



NUMBER: 02-001-12 REV. A

GROUP: Front Suspension

DATE: November 03, 2012

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THIS BULLETIN SUPERSEDES SERVICE BULLETIN 02-001-12, DATED FEBRUARY 09, 2012, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **ASTERISKS**** AND INCLUDE MODEL YEAR APPLICABILITY.**

THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 12-008. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Incorrect Front Right and/or Left Stabilizer Link

OVERVIEW:

This bulletin involves inspecting and if necessary replacing the front right and left stabilizer links.

MODELS:

****2012**** (DS) RAM 1500 Pickup

NOTE: This bulletin applies to 4X2 vehicles built between October 03, 2011 (MDH 1003XX) and October 13, 2011 (MDH 1013XX).

SYMPTOM/CONDITION:

4X4 front stabilizer links have been installed on 4X2 vehicles. If one of the two links are replaced at a later date, with the correct 4x2 link, the customer may notice a slight lean in the vehicle less than 1 inch (25 mm) to the right or left side.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
2 (AR)	5072934AE	Link, Stabilizer (4X2 Vehicles Only)

REPAIR PROCEDURE:

1. Raise the vehicle on a hoist. Refer to the detailed procedures available in DealerCONNECT > TechCONNECT under: Service Info > 04- Vehicle Quick Reference > Hoisting > Standard Procedure.
2. Measure the length of the right and left side stabilizer link as shown in (Fig. 1).

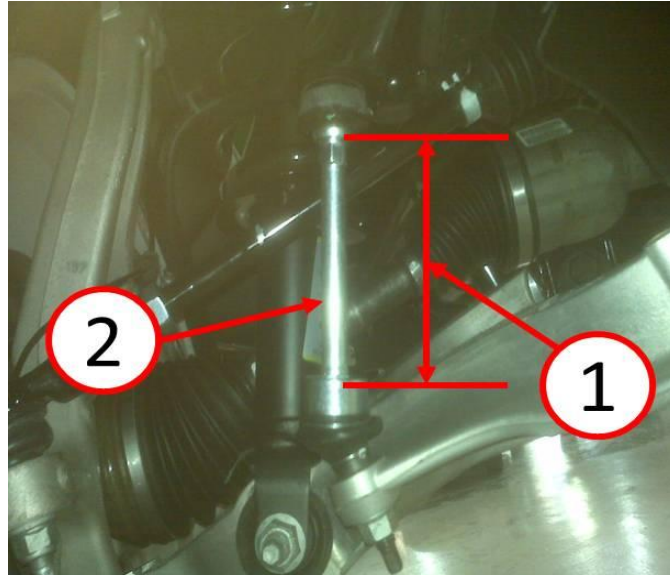


Fig. 1 Stabilizer Link

- 1 - Measuring Location
- 2 - Stabilizer Link

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3. Did the front right and left side stabilizer links measure 3 9/16" (90 mm) ?
 - a. Yes>>> Continue further diagnosis, this bulletin does not apply.
 - b. No>>> Proceed to [Step #4](#).
 4. Replace the front right and left side stabilizer link. Refer to the detailed procedures available in DealerCONNECT > TechCONNECT under: Service Info > 02- Front Suspension > Front, Independent Front Suspension/Front, Link and Coil > Link, Stabilizer Bar > Removal/Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
02-20-10-90	Inspect Both Front Right and Left Stabilizer Links Only (Skill Level = C, Training = 2)	0.2 Hrs.
02-20-10-91	Inspect and Replace Both Front Right and Left Stabilizer Links (Skill Level = C, Training = 2)	0.3 Hrs.

FAILURE CODE:

ZZ	Service Action
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