

Audi ElsaWeb Newsletter

Edition 10: November 5, 2012

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Repair Manual Glossary

What good does listening do if we don't act on what you tell us? The Service Information Team has a new initiative currently underway as a result of listening to your feedback.

In the coming months, we will be launching a Repair Manual Glossary to the repair manual section in ElsaWeb. The Glossary, a kind of miniature dictionary appended to ElsaWeb, will include a variety of technical and brand-specific terms and definitions encountered in our repair documentation, such as A.B.S. and C.E.L. as well as lesser-known terms, such as Charge Factor and CZ.

The scope and direction of this initiative is shaped by what we hear from you. If you find a term that you believe should be added to the Glossary, please submit a feedback to the Feedback Monitor

Feedback Corner

The Quality Rewards program is still going strong! Don't forget that you can still earn Audi Winner's Circle Rewards for each feedback that you submit. Audi Winner's Circle Rewards are automatically added to your account and can be used for a variety of awesome prizes.

This week's feedback is from Shawn regarding a 2012 R8 GT Spyder. He stated:

"Under R8 GT Repair Manual, the engine does not come up to click on. So you cannot find any information on engine repair."

The Service Information Team reviewed this feedback and fixed the data in ElsaWeb so the Engine Repair Manual would be available. Shawn included his full name and email address with the feedback and will receive Audi Winner's Circle Rewards for helping improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
21	5	14

*Please note that this feedback feature is not the place to obtain technical assistance for Audi vehicles, or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue, or wish to report a technical issue, please create an Audi Technical Assistance ticket and contact the Audi Technical Assistance at (800)-678-2389.

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Technical Bulletins

01 MIL on P2015, P2020		
Model(s)	Year	Vehicle Specific Equipment
S5	2008-2009	4.2 FSI
A6	2007-2009	4.2 FSI
S6	2007-2011	5.2 FSI
A8	2007-2009	4.2 FSI
S8	2007-2009	5.2 FSI
Q7	2007-2009	4.2 FSI
P2015 sender of intake manifold flap position/air flow control, implausible signal. P2020 sender of intake manifold flap position, intake manifold flap 2, implausible signal. Engine may have reduced performance without significant loss of power or stalling		

21 Mil on - P0299 Negative pressure deviation, turbocharger excessive wastegate play

Model(s)	Year	Vehicle Specific Equipment
A4	2009–2010	6 speed automatic (0B6)
A5	2009–2010	6 speed automatic (0B6)
A5 Cabriolet	2009–2010	6 speed automatic (0B6)
BOTH of the following apply:		
• Mil on, DTC P0299 Negative Pressure Deviation. • Turbocharger waste gate flap has play.		

27 Excessive Voltage DTCs present in multiple control units

Model(s)	Year	Vehicle Specific Equipment
Model	2011–2012	Not Applicable
Model	2011–2012	Not Applicable
Model	2011–2012	Not Applicable
Model	2011–2012	Not Applicable
Model	2011–2012	Not Applicable
One or more of the following complaints are reported by the customer regarding electrical features and functions in the vehicle:		
• One or more warning lights on in cluster. • The DIS or other displays in cluster are blank. • MMI does not function. • Windows do not function. • LED indicators in various buttons inside the vehicle do not light up.		

44 Steering Rack Control unit cannot be coded

Model(s)	Year	Vehicle Specific Equipment
A4	2013	Not Applicable
A5	2013	Not Applicable
A5 Cab	2013	Not Applicable
A6	2011–2013	Not Applicable
A7	2011–2013	Not Applicable
After replacing the electromechanical steering with the control unit J500, the unit cannot be coded via SVM spec/actual.		

46 Yellow warning light for electric parking brake on, ACC inoperative once

Model(s)	Year	Vehicle Specific Equipment
A4/S4	2013	Not Applicable
A5/S5	2013	Not Applicable
A5 Cabriolet	2013	Not Applicable

Q5	2013	Not Applicable
A6	2012–2013	Not Applicable
A7	2012–2013	Not Applicable
A8	2011–2013	Not Applicable
The customer may state the yellow warning for electric parking brake (EPB) appeared once in the instrument cluster, but the warning turned OFF after cycling the ignition and there have been no additional occurrences. -OR- The customer may state the adaptive cruise control (ACC) was inoperative once, but resumed operating properly after cycling the ignition and there have been no additional occurrences.		

48 Power steering warning in cluster, DTC for end stops		
Model(s)	Year	Vehicle Specific Equipment
A6/A7	2012–2013	Not Applicable
The yellow steering symbol is illuminated in the instrument cluster. A DTC C10ACF0 – steering end stops not programmed is stored in address word 44 power steering (J500).		

55 Hands free trunk release intermittently inoperative		
Model(s)	Year	Vehicle Specific Equipment
A8	2012–2014	Hands free trunk release(Advanced key, PR 4I3, from CW 45/11)
The movement-activated rear lid opening (also known as “Hands-free trunk release”) sporadically is inoperative. This feature is installed on A8 vehicles with Audi advanced key (PR No. 4I3) from CW 45/2011 production.		

57 Vehicle locks as key is removed from ignition		
Model(s)	Year	Vehicle Specific Equipment
A6	2005–2011	Not applicable
Q7	2007–2014	Not applicable
Customer may complain that the vehicle locks itself when removing the key from the ignition lock.		

