



Bombardier Recreational Products Inc.

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www.brp.com

Date: December 3, 2012

Re: Model Year 2013 Can-Am™ Spyder - Special Repair Needed at PDI

Dear Can-Am Spyder dealer,

A very limited quantity of the above described vehicle may have been produced with incorrectly routed electrical wires and brake lines. Our records indicate that you have received at least one potentially affected vehicle, and according to our information, this vehicle has not been sold yet to a customer.

What should you do?

Do not connect the battery, do not start the engine, do not ride or deliver any potentially affected vehicle before it is inspected and repaired if needed. If the battery has been connected, disconnect the black (ground) cable first, then the red (positive) cable second. Follow supplied instructions to inspect and repair if needed.

List of Potentially Affected Vehicles

Dealer #	Serial Number	Dealer #	Serial Number	Dealer #	Serial Number
690155	2BXNCBC14DV000115	697113	2BXNBBC17DV000094	701739	2BXNCBC17DV000092
690155	2BXNCBC16DV000231	697113	2BXNCBC12DV000260	702024	2BXNBBC16DV000118
690196	2BXNBBC14DV000019	697113	2BXNCBC18DV000117	702082	2BXNBBC12DV000018
690196	2BXNCBC11DV000265	697113	2BXNCBC1XDV000037	702082	2BXNCBC12DV000128
690196	2BXNCBC18DV000098	697254	2BXNBBC12DV000052	702082	2BXNCBC17DV000044
690258	2BXNBBC12DV000116	697254	2BXNCBC12DV000176	702241	2BXNCBC19DV000062
690258	2BXNBBC19DV000114	697307	2BXNBBC14DV000120	702463	2BXNCAC16DV000014
690258	2BXNCBC14DV000034	697307	2BXNCBC13DV000123	702891	2BXNCBC11DV000024
690258	2BXNCBC16DV000259	697441	2BXNBBC10DV000115	703044	2BXNBBC11DV000088
690258	2BXNCBC18DV000103	697441	2BXNCBC10DV000113	703044	2BXNCBC14DV000132
690258	2BXNCBC18DV000215	697588	2BXNBBC16DV000023	703812	2BXNBBC18DV000105
691793	2BXNCBC13DV000073	697672	2BXNCBC11DV000136	703812	2BXNBBC18DV000119
692751	2BXNBBC13DV000030	697672	2BXNBBC1XDV000039	703812	2BXNCBC10DV000127
693316	2BXNCBC12DV000114	701016	2BXNCBC13DV000087	703812	2BXNCBC19DV000109
693316	2BXNCBC14DV000261	701016	2BXNCBC18DV000134	703933	2BXNBBC15DV000062
693526	2BXNBBC12DV000021	701019	2BXNBBC15DV000031	704079	2BXNBBC13DV000089
694896	2BXNBBC12DV000035	701019	2BXNCBC11DV000086	704123	2BXNCBC15DV000107
694896	2BXNBBC14DV000067	701076	2BXNCBC14DV000096	704149	2BXNBBC17DV000077
694896	2BXNBBC18DV000038	701076	2BXNCBC15DV000043	704149	2BXNCBC16DV000097
694896	2BXNCBC14DV000082	701570	2BXNBBC10DV000017	704149	2BXNCBC16DV000147
696755	2BXNCBC10DV000094	701570	2BXNCBC15DV000091	701739	2BXNCBC17DV000092
696870	2BXNBBC17DV000032	701570	2BXNCBC18DV000036	702024	2BXNBBC16DV000118
696870	2BXNCBC11DV000105	701570	2BXNCBC1XDV000135	702082	2BXNBBC12DV000018
697071	2BXNBBC10DV000020	701739	2BXNBBC14DV000022		

We apologize for any inconvenience this situation may have caused.

After-Sale Service Department,
Bombardier Recreational Products Inc

Ski-Doo
Lynx
Sea-Doo
Evinrude
Johnson
Rotax
Can-Am

Inspection of the RH side Brake Hose

On the RH side of the vehicle, ensure the brake hose is properly secured to the frame; if not, secure it to the frame by inserting the locking tie in the existing hole. Avoid any contact of the brake hose to any sharp edge. Part needed: Locking Tie 368 MM (P/N 293 750 008), qty. 1.



