

Jeff Northrup / TMS Toyota Customer Services
Product Quality and Service Support, Quality Compliance
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Approved By: Bob Waltz

To: All Toyota Dealers
From: Toyota Customer Services

Certain Yokohama AVID Touring-S Brand Tire Recall
*******FOR INFORMATIONAL PURPOSES ONLY*******

This communication pertains to a current voluntary tire recall being conducted by Yokohama for the AVID Touring-S tires. **This is NOT a Toyota campaign.** Toyota is sending this communication for informational purposes in the event you are contacted by a customer whose vehicle may be equipped with the same brand and size tire covered by the Yokohama Voluntary Tire Recall.

Yokohama initiated a voluntary tire recall and will be alerting registered owners of certain Yokohama AVID Touring-S brand tires built with specific DOT (Department of Transportation) sequence numbers.

According to Yokohama, it is possible that one of the affected tires may exhibit a manufacturing irregularity above the tire bead in the lower sidewall. In limited circumstances, this irregularity can potentially develop a lower sidewall crack and can lead to loss of inflation pressure. In some cases, during use, this crack may become visible or it could remain hidden within the tire.

Dealer Tire indicates 14,117 of these tires with the affected DOT sequence numbers have been delivered through the Toyota and Lexus programs (13,959 Toyota and 158 Lexus) under the following part number:

Part number - DT000-31817-YK

Consumer ("Customer") Handling and Reimbursement Instructions

Owners of eligible tires will receive a dated letter with instructions for the voluntary Tire Recall. If a customer contacts your dealership about the tires covered by this voluntary recall, please refer to the attached **Yokohama Technical Service Bulletin** titled "Yokohama AVID Touring-S Recall" dated 10/10/12 for specific replacement instructions.

In addition, Dealer Tire will assist dealers with claims through the off-program process via the paper claim form.

Additional Questions

If your dealership or the customer has additional questions, Yokohama has provided the following contact information:

Yokohama Campaign Call Center:

Toll-Free #: 1-888-589-3348

8:00 am - 8:00 pm Eastern time, Monday – Friday 7:00 am – 5 pm PST

Email: lsc@yokohamatire.com

