



Service Bulletin

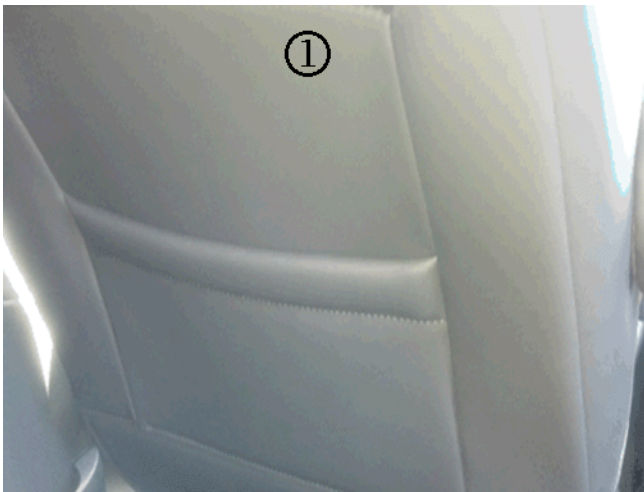
PRELIMINARY INFORMATION

Subject: Information on Seat Back of Driver and Passenger Front Seats Not Matching

Models: 2013 Buick Encore

Condition/Concern

Some customers may comment that the seat back on the driver and passenger front seats do not match.



This occurs by design, with the driver non-folding seat (1) having a soft trim back cover and the passenger seat (2) having a hard plastic back trim protective purposes, due to its ability to fold flat.

Recommendation/Instructions

This is a normal condition and NO parts should be replaced as an attempted correction.

Customer Information

Please communicate to the customer this is a normal condition of their vehicle. Please share this information with the customer, including a copy of this message.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from this information.



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