



VAS Tester

Subject: Loading VW Brand DVD V19.18.01 - Cabinet Error

Date: Oct. 15, 2012

Attention Service Manager!

We have determined a potential fault in the data replication of recently-released VW Brand V19.18.01 DVDs.

Specifically, loading attempts may result in a cabinet error being displayed early in the loading process.

Please proceed, be advised as follows:

1. DO NOT attempt to load V19.18.01 on any VAS diagnostic device.
2. In the event that a load attempt of V19.18.01 has already been made, and the result was a cabinet error returned, DO NOT make multiple reload attempts. In these cases, reload the previous version: V19.18.00.
3. Discard the V19.18.01 DVD.

The next scheduled VW Brand release, V19.19.00, is currently in process for release in two weeks.

We apologize for any inconvenience.

Volkswagen Group of America, Inc. DTSS – Workshop technology