

# Audi ElsaWeb Newsletter

Edition 12: November 19, 2012

## Content

- [Quick Reference Specification Books](#)
- [Feedback Corner](#)
- [Technical Bulletins](#)
- [Campaigns](#)
- [Updates](#)
- [Repair Manuals](#)
- [Wiring Diagrams](#)
- [Suggestions](#)



## 2013 Quick Reference Specification Books

All Service Departments will be receiving 2013 Quick Reference Specification Books for each platform beginning in a few weeks and continuing through the first quarter of 2013. This book is created by the Service Information Team to provide you with easy access to a vast library of vehicle information, including detailed diagrams, photographs, and illustrations. The Books cover general information, vehicle identification, sales codes, vehicle lifting, specifications, and diagnostic trouble code (DTC) charts. Look for the Quick Reference Specification Books to start showing up soon.

## Feedback Corner

The Quality Rewards program is driven by you! So, keep those feedbacks coming. You can earn Audi Winner's Circle Rewards for each feedback that you send in. And, the Audi Winner's Circle Rewards are automatically added to your account and can be used for a variety of awesome prizes.

This week's feedback is from Nathan regarding Technical Bulletin 34 - Customer complains of a creaking noise from the left front of the vehicle. The concern is more noticeable when

cold. He stated:

"The repair manual states that when you replace the transmission mount, this bulletin says that you must replace the bolts. I think you should list the bolts as required parts needed to perform this bulletin."

The Service Information Team reviewed the feedback and decided to include the bolts in the bulletin. Nathan included his full name and email address with the feedback and will receive Audi Winner's Circle Rewards for helping improve the quality of the repair information.

| Feedback Status |           |            |
|-----------------|-----------|------------|
| New             | Completed | To Factory |
| 10              | 29        | 6          |

\*Please note that this feedback feature is not the place to obtain technical assistance for Audi vehicles, or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue, or wish to report a technical issue, please create an Audi Technical Assistance ticket and contact the Audi Technical Assistance at (800)-678-2389.

[Back to top](#)

## Technical Bulletins

| 01 MIL on, DTC for "System too rich" (P1127 and/or P1129)                                                               |           |                            |
|-------------------------------------------------------------------------------------------------------------------------|-----------|----------------------------|
| Model(s)                                                                                                                | Year      | Vehicle Specific Equipment |
| S4,S5                                                                                                                   | 2010-2012 | 3.0 TFSI engine            |
| A6                                                                                                                      | 2012      | 3.0 TFSI engine            |
| A7                                                                                                                      | 2012      | 3.0 TFSI engine            |
| A6                                                                                                                      | 2009-2011 | 3.0 TFSI engine            |
| Q7                                                                                                                      | 2011-2012 | 3.0 TFSI engine            |
| MIL on, with one or more of following DTCs stored in the 01 (Engine Control Module):                                    |           |                            |
| <ul style="list-style-type: none"><li>• P113700 (System rich, Bank 1)</li><li>• P113900 (System rich, Bank 2)</li></ul> |           |                            |

**01 MIL on (DTC P0491and P0492), stored at the same time**

| Model(s)                                                                                                                                                                                                                                                   | Year      | Vehicle Specific Equipment |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|----------------------------|
| 8R                                                                                                                                                                                                                                                         | 2009–2011 | 3.2FSI AVS                 |
| 4F                                                                                                                                                                                                                                                         | 2009–2011 | 3.0TFSI                    |
| 4F                                                                                                                                                                                                                                                         | 2010–2011 | 3.2FSI AVS                 |
| 8K                                                                                                                                                                                                                                                         | 2010–2011 | 3.0TFSI                    |
| <ul style="list-style-type: none"><li>• MIL on.</li><li>• DTC P0491 and P0492 (Secondary Air System Insufficient Flow, Bank 1/2) are stored at the same time<ul style="list-style-type: none"><li>• Mileage greater than 20,000 miles.</li></ul></li></ul> |           |                            |

