

Attention: Dealer Principal, Warranty Manager, Service Manager, Parts Manager, Sales Manager

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| ☒ Freightliner Dealers – US and Canada | ☒ FCCC Dealers – US and Canada |
| ☒ Sterling Dealers – US and Canada | ☒ Direct Warranty Customers – US and Canada |
| ☒ Western Star Dealers – US and Canada | ☒ Travel Centers of America/Petro:Lube |
| ☒ Thomas Built Bus Dealers – US and Canada | ☒ SelecTrucks Dealers – US and Canada |
| ☒ DDC Distributors | |

☒ Dealer☒ Direct Warranty☒ Export**IMPORTANT WARRANTY INFORMATION**

REF	12-034
Effective	11/07/12
Release	11/07/12
SUBJECT	Battery tags and pictures are no longer required to be attached to battery claims

**❖ Pictures Or Tags Are
No Longer Required**

Daimler Trucks North America, together with the Joint Application Development (JAD) Committee, is pleased to announce a change in battery claim requirements.

Effective November 5th, 2012, battery claims will no longer require pictures, failure test strips, or battery tags to be attached to claims for submission.

Battery tags and failure test strips must still be attached to the repair order and retained at the repairing location for backup documentation if asked for. Refer to the Warranty Manual for claim documentation and retention requirements. Failure to retain requested documentation may result in a chargeback.

Serial numbers and failure codes are still required to be entered into the battery boxes on the claim.

Note: This policy also applies to Service Bulletin 54-271, which will be updated to reflect this change.

IMPORTANT WARRANTY INFORMATION LETTER

Verify latest version on-line: Important Warranty Information Letters are available at Accessfreightliner.com> Applications> WarrantyLit> Warranty Letters

DISCLAIMER: The information contained in this letter supersedes and supplements any related policies and procedures in the Warranty Manual and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.