

A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the [ElsaWeb Newsletter](#) section in the Technician References menu.

VW ElsaWeb Newsletter



Das Auto.

Edition 5: October 1, 2012

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Did you Know?

When entering a VIN into ElsaWeb, occasionally a pop-up will appear, stating "Important Information is Available on This Vehicle". Once you select "Ok" you may notice that the pop-up disappears, and leaves you wondering, what should I do to find that information? After seeing this pop-up message it is very important to then go to the Vehicle Specific Notes icon and select the Notes link. The notes are used to communicate important vehicle specific information to the technicians.

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Important Information

VSS-12-03 - 2012/2013 Beetle Windows-VTA Process

A PDF of this important information can be found by logging into ServiceNet and clicking on the [VSS-12-03 - 2012/2013 Beetle Windows-VTA Process](#) Technical Helpline section in the Technician References menu.

"All 2012 / 2013 Beetles with Power Window Issues"

- Check and Perform Technical Bulletin 2028594 (V641201) where applicable
- Check for any physical damage or obvious operational restrictions

If windows continue to have issues, please open a VTA case using concern group:

"2012 / 2013 Beetle Windows"

- You must fill in Technicians Preparedness questions accurately.
- Be sure to include in Customer Concern box:
 - Driver Window and / or Passenger Window
 - Customer Name
- Once all the information has been entered, submit the ticket.
 - (Mandatory attachments will not be necessary).
- Then access the ticket and close the ticket.

The Volkswagen Technicians Helpline will process the ticket once closed.

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Feedback Corner

The feedback of the week is from Joe regarding a Wiring Diagram for a 2006 Beetle 1.9L TDI Engine. He says:

"The wiring diagram and component location for fuel pump relay J17 is shown in position 5 on the thirteen position auxiliary relay panel for BEW 1.9L TDI engines. However on this vehicle that is an unused spot. I located the relay location in position 9 and verified the location by using the color codes of wires at the back of the relay. I was able to diagnose problem after locating the relay. Please advise and update."

This feedback was reviewed by the Service Information team and an updated Wiring Diagram was published to fix the error. The repair manual has been updated to reflect the changes. Joe included his full name and email address with the feedback and will be receiving Generation VW Bucks for helping improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
31	13	10

*Please note that this feedback feature is not the place to obtain technical assistance on Volkswagen vehicles, or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue, or wish to report a technical issue, please create a Volkswagen Technical Assistance ticket and contact the Volkswagen Technical Helpline at (800)-678-2389.

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Technical Bulletins

01-12-25 - Update Programming MIL ON, DTCs P2201, P050E, P2080, P244C and/or P2478 Stored in ECM Fault Memory 2030453

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2012	2.0L TDI (CKRA)	Manual (02E)	All	All
Passat	2012	2.0L TDI (CKRA)	DSG (02Q)	All	All

MIL ON with NOx Sensor fault P2201 and/or Exhaust Gas Temperature Sensor faults P050E, P2080, P244C and/or P2478 stored in fault memory.

01-12-26 - Update Programming MIL ON DTCs P0606, P1388 and or P2201 Stored in ECM Fault Memory 2030455

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2012	2.0L TDI (CKRA)	Manual (02E)	All	All
Passat	2012	2.0L TDI (CKRA)	DSG (02Q)	All	All

MIL ON with NOx Sensor fault P2201 and/or Engine Control Module faults P1388, P0606 stored in fault memory. NOx sensor diagnostic strategy and ECM monitoring to sensitive.

01-12-27 - Update Programming to Address Stumbling or Rough Running Conditions at Low Speeds

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
CC	2012	2.0L CBFA,CCTA	All	All	All

This update is to address stumbling, slight hesitation, rough running conditions while driving at low speeds, parking or reversing.

96-12-06 - Vehicle Theft Alarm May Sound Intermittently or No Vehicle Start

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Routan	2011	All	All	DG_BR000001	DG_BR740738

The vehicle theft alarm intermittently sounds for no reason. Multiple attempts are required to start the vehicle before the vehicle will start.

