

Retail Operator General Manager	Sales New Motorcycles	Sales Pre-Owned Motorcycles	Business Manager (F&I)	Service	Parts & Accessories	Administration
Date: December 2012		Source: SI 18/2012				
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BMW Motorrad

USA

Service Information Bulletin

****Technical Campaign****

Subject: Threaded fasteners, handlebar clamping block

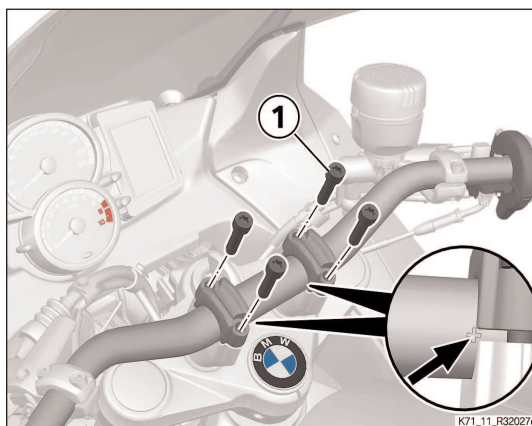
Model: F 800 GT (K71/11)

Details: Within the framework of quality monitoring, BMW Motorrad has ascertained that the wrong screws were used for the handlebar clamping blocks on a small number of vehicles (approx. 48 in the US). If these threaded fasteners are re-installed in the course of repair work or a retrofit, there is a possibility of the threads in the tapped holes of the clamping blocks being damaged.

Motorcycles affected: In order to determine if a specific motorcycle is affected by this Technical Campaign, it will be necessary to verify all motorcycle VINs through a DCS Vehicle History Check. Based on the response of the system, either proceed with the repair or take no further action. Please note, the few affected VINs may not appear until 24-48 hours after the release of this bulletin.

Production Solution: The screws used in series production as of November 19, 2012 are correct.

Aftersales Solution: Screws (1) of all the motorcycles affected have to be replaced before customers take delivery; the procedure is analogous to that described in work item 32 71 040 "Replacing handlebars". See the description of the work item on the current RSD (Repair and Service Data BMW Motorrad) DVD.



Warranty: The repair described in this bulletin is covered under warranty regardless of time or mileage.

Warranty Information: Defect code: 00 32 09 00 00 Wrong threaded fasteners, handlebar clamping block

FRU code: 00 60 259* Replacing threaded fasteners for handlebar clamping block (including installing/removing rear-wheel stand), 3 FRUs

Part number: 07 12 9 907 080 M8 x 30 screw (x4)

*Main Work 00 60 259 - this main labor operation crediting 3 FRUs includes all repair procedures to complete the task with allowance for necessary ancillary tasks (e.g., visual inspection, lubrication, cleaning parts etc.) and administrative tasks.

Only one main labor operation can be claimed per repair visit. All other labor operations for any other line(s) must be claimed using plus code labor operations.

Please refer to the Warranty Policy and Procedures Manual regarding add-ons, proper support, documentation, claims submission and archiving requirements as applicable.

Contact: Service and Technical Manager