



Aftersales Bulletin

Area Service Information
Subject Ghost Battery Plug Missing
Group 00
Reference 00 10 12
Published date 16 October 2012
Version 1
Department Service Operations/OH
Recipients All Service Managers, Aftersales Managers and Service Technicians of Rolls-Royce Motor Cars Dealers



1. Situation

Rolls-Royce Ghost models produced between 20.09.2012 and 25.09.2012 have been built with the white plastic plug missing from the battery.

This only affects vehicles in the following markets: US, UAE, India, Malaysia, Thailand, Korea, Philippines, Rome and Saudi Arabia **according to VIN selection**.

2. Procedure

Using the KIT search function or ISPA, verify if this Service Action is outstanding on any vehicle booked into your workshops. For those that require this procedure, please follow the work flow in the order shown below.



1. Open boot



2. Lift boot carpet to reveal battery

Rolls-Royce Motor Cars

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3. Carefully insert white plastic plug into right side of battery (looking into boot from rear) as shown above.

3. Parts Information

White plastic plugs to be sent directly from Goodwood.

4. Warranty Information

Defect Code: 00 61 67 03 00

Labour Codes: 6199000 – 1 FRU