



Aftersales Bulletin

Area **Service Information**
Subject 00 61 72 03 00 – KIT 10 Phantom Series II Aviator Edition Tunnel Finisher
Group 00 61
Reference 00 11 12
Published date 04 December 2012
Version 1
Department Service Operations/OH
Recipients All Service Managers, Aftersales Managers and Service Technicians of Rolls-Royce Motor Cars Dealers



1. Situation

Rolls-Royce Phantom Series II Aviator Edition models produced between 26.10.2012 and 30.10.2012 have been built with incorrect fixings in the transmission tunnel finisher. To maintain our high levels of quality and customer satisfaction, Rolls-Royce Motor Cars has decided to replace the fixings on all affected vehicles.

This service action potentially affects vehicles from the following markets: USA and UAE **according to VIN selection.**

2. Procedure

- 2.1 Use the KIT search function in S-gate or ISPA to verify if this Service Action is outstanding on any vehicles booked into your workshops.
- 2.2 Remove both front seats following ISTA repair instructions "52 14 000 Removing and installing left or right front seat".
- 2.3 Remove centre console following ISTA repair instructions "51 16 ... Removing and installing/replacing centre console (front)".
- 2.4 Remove trim between bottom of A/C control panel and top of transmission tunnel (Photo 1) by inserting the trim tool and then unclipping and removing trim (Photo 2).

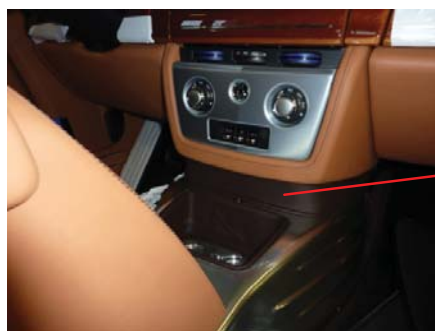


Photo 1: Trim location



Photo 2: Trim tool to unclip and remove

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Aftersales Bulletin

Published date 4 December 2012

Page 2

- 2.5 Remove cup holder by unclipping then lifting out cup holder insert to reveal two fixings securing cup holder carrier. Unscrew both fixings (Photo 3) and lift out cup holder carrier.



Photo 3: Cup holder fixings

- 2.6 Remove the aluminium tunnel finisher by unscrewing 4 black head fixing screws on the top surface of tunnel finisher and a further 10 stainless steel fixing screws on both sides of the tunnel finisher (Photo 4).

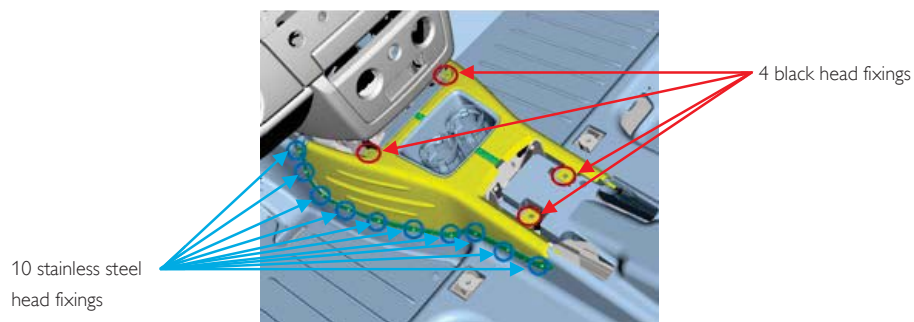


Photo 4: Aluminium tunnel fixings

Note: Re-torque the 4 black head fixing screws on the top surface of tunnel finisher to 7.6Nm and the 10 stainless steel head fixing screws on both sides of the tunnel finisher to 1.5Nm during reassembly.

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Aftersales Bulletin

Published date 4 December 2012

Page 3

- 2.7 Fold back carpet to reveal the wiring harness and then unclip the wiring harness from the body and check the wiring harness for damage at three points (Photo 5).

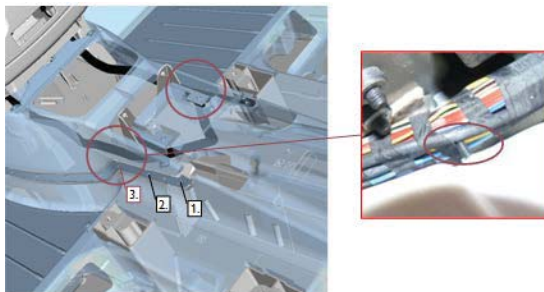


Photo 5: Damage points in wiring harness

- 2.8 Add extra electrical tape at the damage points on the wiring harness (Photo 6).



Photo 6: Add extra electrical tape at the damage points

- 2.9 Lay the harness in the correct position with all clips in the correct orientation before beginning the next step (Photo 7).



Photo 7: Lay harness in correct position and clips in correct orientation

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Aftersales Bulletin

Published date 4 December 2012

Page 4

2.10 Fit corrugated tube over the harness to cover the damage points (Photo 8).



Photo 8: Corrugated tube to cover the damage points

Photo 9: Tape both ends of corrugated tube

Note: Tape the corrugated tube at both ends as shown in Photo 9 above.

2.11 Clip the wiring harness back to the body and reassemble.

Note: Ensure the clips remain in correct position during reassembly.

3. Parts Information

Parts sent directly from Goodwood.

4. Warranty Information

Defect Code 00 61 72 03 00

Labour Codes 6100009 – 48FRU