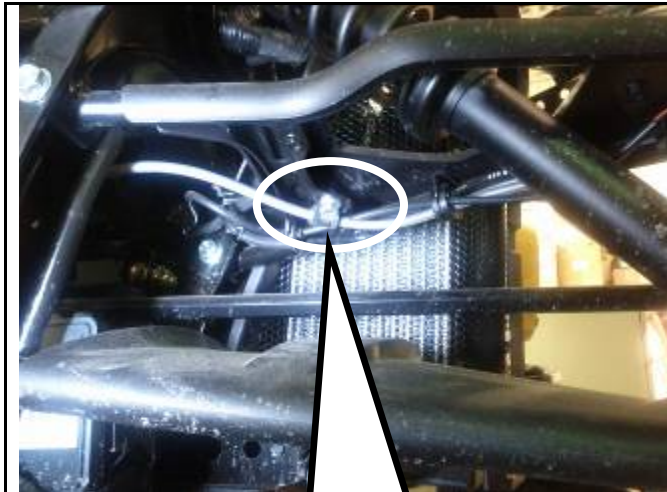
Incorrect Position



Correct Position With Locking Tie

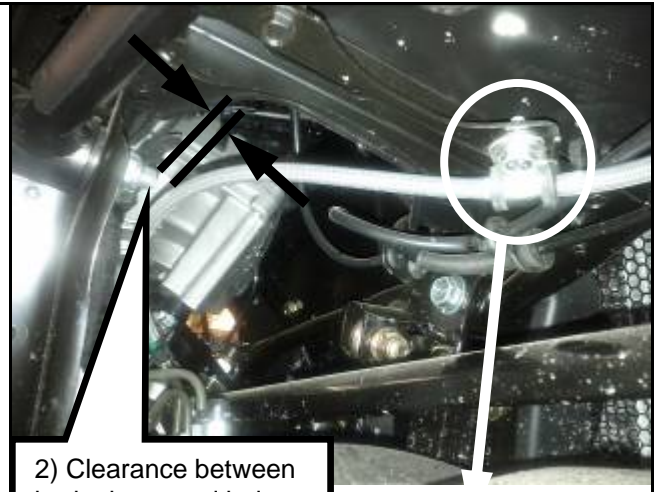
Inspection of the LH side Brake Hose

- 1) Ensure the brake hose white mark (the one toward the center of the vehicle) is in contact with the brake hose anchoring bracket rubber piece.
- 2) Ensure there is clearance between the bolt and the brake hose to avoid any contact.



1) Brake hose clamp location

This is the correct brake hose position into the brake hose clamp. If incorrect, loosen the brake hose bracket to relocate the brake hose white mark as shown.



2) Clearance between brake hose and bolt

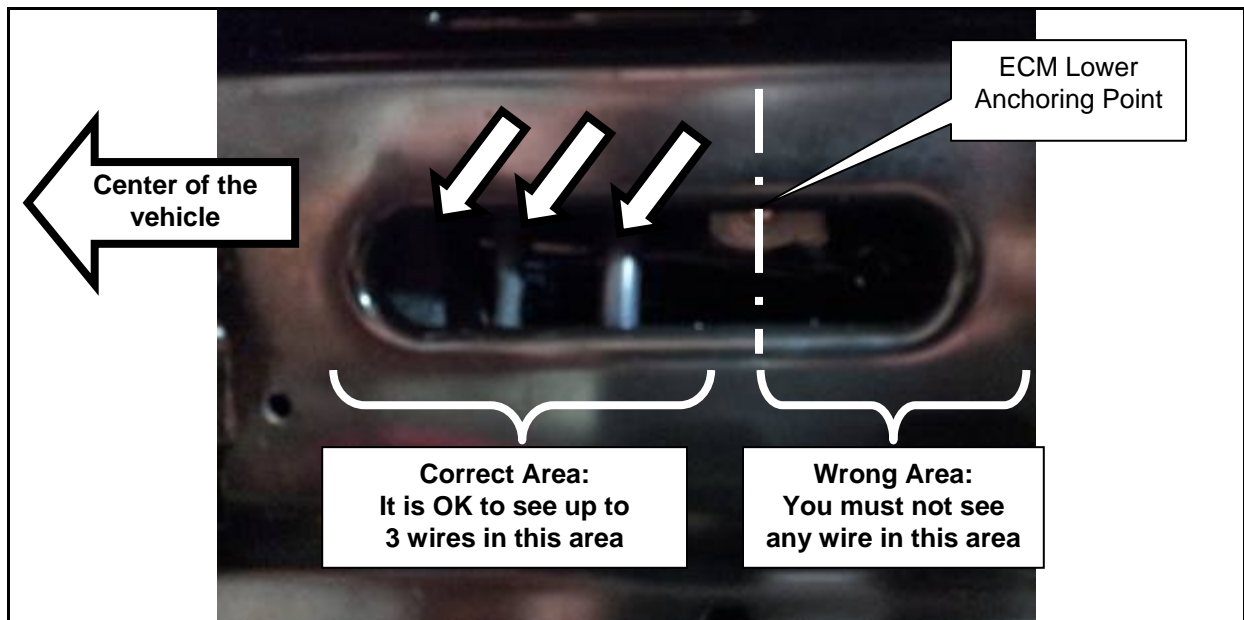


Inspect Wires Routing



You may see up to 3 wires between the ECM lower anchoring point and the center of the vehicle.

