



This Service Information bulletin supersedes SI M51 08 12 **dated August 2012**.

NEW designates changes to this revision

SUBJECT

Rattling Noise from the Tailgate

MODEL

R58

Produced from August 2011 to July 2012

SITUATION

A rattling noise may be heard from the tailgate area when driving on rough roads.

CAUSE

The felt strip on the lower bump stop is either mis-shaped or missing.

PROCEDURE

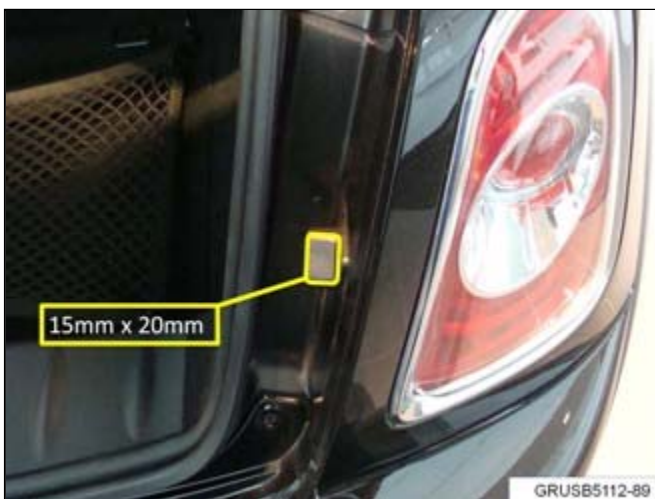


1. Open the tailgate and locate both lower rubber bump stops.

2. If the felt tape on the bump stop is mis-shaped or missing, it must be replaced.



3. This close-up view shows the existing felt is mis-shaped and it will eventually fall off.



4. **NEW** Clean off the mating surface of the bump stop with a suitable cleaner. Cut a new piece of sliding tape (83 19 9 407 798) approximately 15mm by 20mm and apply to the flat area of the rubber bump, as shown. Trim off any excess tape with scissors. Repeat the same repair procedure for the opposite side.

PARTS INFORMATION

| Part Number | Description | Quantity |
|-----------------|-------------|------------|
| 83 19 9 407 798 | | See below* |

NEW Sliding self-adhesive tape (15mm x 33m)

WARRANTY INFORMATION

Covered under the terms of the MINI New Passenger Car Limited Warranty.

Defect Code: 51 24 10 13 00

Labor Operation: **Labor Allowance:** **Description:**

51 99 000 3 FRU **NEW** Clean and replace felt strips with sliding tape on both bump stops (Main work)

or

51 99 000 1 FRU **NEW** Clean and replace felt strips with sliding tape on both bump stops (Plus work – Vehicle already in the workshop)

and

Sublet Code 4 \$1 **NEW** *Sublet reimbursement up to the amount listed, charged to sublet code 4 for the length of sliding tape (Bulk quantity P/N 83 19 9 407 798) required to perform this repair. Do not use this part number for claim submission.

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