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THIS BULLETIN SUPERSEDES SERVICE BULLETIN 08-056-12, DATED OCTOBER 12, 2012, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **ASTERISKS**** AND INCLUDE UPDATES TO THE MODELS.**

SUBJECT:

Information On New Radio Systems: Sales Code RA1, RA2, RA3, or RA4

MODELS:

2013 (DS) Ram 1500 Pickup **** (U.S. Market Only) ****

NOTE: This bulletin pertains to vehicles **sold in the U.S. market**** and are equipped with, UCONNECT 3.0 AM/FM (sales code RA1) or UCONNECT 5.0 AM/FM/BT (sales code RA2) or UCONNECT 8.4A AM/FM/BT/ACCESS (sales code RA3) or UCONNECT 8.4AN AM/FM/BT/ACCESS/NAV (sales code RA4).**

DISCUSSION:

The new Ram 1500 pickup truck has new radios with unique features.

- The electrical architecture has changed. The communication system/wiring is modeled after the Powernet architecture. **Unlike** the other Powernet vehicles the audio screen is part of the radio.
- The 911 call button will be enabled when the vehicle is put into Customer Mode, or after the vehicle has been driven approximately 50 miles.

NOTE: To get the vehicle out of ship mode, please refer to TechCONNECT, 04 - Vehicle Quick Reference/New Vehicle Preparation Instructions/Standard Procedure.

- If the vehicle has an RA1 radio, it **Can Not** be upgraded to include Bluetooth/Hands Free functionality. **NO** Mopar accessory kits are planned at this time.

NOTE: None of the RA1, RA2, RA3, or RA4 radios are interchangeable with each other. If the vehicle came with an RA1, radio, you can NOT install an RA2, RA3 or RA4 radio. If the vehicle came with an RA4 radio, you can NOT install an RA1, RA2 or RA3 radio and so on.

- Customers are able to purchase different Apps for these radio. If the radio is replaced the Apps that the customer has purchased will take approximately one hour of continuous ignition on time, with proper cellular coverage, before the Apps reload. The vehicle can be returned to the customer before the purchased Apps have reloaded. Advise the customer of the conditions that have to be met for the Apps to

reload.

- RA1, RA2, RA3 and RA4 radios will be on a parts restriction until 05-06-13.
- CD players will be on a parts restriction until 05-06-13.
- The radio sales code is no longer on the front of the radio. To identify an RA4 from a RA3 radio, the RA4 radio has 3D Navigation, and a “HD” symbol will be displayed on the screen, see (Fig. 4). To identify an RA1 from a RA2 radio, the RA2 radio will have a phone button on the lower left hand corner of screen, see (Fig. 2).
- RA3 radio is the only one that can be upgraded to include a Navigation feature. The system will have to be activated by the dealer.



Fig. 1 Radio sales code RA1



Fig. 2 Radio sales code RA2

1 - RA2 radios will have this phone button.



Fig. 3 Radio sales code RA3



Fig. 4 How to tell if the radios is an RA4

1 - RA4 radios will have this HD) symbol.

POLICY:
Information Only.