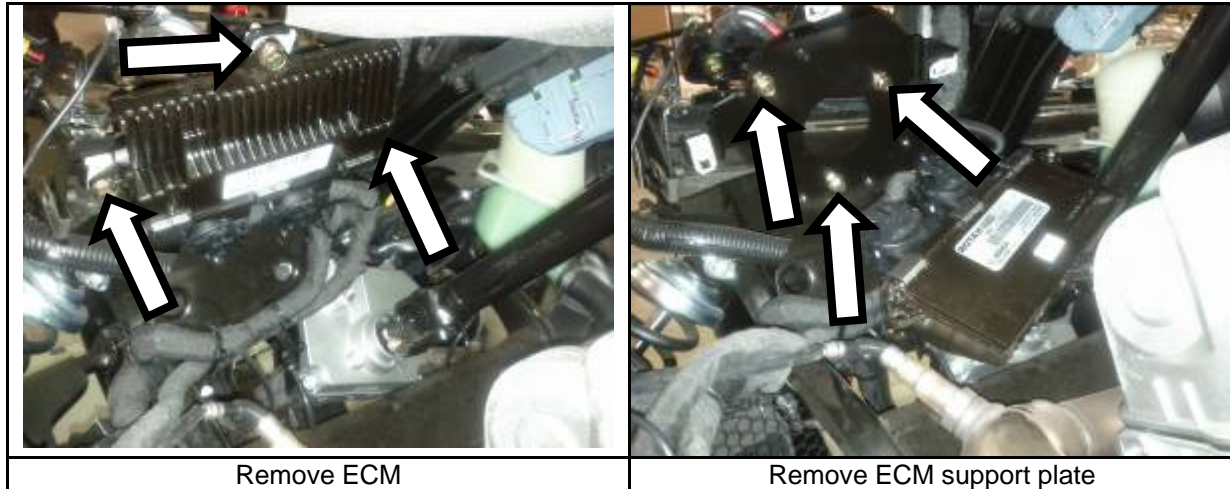
- Red positive cable with corrugated over it
- Regulator/rectifier wires (2) protected by harness tape
- Large black ground cable



Correct Routing	Wrong Routing
<ul style="list-style-type: none"> • Up to 3 wires are visible in the correct area • Each visible wire can be moved slightly with fingers (side-to-side) 	<ul style="list-style-type: none"> • One or more wire is visible in the Wrong Area • One or more wire can not be moved slightly from side-to-side with fingers (must not feel pinched)
<p>No correction needed: reassemble fuse box</p>	<p>Solution: Reroute wire(s), or replace damaged/pinched wire(s).</p>

Repair Wire(s) Routing (if needed)

