



SUBJECT**Headunit-High: Navigation System Cannot Be Activated****MODEL**

F01

F02

F02H

F07

F10

F10H

F30H

Produced from July 2012

With option 609 (Navigation System Professional, HU-H)

and

Without option 6VA (CIC contribution)

SITUATION

The navigation system cannot be activated when entering the 20-digit INITIAL enabling code manually. This occurs after the Pre-Delivery Inspection (PDI) for the vehicle was already performed and finished.

CAUSE

The **wrong** 20-digit “enabling code” was entered during the **first** attempt; the Headunit-High locks up and the correct “enabling code” will not be accepted.

CORRECTION

Do not replace any parts.

Perform a battery reset and then re-enter the **correct** 20-digit INITIAL enabling code.

IMPORTANT NOTE: Use the letter “O” and letter “I” when entering the enabling code.

The numbers “0” (zero) and “1” (one) are NOT used or included in the 20-digit enabling code.

WARRANTY INFORMATION

Not applicable.

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