**91 Street address with hyphens cannot be used as Navigation destination**

| Model(s)                                                                                                                                                                                                    | Year | Vehicle Specific Equipment        |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|-----------------------------------|
| A4                                                                                                                                                                                                          | 2011 | MMI 3G/3G+ (Audi Navigation plus) |
| A5/S5                                                                                                                                                                                                       | 2011 | MMI 3G/3G+ (Audi Navigation plus) |
| A5/S5 Cab.                                                                                                                                                                                                  | 2011 | MMI 3G/3G+ (Audi Navigation plus) |
| Q5                                                                                                                                                                                                          | 2011 | MMI 3G/3G+ (Audi Navigation plus) |
| A6                                                                                                                                                                                                          | 2011 | MMI 3G/3G+ (Audi Navigation plus) |
| Q7                                                                                                                                                                                                          | 2011 | MMI 3G/3G+ (Audi Navigation plus) |
| A8                                                                                                                                                                                                          | 2011 | MMI 3G/3G+ (Audi Navigation plus) |
| Customer complaint is that street addresses with hyphens (e.g. 27-80) cannot be entered as a Navigation destination. Affected addresses are primarily in the New York, New York and Honolulu, Hawaii areas. |      |                                   |

**91 BOSE AudioPilot volume fluctuates unnaturally**

| Model(s)                                                                                                                                                                                              | Year      | Vehicle Specific Equipment |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|----------------------------|
| A3                                                                                                                                                                                                    | 2011–2013 | BOSE Sound System          |
| Customer states volume fluctuates unnaturally. This may be described as significant increases in Bass or Treble levels shortly after startup, in conjunction with Park Aid, or during normal driving. |           |                            |

**64 Noises from front door or when lowering window**

| Model(s)                                                                                                             | Year      | Vehicle Specific Equipment |
|----------------------------------------------------------------------------------------------------------------------|-----------|----------------------------|
| Q5                                                                                                                   | 2009–2013 | Not Applicable             |
| The customer may report noises when operating the window or noises from inside the door when driving on rough roads. |           |                            |

**96 Audi Side Assist deactivates immediately after engine startup**

| Model(s)                                                                                                                                                                                                                                                      | Year | Vehicle Specific Equipment |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|----------------------------|
| A4                                                                                                                                                                                                                                                            | 2013 | Audi Side Assist           |
| A5                                                                                                                                                                                                                                                            | 2013 | Audi Side Assist           |
| A5 Cab.                                                                                                                                                                                                                                                       | 2013 | Audi Side Assist           |
| Q5                                                                                                                                                                                                                                                            | 2013 | Audi Side Assist           |
| Audi Side Assist deactivates itself immediately following the engine starting. The DTC entry "Control unit 2 for lane changing assistant - restricted function because of low voltage, sporadic" is logged in the control unit "3C – Lane Change Assistant" . |      |                            |

**87 Uncomfortable passenger compartment temperature**

| Model(s)                                                                                                                                   | Year      | Vehicle Specific Equipment |
|--------------------------------------------------------------------------------------------------------------------------------------------|-----------|----------------------------|
| A6                                                                                                                                         | 2012–2013 | Not Applicable             |
| A7                                                                                                                                         | 2012–2013 | Not Applicable             |
| The customer may report that after selecting a specific temperature in AUTO mode, the resulting airflow and temperature are uncomfortable. |           |                            |

**37 Harsh downshifts when braking or harsh 1-2 upshift under acceleration**

| Model(s)                                                                                    | Year      | Vehicle Specific Equipment |
|---------------------------------------------------------------------------------------------|-----------|----------------------------|
| 8F756A                                                                                      | 2011–2012 | 8 Speed OBK transmission   |
| 8K256A<br>8K556A                                                                            | 2011–2012 | 8 Speed OBK transmission   |
| 8RB56A                                                                                      | 2011–2012 | 8 Speed OBK transmission   |
| 8T356A                                                                                      | 2011–2012 | 8 Speed OBK transmission   |
| Customer may report harsh downshifts while braking or harsh 1-2 upshift under acceleration. |           |                            |

