

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

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If you have questions about
this Letter, please submit your
inquiry on the Web at:

**[AccessFreightliner.com /
Support / My Tickets and
Submit an Inquiry](http://AccessFreightliner.com/Support/MyTicketsandSubmitanInquiry)**

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Effective: 11/20/12

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SUBJECT: SF471 – Second Revised Bulletin

This letter is to inform you that a second revised bulletin for Field Service SF471, *Detroit Axle Driver-Controlled Differential Locks*, has been posted on AccessFreightliner.com. Please print and use the second revised bulletin for all work under SF471 from this point forward.

REVISIONS: Vehicles in SF471A have tandem axles and will require two kits, vehicles in SF471B have single axles and will require one kit. The SRTs have been adjusted accordingly. This is a change from the previous bulletin.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through [www.AccessFreightliner.com / Support / My Tickets and Submit an Inquiry](http://www.AccessFreightliner.com/Support/MyTicketsandSubmitanInquiry) from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.