

# IMPORTANT CAMPAIGN INFORMATION

**ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager**  
Freightliner Dealers – U.S. and Canada  
Western Star and Sterling Dealers – U.S. and Canada  
FCCC Dealers – U.S. and Canada  
Direct Warranty Customers – U.S. and Canada

Daimler Trucks North America LLC

**WARRANTY CAMPAIGNS DEPARTMENT**

P.O. Box 4090 800-547-0712  
Portland, Oregon 97208-4090 FAX 503-745-9009

If you have questions about this Letter, please submit your inquiry on the Web at:

[AccessFreightliner.com / Support / My Tickets and Submit an Inquiry](http://AccessFreightliner.com/Support/MyTicketsandSubmitanInquiry)

REF #: ICI12-025

Effective: 11/14/12

Release: 11/14/12

**SUBJECT: SF471 – Revised Bulletin**

This letter is to inform you that a revised bulletin for Field Service SF471, *Detroit Axle Driver-Controlled Differential Locks*, has been posted on AccessFreightliner.com. Please print and use the revised bulletin for all work under SF471 from this point forward.

**REVISIONS:** The measurement for determining when a repair is not needed has been updated. See step 8.6 of the inspection on page 6.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through [www.AccessFreightliner.com / Support / My Tickets and Submit an Inquiry](http://www.AccessFreightliner.com/Support/MyTicketsandSubmitanInquiry) from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through

*The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.*