



Service Information

Support

Number: VSS-12-07

Subject: UPDATE 91J7 SD Card Information

Date: November 13, 2012

Prior to the release of UPDATE 91J7, all dealers were sent 2 SD cards in cases labeled "PREM8 Radio SW08". The SD card inside the case was not labeled. Dealers may have similar SD cards from previous RCD-510 (Premium 8) software update as part of TB 91-12-11 (2023500). Case for the similar SD card was labeled "RCD510SW0043".

When performing UPDATE 91J7, it is important to ensure an SD card with the correct software is used. If an SD card with the incorrect software is used to attempt software update, radio will require replacement. **Radios that are replaced under warranty after being updated with the incorrect software will be debited back to the dealer.** If radio is inoperative after performing update and the correct SD card was used, refer to Tech Tip 91-12-14 for repair instructions.

To verify correct SD card is being used, place the SD card in a computer with an SD card reader, then open the SD card in "My Computer". Open the "SW_Update" folder and view the "manufacturing.bin" file. Correct software for UPDATE 91J7 will show "Date modified" as 7/3/2012. Software for TB 91-12-11 will show "Date modified" as 11/20/2009.

Name	Date modified	Type
 manufacturing.bin	7/3/2012 1:31 PM	BIN File

If software on SD card to be used to perform UPDATE 91J7 is suspected to be incorrect, correct software can be downloaded from ServiceNet. Refer to the "Additional Information" section of the UPDATE 91J7 Technical Bulletin for procedure to obtain correct software and place on SD card.