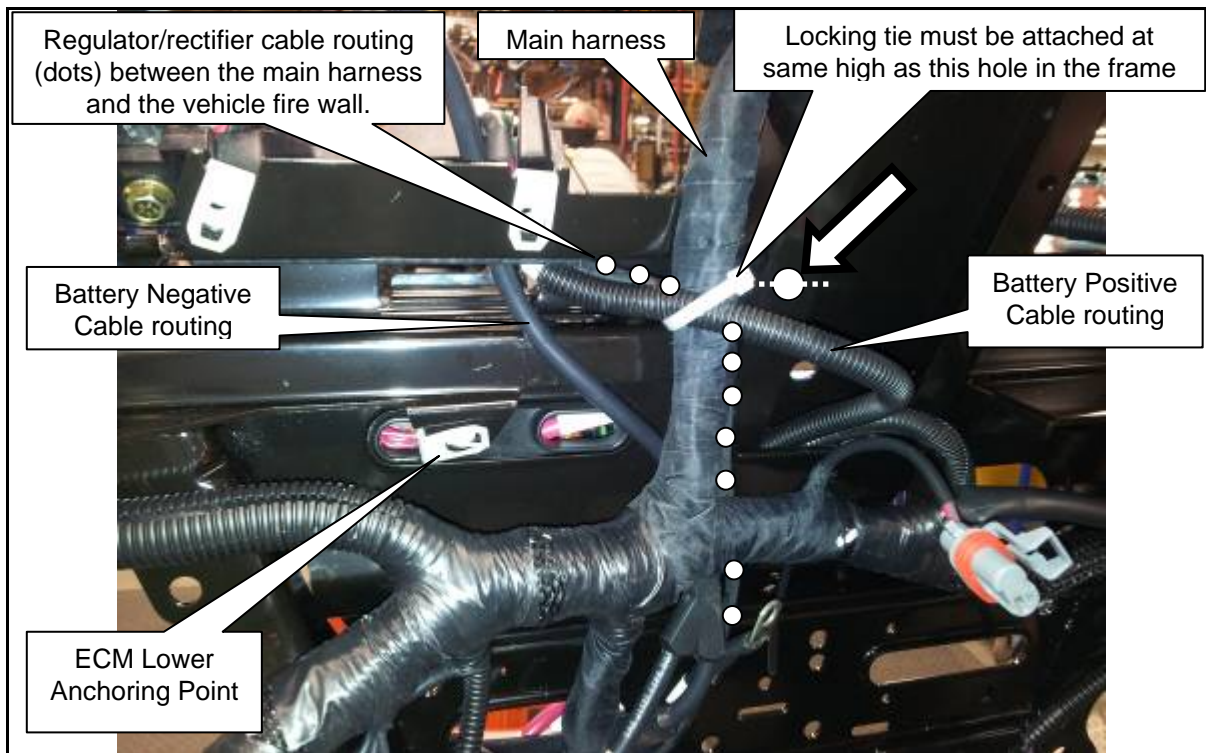
Use the appropriate Shop Manual to reach and remove the air box, and to access the wires area. Until the final Shop Manuals are available through the normal channel, some temporary Shop Manual sections were attached to each VIN on BRP Knowledge Base.



Replace any pinched/damaged wire(s).

Modify routing as per following pictures for (view is from inside of vehicle, looking towards the front):

- Red positive cable with corrugated over it (P/N 710 002 373)
- Regulator/rectifier wires (2) protected by harness tape (P/N 710 002 716)
- Large black ground cable (P/N 710 002 378)




Make sure that all wires are not pinched and routed away from any sharp edge.
Reassemble all components on vehicle.

Warranty

For claiming procedure, refer to the *DEALER/DISTRIBUTOR WARRANTYGUIDE*.

1. In BOSSWeb, under the SERVICE tab select: - Campaign Claim
2. In campaign select:
 - Product Line: Spyder
 - Unit Model Year: 2013
 - Campaign/Bulletin/Description: 1/E-MAIL DLR/SPECIAL PDI INSPECTION
3. In CLAIM DETAIL – UNIT IDENTIFICATION:
 - Type in the Repair Order Number
 - Type the vehicle serial number
 - Select the Repair Completion Date.
4. Fill in the following information

	Inspection Only
Campaign Number	2013-0001
Claim Type	Campaign claim
Action	Inspect
Flat Rate	0.4 hour
Check "Inspect" box	

5. Click on the *VERIFY* button
6. Submit your claim by clicking on the *SUBMIT* arrow (3).

Note: Flat rate includes:

- Costs for fasteners, locking ties, LOCTITE
- Cost for wires inspection
- Cost for brake lines inspection and rerouting if required.

If after the inspection, a repair was done or parts were replaced, please submit a separate PDI (03) type warranty claim.

Since flat rate labor codes are not available at this time, use system code 10, job code 00 (no labor) and use the labor only line with the appropriate part number replaced or rerouted indicating the amount of time you require.

Example of how to fill out the PDI regular warranty claim.

Unit Identification							
*Claim Type	03	PREDELIVERY					
*Repair Order Number							
*Serial Number							
*Failure Date		(yyyy/mm/dd)					
*Repair Completion Date		(yyyy/mm/dd)					
*Meter		<input type="radio"/> Miles <input checked="" type="radio"/> Km <input type="radio"/> Hours					
Authorization Number							
*Nature of Defect	Condition/Complaints: Performed warranty campaign 2013- Found wire pinched. Cause: Not routed correctly. Cure: Replace wire and route correctly to avoid pinching.						
Attach Document (optional)							
Document :							
Repair 1 of 1							
*Trouble Part Number	*System Code	*Job Number	Hours	*Trouble Code			
	10 Electrical	00 NO LABOR INVOLVED (C6)		K01 (charging) shorted/open			
Parts Required for Repair (multi-lines allowed)							
Line	Qty.	Part Number	Part Amount	Handling Amount	Old Serial Number	New Serial Number	Production Code
1.1							
Sub-Contracted Labor (multi-lines allowed)							
Line	Part Number	Amount					
1.2							
Labor Only (single line)							
Line	Part Number	Hours					
1.3							