

TO: Service Locations

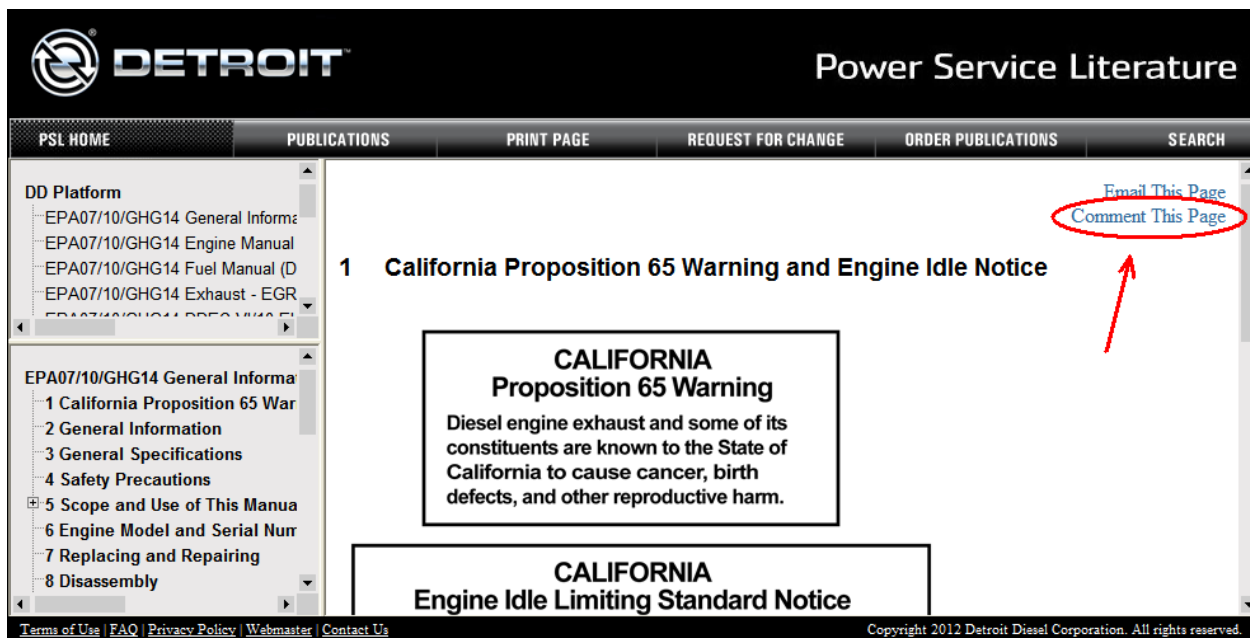
FROM: Service Operations

SUBJECT: **Power Service Literature Comments**

SUBJECT DETAIL

The Service Operations department has created a survey to enhance the usefulness of Power Service Literature (PSL).

Please take the time to provide feedback through this short survey. The survey can be located by clicking on “Comment This Page” in the top right area of screen while using PSL.
See figure below.



Once you have selected the “Comment This Page” link, the survey will appear in an additional window. Simply fill out the survey and select “Finish” at the bottom. Below is an example of the survey.

Power Service Literature Survey

This survey is designed to assist Detroit with enhancing the usefulness of Power Service Literature. Please take a few minutes to share your opinions and suggestions with us.

Did you find what you were looking for?

☐ Yes

☐ No

Did the procedure / information lead you to solve the problem?

☐ Yes

☐ No

Did you need additional help from the CSC?

☐ Yes

☐ No

Do you have any suggestions to improve this procedure / information?

Finish

The Service Operations department appreciates your time and is striving to improve PSL.

CONTACT INFORMATION

Please contact the Detroit Customer Support Center at (800) 445-1980 or email csc@daimler.com if you have any questions.