57 Remote key memory not active		
Model(s)	Year	Vehicle Specific Equipment
A6	2005–2011	Not applicable
Q7	2007–2014	Not applicable
The seat memory does not work. The MMI displays that the memory function is not active.		

91 Disks do not automatically change in CD/DVD changer		
Model(s)	Year	Vehicle Specific Equipment
A6	2010–2012	CD Changer
A8	2011–2013	DVD Changer
Q7	2010	CD Changer

CD or DVD disks do not automatically change from one to the next in the external CD or DVD changer.

91 MMI 3G+ Various Technical Issues (K0566 Update)

Model(s)	Year	Vehicle Specific Equipment
A6	2012	MMI 3G+
A7	2012	MMI 3G+
A8	2011–2012	MMI 3G+
Q7	2012	MMI 3G+

Customer may report one of the following concerns:

- MMI system randomly freezes and/or resets.
- DVD Changer playback inoperative after bus sleep (A8 only).
 - HD Radio does not playback in stereo.
- HD Radio experiences poor blending between digital and analog signals.
- Google Earth does not properly update the maps after leaving an area of 2G or poor cellular reception.
- The lower MMI display flickers when an iPod is connected and the Function or Settings menu is selected and the vehicle is stationary.
- Bluetooth® will not automatically reconnect to certain iPhone models after vehicle sleep.
- Surround settings are lost after ignition cycle (vehicles equipped with BOSE® sound systems only).

94 Moisture accumulation in headlamps

Model(s)	Year	Vehicle Specific Equipment
Q7	2010–2012	Not Applicable

Customer Complaint:

- Considerable moisture present in headlamp.
- The moisture disappears only after extended drives (greater than 10 minutes).

Workshop Findings:

- No external damage to headlamp switch could introduce moisture.

94 Exterior lights, moisture accumulation

Model(s)	Year	Vehicle Specific Equipment
All	1996–2013	Not Applicable

Condensation is visible on the inside of the headlight, taillight, fog light, side marker light, front turn signal, daytime running lights, or third brake light lens.

94 - Dimmer cap missing from headlight switch		
Model(s)	Year	Vehicle Specific Equipment
A6/A7	2012–2013	Not Applicable
Cap on dimmer (light switch) has fallen off and cannot be found.		

94 - A6 (C7) Headlight Repair Authorization		
Model(s)	Year	Vehicle Specific Equipment
A6	2012–2013	Not Applicable
Complaint:		
One or both headlights are cracked or leaking.		
Workshop Findings:		
- Cracks on the headlight (upper section between hood and quarter panel, and lower headlight cover). - No evidence of headlight or body damage.		

94 Rear side marker light inoperative in lower rear bumper		
Model(s)	Year	Vehicle Specific Equipment
Q5	2010–2013	Not Applicable
A “bulb out” warning is active in the instrument cluster’s Driver Information System (DIS) display and one or both of the rear side marker lights are burnt out.		

96 False warning by Audi Side Assist		
Model(s)	Year	Vehicle Specific Equipment
A6/A7	2012–2013	Audi Side Assist
Customer complains that Audi Side Assist is providing false warnings (no vehicle is present). Concern may or may not be duplicated. No DTCs are present in the Audi Side Assist system.		

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Campaigns

6915 - Sideguard® Head Curtain Airbag					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
A6	2012	All	All	WAU__FC_ CN003355	WAU__FC_ CN004425
Due to a production problem in the stitching process of the Sideguard® head curtain airbag cushion on one production day, the seam of the airbag may not be stitched properly. Because of this, the head curtain airbag may not deploy in a crash, increasing the risk of injury to vehicle occupants. Audi is not aware of any case with an injury or death caused by this issue. Dealers will replace the left and/or right Sideguard® head curtain airbag.					

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Updates

37H1 - ECM/TCM Software Update (FED_EMS)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
A8/S8	2013	4.0L TFSI	8 Speed	004908	013096
On Audi A8 and S8 vehicles with 4.0L engines shifting operation of the gearbox may feel uncomfortable. New software in the Engine Control Unit and Transmission Control Unit addressed the condition.					

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Repair Manuals

Repair Manuals			
Elsa Name	Model	Book Updated	Reason
4H	A8 2011>	Body Interior	Feedback# 625908
4GA	A7 2012>	Electrical Equipment	Feedback# 642796
4L	Q7 2007>	Maintenance Procedures	Feedback# 627672
8K2,8K5, 8KH	A4,S4 2009> A4 Avant 2009> allroad 2013>	Communication	Feedback# 626111
8F7,8K2, 8K5,8T3	A5/S5 Cab. 2010> A4,S4 2009> A4 Avant 2009> A5/S5 2008>	Engine Mechanical CAEB,CPMA	Feedback# 626578
8R	Q5 2009>	Fuel Injection and Ignition CALB	Feedback# 632361
4L	Q7 2007>	Fuel Supply System	Feedback# 637687
4G	A6,A7 2012>	Fuel Supply System	Feedback# 636081

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Wiring Diagrams

Wiring Diagrams		
Elsa Name	Model	Book Updated
name	Model	Book

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Suggestions:

Please send comments or suggestions to: aoa.WorkshopInformation@audi.com

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