

Lonnie Peterson / TMS Toyota Customer Services
Product Quality and Service Support, Quality Compliance
September 13, 2012
Approved By: Bob Waltz

To: All Toyota Dealers
From: Toyota Customer Services

Customer Support Program ZTT
Certain 2007 – 2011 MY Camry
Warranty Enhancement for Sun Visor Assemblies and Sun Visor Brackets
*****IMPORTANT PART ORDERING UPDATE*****

The following parts are related to T-SB-0284-09 to address "Sun Visor Mount Loose".

Please note that the Sun Visor Bracket Assembly only requires replacement in the limited case there is damage to the sheet metal which retains the sun visor mount. This part should not be used for other sun visor related repairs.

Dealers should only order parts for vehicles currently experiencing the condition. **DO NOT ORDER FOR STOCK!**

To help ensure availability of the Sun Visor Bracket Assembly, the part numbers listed below have been placed on Manual Allocation Control (MAC).

Part Number	Description	Trim Color	Condition	Applicable TSB
04009-04133	Visor Bracket	Gray	Loose or Broken Sun Visor Mounting Bracket	T-SB-0284-09
04009-04233	Kit, RH	Tan		
04009-04333	Visor Bracket	Gray		
04009-04433	Kit, LH	Tan		

If you require a Sun Visor Bracket Assembly part number listed above that is on MAC you will need to send an email to Quality.Compliance@Toyota.com with the following information:

- Subject Line: "ZTT MAC Release Request"
- Part Number
- Qty.
- Order Reference Number
- Order Date
- Picture Illustrating Sheet Metal Damage at the Mounting Point (refer to T-SB-0284-09 for example picture)
- Contact Person and Phone Number

Important Note: DO NOT Upgrade or change the order status. The above listed information must be provided within 48 hours of order placement, failure to provide the information listed above will result in the order being canceled.

Please note all orders placed prior to 9/13/2012, which are in backorder, will be released in the order in which they were received. All orders placed on or after 9/13/2012 will require the above email documentation.

Thank you for your cooperation