26-12-07 - Ad Blue Filling at Delivery

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2013	2.0L TDI CKRA	All	All	All

The checking and filling of Ad Blue tank level is no longer required.

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Tech Tips

91-12-13TT - Fault 03138-011 "Input AUX IN Open Circuit" Diagnosis Tip

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All Except Routan	2005-2013	All	All	All	All

When diagnosing radio or auxiliary input jack concerns, note that fault 03138-011 "Input AUX IN

Open Circuit" can be caused by an auxiliary input cable that is connected to the vehicle but not to a media device. Before performing diagnosis related to this fault, disconnect cable from vehicle and recheck for faults.

57-12-12TT - Noise in B Pillar/Lock Area

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta Sportwagen Jetta Sedan Beetle	2009–2013 2011–2013 2012–2013	All	All	All	All

When diagnosing a concern of noise in the B-pillar/door lock area, verify noise is caused by the door lock/locking bar. If this is the case, moisten the locking bar with water. If this resolves the condition, clean the locking bar/catch area and lubricate the catch with part no: G 000 150.

13-12-01TT - DTC P0339 "Crankshaft Position Sensor Intermittent" Diagnosis Tip

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Routan	2009–2010	All	All	All	All

When diagnosing DTC P0339 "Crankshaft Position Sensor Intermittent", use StarMOBILE to select the PCM OBD II Monitor List, select "Cam Crank Synchronization Event Monitor", and read both the "Engine Unlock Position and the "Unlock RPM" status. If value for "Unlock RPM" is greater than 3000 RPM, inspect for a warped flexplate before performing any other repair.

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Campaigns

No new Campaigns in ElsaWeb.

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Updates

No new Updates in ElsaWeb.

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Repair Manuals

Elsa Name	Model	Book Updated	Engine Code	Reason
162	Jetta 2011 >	Direct Shift Gearbox	All	Factory Update
162, 1K2, 1K5, AJ5	Jetta 2011 > Jetta 2005–2010 Jetta Sportwagen 2009 Jetta Sportwagen 2010 >	Engine Mechanical, Fuel Injection and Glow Plug	CBEA, CJAA	Local Feedback
162	Jetta 2011 >	Engine Mechanical, Fuel Injection and Ignition	CNLA	Correction
5C1, 5C7	Beetle Coupe 2012 > Beetle Cabrio 2013 >	Fuel Supply System	CAYC, CFFB, CJAA	Factory Update
1K2, 1K5,	Jetta 2005–2010	Electrical Equipment	All	Correction

AJ5	Jetta Sportwagen 2009 Jetta Sportwagen 2010>			
162, 1K5, 1K2, AJ5	Jetta 2011> Jetta 2005–2010 Jetta Sportwagen 2009 Jetta Sportwagen 2010>	Engine Mechanical, Fuel Injection and Glow Plug	CBEA, CJAA	Feedback# 616696
3D	Phaeton 2004– 2006	Engine Mechanical, Fuel Injection and Ignition	BGH, BGJ	Feedback# 613971
1K1	Golf/GTI 2006– 2009	Electrical Equipment	All	Multiple Feedbacks
7B1	Routan 2009>	Engine Mechanical, Fuel Injection and Ignition	CGVA	Feedback# 617682

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Wiring Diagrams

Elsa Name	Model	Book Updated
5K	Golf/GTI 2010>	<ul style="list-style-type: none"> • Component Locations: Radio / Navigation Systems • Component Locations: Engine Management Systems • Component Locations: Climate / Climatronic Systems • Component Locations: Central Lock / Anti-theft Systems <ul style="list-style-type: none"> • Component Locations: Airbag Systems
A32	Passat 2012>	<ul style="list-style-type: none"> • Component Locations: Relays • Component Locations: Fuses • Component Locations: Control Modules • Component Locations: Climate / Climatronic Systems • Component Locations: Central Locking / Anti-Theft Systems <ul style="list-style-type: none"> • Component Locations: Airbag Systems

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Suggestions:

Please send comments or suggestions to: vwoa.WorkshopInformation@vw.com

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