

Technical Bulletin



Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All (except Routan)	2009-2013	All	Manual	All	All

Condition

30 12 04 October 29, 2012 **2031366**

Slave Cylinder - Clutch Pedal Operation Diagnosis

Customer may comment:

- Complaints on clutch system.
- After pressing the clutch pedal, it remains on the floor.

Technical Background

Due to mis-diagnosis of clutch systems, and to prevent incorrect parts replacement, diagnostic procedure implemented into guided fault finding.

Production Solution

N/A

Service



Tip:

The following procedure applies only to vehicles with manual gearbox.

Repair work on the clutch system following hydraulic complaints must be diagnosed and repaired via guided fault finding.



Note:

VAS PC: The Volkswagen Base CD V19.01.00 and Brand DVD V19.18.00 or higher must be installed.

The diagnostic protocol procedure can be found under:

- VAS-PC: Start Guided Fault Finding -> Go To -> Quality Complaint Report -> Technical Product Information -> Drivetrain Type -> Function -> Clutch Pedal Remains On Floor -> Acceptance - Check Clutch Mechanism.

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Warranty

Information only.

Required Parts and Tools

No special parts required.

Tool Description	Tool No:
Midtronics Battery Tester/Charger	InCharge 940 (INC-940)
VAS Diagnostic Tool	VAS-PC, 5051B, 5052A, 6150X (Base CD V19.01.00 and Brand DVD V19.18.00 or higher)

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.