

# VW ElsaWeb Newsletter



Das Auto.

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## New! Technical Bulletin Web-Based Training (WBT)

Service Publications has released a new Technical Bulletins Web-based training (WBT). The course demonstrates several methods for finding Technical Bulletins and the advantages of each method.

Knowing how to find Technical Bulletins is essential to helping ensure continued customer satisfaction and reliable vehicle operation. To locate the course, go to the Academy Website and search the "Certification Resource Center" for the course titled "Finding Technical Bulletins in ElsaWeb" (810124). After taking this course, you will be more efficient at finding Technical Bulletins.

## Feedback Corner

This week's feedback is from Peter regarding Technical Bulletin 92-10-03, Rear Washer Nozzle Drips after Use. He says:

"I think this Technical Bulletin may apply to other years, I am working on a 2013 with the same issue."

This feedback was reviewed by the Service Information Team, and the Technical Bulletin was updated to include 2013 model year vehicles. Peter included his full name and email address with the feedback and will be receiving Generation VW Bucks for helping improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
28	24	6

\*Please note that this feedback feature is not the place to obtain technical assistance on Volkswagen vehicles, or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue, or wish to report a technical issue, please create a Volkswagen Technical Assistance ticket and contact the Volkswagen Technical Helpline at (800)-678-2389.

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## Technical Bulletins

40-12-05 - Front Suspension Creaking Noise					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2011—2012	All	All	A3_BC000001	A3_CC025567
Front suspension creaking noise during suspension cycles (going over speed bumps or entering on an inclined surface).					

40-12-04 - Front Suspension, Knocking Noise					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2006—2010	All	All	All	All
CC	2009—2011	All	All	All	All

CC	2012	All	All	AN_CE500004	AN_CE515057
<p>The sub frame shifts slightly relative to the body due to wax residue in-between components. Maximum acceleration and braking in vehicles that are driven hard are contributors to the occurrence.</p>					

<b>92-12-03 - Rear Washer Nozzle Drips after Use</b>					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Golf	2010—2013	All	All	All	All
GTI	2010—2012	All	All	All	All
<p>Rear washer hose retains washer solvent after use. Without a check valve the excess water will continue to drain off out of the washer nozzle.</p>					

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## Tech Tips

<b>15-12-01TT - Fault Codes P06DD, P000D, or P0390 After Cylinder Head Replacement</b>					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Routan	2011—2012	3.6L (CJRA)	All	All	All
<p>Verify that the oil galley bolts were transferred (see pictures below) when the cylinder head was replaced.</p>					

<b>15-12-03TT - MIL ON, Fault P0300, P0301, P0302, P0303, P0304, P0305, and/or P0306 Stored In PCM</b>					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Routan	2011—2012	All	All	All	All
<p>When diagnosing faults P0300, P0301, P0302, P0303, P0304, P0305, and/or P0306 for cylinder misfires, perform a Cylinder Combustion Pressure Leakage Test before replacing any components.</p>					

**96-12-07TT - Equipped With KESSY – Key Adaptation Tip**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Golf/GTI	2011—2013	All	All	All	All
EOS	2011—2013	All	All	All	All
Jetta	2011—2013	All	All	All	All
Jetta Sportwagen	2011—2013	All	All	All	All
Tiguan	2011—2013	All	All	All	All
Beetle	2012—2013	All	All	All	All
Passat	2012—2013	All	All	All	All

When adapting keys on a vehicle equipped with KESSY, it is recommended to remove the immobilizer reader coil from behind round cover on steering column trim and insert key inside the reader coil. The steering column trim does not need to be completely removed to access reader coil. For vehicles with the Start/Stop button on the steering column, the Start/Stop button assembly can be removed from column trim without disassembling trim. Start/Stop button connector must be disconnected to allow reader coil to be removed from around button assembly. Start/Stop button should be reconnected during key adaptation.

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## Campaigns

**23J9 - Diesel Fuel Injection Lines Revision**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta/Jetta Sportwagen	2009—2012	All	All	3VW____ 1K_9M000027	3VW____ 1K_9M000027
Jetta/Jetta Sportwagen	2009—2012	All	All	3VW____ AJ_AM004684	3VW____ AJ_AM004684
Golf	2010—2012	All	All	WVW____ AJ_AW000338	WVW____ _AJ_CW125131

### Revision Summary

- Front matter revised to reflect customer mailing.
  - Customer letters added.
- Added note in SAGA claiming instructions and updated T.U.'s for criteria 01.

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## Updates

### 96C7 Micro Switch for Oil Level (NVLW)

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2012— 2013	CDVB	All	1VW_M_A3_C_000165	1VW_M_A3_D_015433

This update has been proactively released to prevent continuous illumination of the “oil level low” displayed in the MFI after oil has been properly filled by providing the missing signal to instrument cluster as hood is opened and closed. This signal is necessary to reset the oil level indicator in the instrument cluster.

### 57E1 Passat Update Package (NVLW)

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2012	All	All	1VW__ H7A3_CC000284	1VW__ H7A3_CC000284

Early production vehicles require updates to bring them to current standards.

### 87C6 KESSY Key Adaptation and A/C System Software Update (NVLW)

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta	2011	All	All	3VW___7AJ _BM002920	3VW___7AJ _BM313712
Jetta	2011	All	All	3VW___7AJ _BM000046	3VW___7AJ _BM316434

- Criteria 01 -- The A/C system may not cool the vehicle as rapidly as a customer might expect during very warm weather.
- Criteria 02 – Adaption process of keys and transponders to BCM are done in separate factory locations. This can cause a key to lose adaption if the keys are not programmed in the same order at the factory.

### 50A5 Quality Assurance Check

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2012	All	All	1VW__7A3_CC000017	Ongoing
Beetle	2012	All	All	3VW__7AT_CM500114	Ongoing

Topics identified in pre-launch activities that may require additional focus to identify any product issues prior to delivery that may not be identified during the normal PDI process.

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## Repair Manuals

Elsa Name	Model	Book Updated	Reason
1K2,1K5,AJ5	Jetta 2005—2010 Jetta Sportwagen 2009 Jetta Sportwagen 2010>	Electrical Equipment	Correction
162	Jetta 2011>	Body Exterior	Factory Update
A32	Passat 2012 >	Engine Mechanical, Fuel Injection and Glow Plug	Factory Update
7P5	Touareg 2005>	Engine Mechanical, Fuel Injection and Ignition (Hybrid)	Factory Update
1K2,1K5,AJ5	Jetta 2005—2010 Jetta Sportwagen 2009 Jetta Sportwagen 2010>	Body Interior	Feedback# 630662
7L	Touareg 2003—	Suspension, Wheels, Steering	Correction

	2010		
1F	EOS 2007 >	Wheel and Tire Guide	Factory Update

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## Wiring Diagrams

Elsa Name	Model	Book Updated
7LA	Touareg 2003— 2007	Component Locations: Engine Management System
357,358	CC 2009>	Headlamp (HID), cornering lamp, dynamic range control, fog lamps, from November 2010
7P5	Touareg 2011 >	Component Locations: Fuses
A32	Passat 2012 >	Component Locations: Climate / Climatronic Systems
5N1,5N2	Tiguan 2009 >	Component Locations: Grounds
162	Jetta 2011 >	Component Locations: Engine Management System Component Locations: Relays

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## Suggestions:

Please send comments or suggestions to: [ywoa.WorkshopInformation@vw.com](mailto:ywoa.WorkshopInformation@vw.com)

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