



DETROIT™

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October 11, 2012

To: **Worldwide General, Service, Parts Managers and Warranty Administrators**

From: D. P. Dole – Sr. Manager, DTNA Warranty

SUBJECT: **Warranty Component Evaluation for Fluid Leaks vs. a Fluid Seeps on Detroit Products**

This Warranty Evaluation Guide applies to Detroit™ Engines, and those products where Detroit carries warranty responsibility. This guide differentiates warrantable and non-warrantable external fluid leaks.

DTNA does not warranty failures that result from damage caused by road hazards, road debris, collision, misuse or handling. Damage during removal, installation, or damage by road hazards, road debris, abnormal operation or non-factory installation are not warrantable and should not be submitted for warranty reimbursement.

External Fluid Leak

Detroit™ Engines and the Department of Transportation (DOT) define an external fluid leak as a condition where fluids are pooling up or leaking onto the ground. The following picture is an example of an external fluid leak. It is characterized as very wet with evidence that fluid leaks onto the ground.

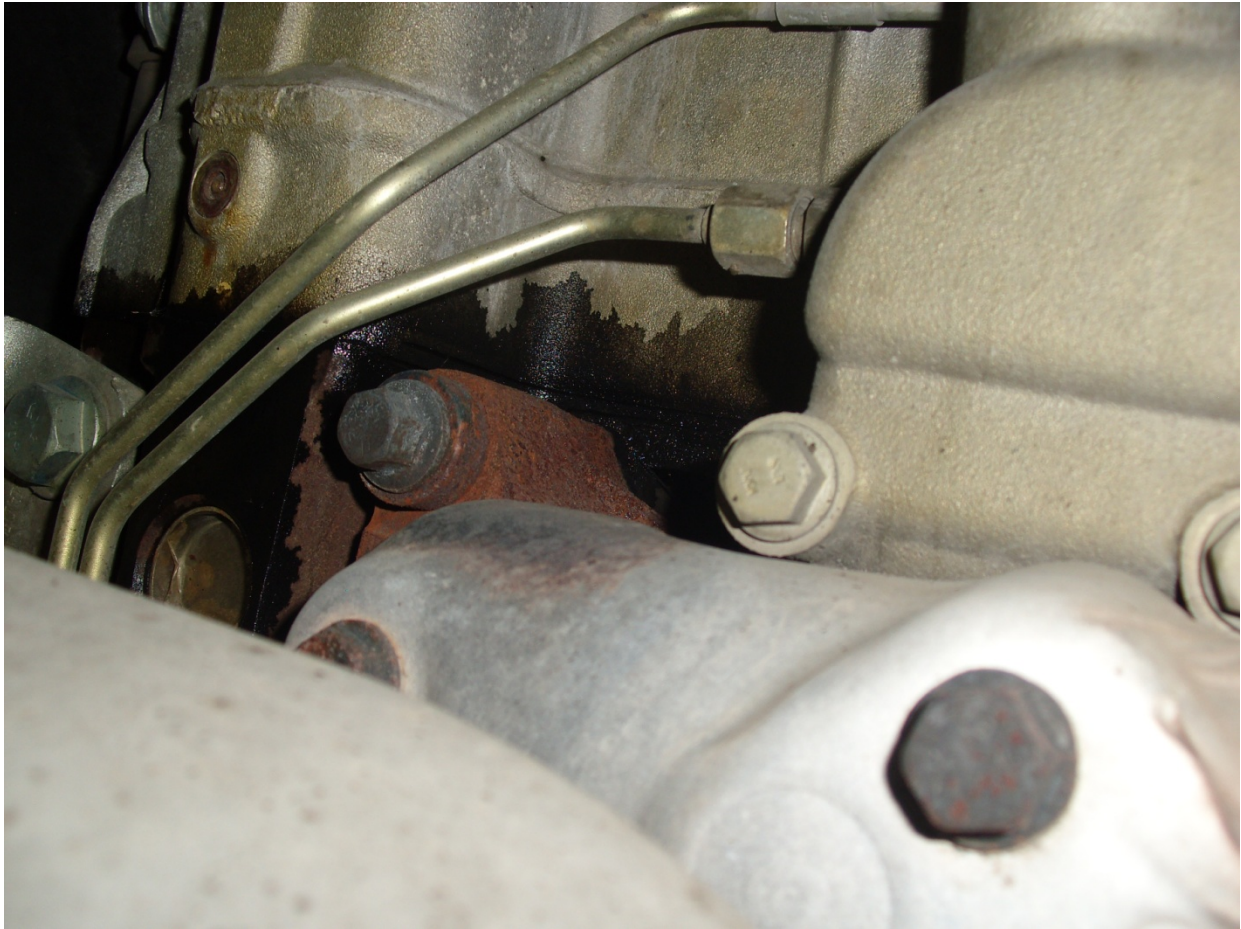


Figure 1

External Fluid Seep

A seep is defined as a condition where the joint is sweating from normal expansion and contraction of the joint interface from long term thermal cycling with engine warm-up and cool-down during normal use. A seep is best described when a small amount of fluid residue accumulates on the surface but remains on that surface and does not drip onto the ground (see picture below). **The seeping of fluids accumulates road grime and is unsightly, however, does not constitute as a warrantable failure, thus a warranty claim should not be filed.**



Figure 2

Please note, the Detroit™ Engines Operator's guides have a recommendation to steam clean the engine every 60,000 miles or 2,000 hours as routine maintenance to remove unsightly road grime accumulation.

This clarification of terms is required to ensure that unnecessary repairs are not performed and submitted under warranty or extended service coverage. Detroit™ will continue to warrant all defects in material or workmanship through the expiration of the standard warranty and applicable extended service coverage.

If there are any questions regarding this Supplier Component Warranty Evaluation Guide, please utilize the Detroit™ Warranty Inquiry System.