

Technical Service Bulletin



34 Customer complains of a creaking noise from the left front of the vehicle. The concern is more noticeable when cold.

34 12 11 2029665/2 November 14, 2012. Supersedes Technical Service Bulletin Group 34 number 12-09 dated May 29, 2012 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
TTRS	2012	9000001-9001493	All

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Parts</i> (Added associated bolts)
1	5/29/2012	Original Publication

Customer complains of a creaking noise from the left front of the vehicle. The concern is more noticeable when cold. The noise can be clearly heard at load change.

Technical Background

Relative movement in the lengthways transmission mount leads to a creaking noise.

Production Solution

Optimized gearbox mounting from Chassis No.: TRU___FK_C19001493.

Service

Use Chassis Ears to confirm the noise is from the transmission mount. Once confirmed replace the transmission mount and verify the repair.

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The Parts Department only supplies improved transmission mounts.

Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	3440		
Damage Code:	0020		
Labor Operations:	Bonded rubber mounting remove and reinstall	3440 1900	55 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	0121 0002	10 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer' s discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2029665/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
8J0 199 555H	Transmission mount	1
N 105 131 02	Bolt	3
N 905 969 06	Bolt	4

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Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.