

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Thomas Built Bus Dealers – U.S. and Canada
Export Distributors
Direct Warranty Customers – U.S. and Canada

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090 FAX 503-745-9009

If you have questions about this Letter, please submit your inquiry on the Web at:

[AccessFreightliner.com / Support / My Tickets and Submit an Inquiry](http://AccessFreightliner.com/Support/MyTicketsandSubmitanInquiry)

REF #: ICI12-018

Effective: 08/27/12

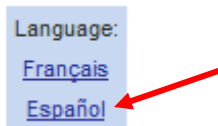
Release: 08/23/12

SUBJECT: Spanish Language Campaign Bulletins

This letter is to inform you that DTNA will begin publishing Recall and Field Service Bulletins in Spanish later this month, beginning 8/27/12. This applies to bulletins for new campaigns; bulletins for existing campaigns will not be translated.

Initially, there will be very few bulletins available in Spanish. As new campaigns are released, the number will increase. Please note, as with French language bulletins, translation is generally done shortly after a campaign is released.

Spanish language bulletins will be posted on AccessFreightliner.com and can be chosen by clicking the link in the blue box on several AccessFreightliner.com pages.



If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through [www.AccessFreightliner.com / Support / My Tickets and Submit an Inquiry](http://www.AccessFreightliner.com/Support/MyTicketsandSubmitanInquiry) from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.