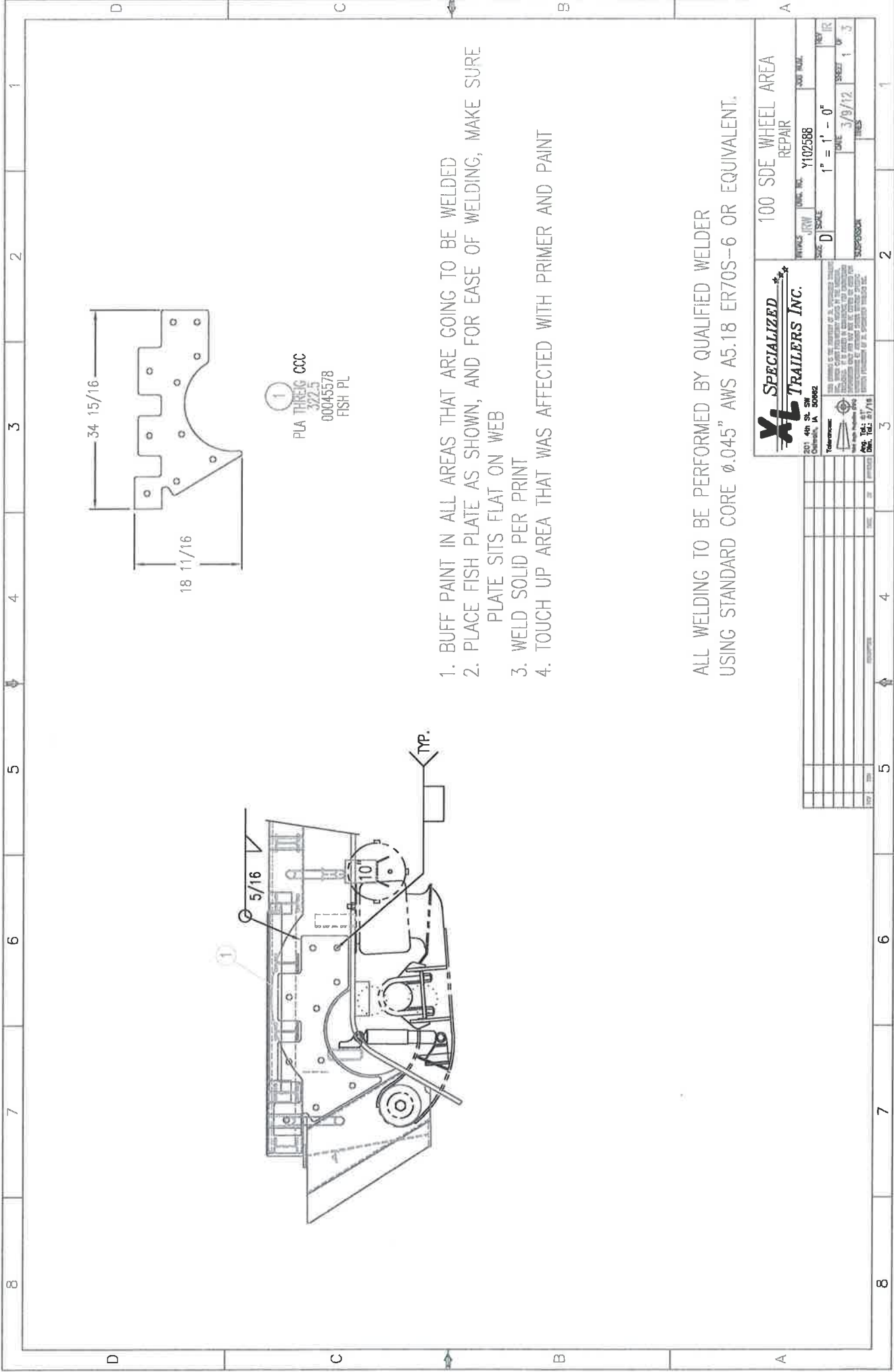
Sincerely,

Joshua R Weig

Customer Service Manager/Engineer

XL Specialized Trailers, Inc.

Cc: Steve Fairbanks, Scott Wall, Nathan Guess, Jeff Ingels



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ALL WELDING TO BE PERFORMED BY QUALIFIED WELDER
USING STANDARD CORE $\phi.045$ " AWS A5.18 ER70S-6 OR EQUIVALENT.

SPECIALIZED XL TRAILERS INC.		100 SDE WHEEL AREA REPAIR	
201 4th St. SW Chattanooga, TN 37402	DATE: 3/9/12	TIME: 1:00	BY: JR
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201 4th St. SW Chattanooga, TN 37402		201 4th St. SW Chattanooga, TN 37402	