



Service Bulletin

File in Section: 00 - General Information

Bulletin No.: 10-00-89-017W

Date: November, 2012

INFORMATION

Subject: Car and Truck Fix it Right the First Time Issues

Models: 2013 and Prior GM Passenger Cars and Trucks

This bulletin is being revised to include updated information. Please discard Corporate Bulletin Number 10-00-89-017V (Section 00 – General Information).

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Field Product Reminder – Car Issues – Fix it Right the First Time

Model Year(s)	Vehicle Line(s) / Condition	Do This	Don't Do This	Reference Information/Bulletin
2013	ATS — Information - Towing/ Transport Recommendations for Cadillac ATS to Avoid Vehicle Damage	Tow the ATS on a flatbed secured with a wheel strap only.	DO NOT hook, pull or secure the vehicle using any of the under body or suspension components.	PI0844
2012	Sonic — Water Intrusion (Leak), Rear Side Door Stationary Window	Reseal the window glass to the surrounding rubber seal.	Replace the window glass or any parts.	PI0830
2012-2013	Terrain, Equinox, VOLT, Verano, Regal, Malibu, LaCrosse — Unable to Access MP3 Files on CD, Bluetooth Connectivity, No Audio After a Bluetooth Call, Phone Book Usage Issues	Reprogram the radio if any of the listed conditions are present.	Replace the radio.	PI0693C
2010	Terrain, SRX, LaCrosse, Equinox, Camaro — Poor AM Radio Reception, Static Noise	Use the new sleeve to ensure proper contact for the radio antenna coax.	Replace the coax.	PI0168A
2007-2011	Outlook, G6, Acadia, Traverse, Malibu, Enclave — Malfunction Indicator Lamp (MIL) On, Poor Acceleration, Throttle Body Freezing, Multiple DTCs Set, Ice Deposits and/or Oil Deposits Present in Air inlet Duct	Clean PCV orifice prior to replacement of parts outlined in the bulletin.	Change out part without cleaning PCV orifice and hose.	PI0746B

Field Product Reminder – Car Issues – Fix it Right the First Time (cont'd)

Model Year(s)	Vehicle Line(s) / Condition	Do This	Don't Do This	Reference Information/Bulletin
2011-2012	Camaro — Retrofit Procedure for New Corded Folding Top Cover Installation to Original Design Frame	Throw away any old copy of PI0756 and only refer to the latest publication. There is updated information on the installation procedure. If you sublet your convertible top repair give the latest copy to your sublet shop.	Refer to the installation instructions that come with P/N 22903701 02 and 03. The information is from the top supplier and has not been updated.	PI0756A
2012-2013	Camaro — Exhaust Baffle Rattle Noise	Reflash the Fuel Pump Control Module. The calibration for the exhaust valve operation is in the FPCM.	Replace the exhaust system. You will be installing the same system with what is on the car.	PI0847
2013	Corvette — AM Radio Reception Quality Poor	Reroute the yellow antenna lead and make sure to add the capacitor to the grounding wire.	Replace the radio or the antenna module.	PI0793A
2012-2013	Corvette — Click Noise or Bump Felt in Steering	Verify the bump in the steering gear first by disconnecting to electrical connection to the steering gear. This will remove the power from the magnets. If the bump feel or noise is gone then replace the steering gear.	Replace the steering column or intermediate shaft.	PI0831
2010-2013	Captiva, Acadia, Terrain, Traverse, Equinox, Impala, XTS, SRX, LaCrosse, Enclave — Charging System Light Illuminated, Service Battery Charging System Message Displayed, No Charging System Output	Use caution when adding engine oil and when removing oil filter.	Leave bulk oil dispensing equipment unattended during oil fill.	PI0839
2010-2013	Verano, XTS, ATS, VOLT, Regal, Spark, SRX, Sonic, Orlando, Cruze, Camaro — Transport Mode On Message Displayed in Driver Information Center (DIC) and/or Battery Light is Flashing (Follow Procedure as Outlined Below)	Become familiar with this feature and involved models.	This will prevent spending unnecessary time diagnosing normal operation.	11-08-49-001C
2010-2012	LaCrosse — Front Side Door Window Upper Reveal Molding Fit/Appearance/Clearance	Realign and affix reveal molding to door header with bulletin procedure.	Replace Reveal molding and/or side door weatherstrip.	PI0848
2013	XTS — Engineering Information - Rear of Vehicle Sits Low	Call the number listed in the EI.	Repair without contacting the individual listed in the EI.	PIE0236
2013	XTS — Seat Speaker Buzz or Rattle Noise	Order the correction seat screws from WPC.	Replace Speakers.	PI0841

Field Product Reminder – Car Issues – Fix it Right the First Time (cont'd)

Model Year(s)	Vehicle Line(s) / Condition	Do This	Don't Do This	Reference Information/Bulletin
2013	XTS — Trunk Trim Panel Below Rear Package Shelf Loose/Sagging/Bowing at Rear	Place 2 push pins as the PI outlines to resolve.	Replace the trunk trim.	PI0842
2013	XTS — Front Floor Console Cup Holder Rattles in Open Position	Snap the trim back into place.	Replace the cupholder assembly.	PI0843
2013	XTS — Driver Seat Memory Seat Switch Pushes into Door Trim Panel	Remove the door trim and repair as the PI outlines.	Replace the switch or bezel.	PI0846

Field Product Reminder – Truck Issues – Fix it Right the First Time

Model Year(s)	Vehicle Line(s) / Condition	Do This	Don't Do This	Reference Information/Bulletin
2010-2013	Terrain, Equinox — Inspection and Repair Guidelines for Dust Intrusion into Passenger Compartment	Inspect for specific sources of dust leakage, next repair seal specific to sealing location.	Replace door or tailgate seals or weatherstrips.	PI0828
2012-2013	Colorado, Canyon, Silverado, Sierra, Express, Savana — Ticking Noise in 3rd and 4th Gear Above 30 MPH	Replace the Reaction Carrier.	Replace the Transmission Assembly.	PIP5065A
2011-2013	Silverado, Sierra — Revised Wheel Balancer Mounting Instructions (HD Models Only)	Follow updated balancing instructions.	Replace tire or wheels unless diagnostics determine need.	10-03-10-001A

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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