



Warranty Information

Warranty Communication

Number: VWC-12-23

Subject: Paint/Corrosion Claim Form – Excel® Version Now Available on WISE

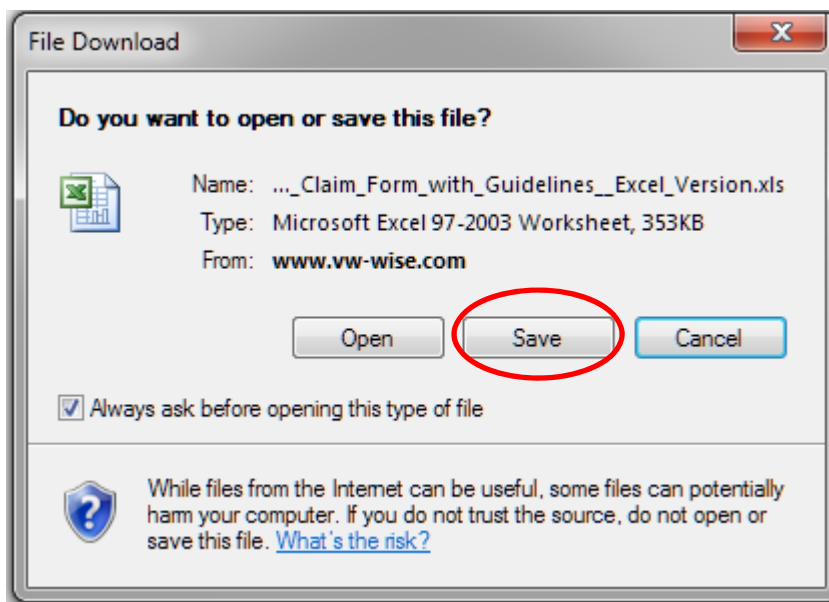
Date: Nov. 5, 2012

This document conveys Volkswagen Warranty general information.

An Excel® version of the *Paint/Corrosion Claim Form* is now available on WISE in the Resource Center under Forms > Paint/Corrosion.

The electronic form includes additional tabs in the workbook for guidelines on how to complete the form as well as some examples showing how the form may be utilized.

When downloading the Excel® version of the form from WISE, always select the “Save” option. If the “Open” option is selected, it may cause problems for the user based upon which version of Excel® is installed.



If you have any questions regarding the use of the Excel® version of the *Paint/Corrosion Claim Form*, please contact the Warranty Helpline at 866-306-8447 or warranty.helpline@vw.com.