**20 Displayed fuel range is zero miles before tank is empty**

| Model(s)                                                                                                                                                                                                                           | Year      | Vehicle Specific Equipment |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|----------------------------|
| A4/S4                                                                                                                                                                                                                              | 2011–2013 | Not Applicable             |
| A5/S5                                                                                                                                                                                                                              | 2011–2013 | Not Applicable             |
| A5/S5 Cab.                                                                                                                                                                                                                         | 2011–2013 | Not Applicable             |
| The customer may report one of the following:                                                                                                                                                                                      |           |                            |
| <ul style="list-style-type: none"><li>The instrument cluster displays a fuel range of zero miles before the fuel tank is completely empty.</li><li>Upon refueling at a displayed fuel range of zero miles, the fuel tank</li></ul> |           |                            |

accepts fewer gallons than what is shown in the owner's manual capacity chart.

**37 Transmission warning message in cluster, P074100 stored in TCM**

| Model(s)         | Year      | Vehicle Specific Equipment |
|------------------|-----------|----------------------------|
| A4, A5, A5 Cab.  | 2011-2012 | All with OBK transmission  |
| Q5               | 2011-2012 | All with OBK transmission  |
| A8 A8L with 3.0L | 2013      | All with OBK transmission  |

Customer may report transmission warning lamp illuminated in instrument cluster.

**40 Clicking noise from wheel bearing**

| Model(s)     | Year      | Vehicle Specific Equipment |
|--------------|-----------|----------------------------|
| A4 (B7)      | 2005-2008 | Not Applicable             |
| A4 (B8)      | 2009      | Not Applicable             |
| A4 (B8)      | 2010      | Not Applicable             |
| A5 (B8)      | 2008-2009 | Not Applicable             |
| A5 (B8)      | 2010      | Not Applicable             |
| A5 Cab. (B8) | 2010      | Not Applicable             |
| A6 (C6)      | 2005-2011 | Not Applicable             |
| A8 (D3)      | 2004-2010 | Not Applicable             |
| Q5 (B8)      | 2009      | Not Applicable             |
| Q5 (B8)      | 2010      | Not Applicable             |

Clicking or clacking noise when maneuvering or parking.

**57 Door cannot be opened from outside, it can only be opened from inside**

| Model(s) | Year      | Vehicle Specific Equipment |
|----------|-----------|----------------------------|
| TT       | 2010–2013 | All                        |
| A4       | 2010–2013 | All                        |
| A5       | 2010–2013 | All                        |
| A5 Cab.  | 2010–2013 | All                        |
| A6       | 2012–2013 | All                        |
| A7       | 2012–2013 | All                        |
| Q5       | 2010–2013 | All                        |

The door cannot be opened from outside with the outer door handle, but it can be opened with the inner handle. The complaint is often described as follows: The customer locks the vehicle and checks by pulling the door handle whether the vehicle is locked. When opening the vehicle again, the door cannot be opened. It feels as if the handle is slack.

**87 Moisture in driver or front passenger footwell**

| Model(s) | Year      | Vehicle Specific Equipment |
|----------|-----------|----------------------------|
| A4       | 2009–2014 | Not Applicable             |
| A5       | 2009–2014 | Not Applicable             |
| A5 Cab.  | 2009–2014 | Not Applicable             |
| Q5       | 2009–2014 | Not Applicable             |

Moisture in the driver or front passenger foot well.

[Back to top](#)

## Campaigns

No new Campaigns in ElsaWeb.

[Back to top](#)

## Updates

### 97Y7 UPDATE – Vehicle Departure Deactivation and Auto EPB (INV\_ONLY)

| Model(s) | Year | VIN Range     | Vehicle Specific Equipment |
|----------|------|---------------|----------------------------|
| Q5       | 2013 | 014426-026036 | Not Applicable             |
| A6/A7    | 2013 | 003636-069714 | Not Applicable             |
| A8       | 2013 | 000568-013622 | Not Applicable             |
| S6       | 2013 | 019680-061009 | Not Applicable             |

This Update has been proactively released to adjust the vehicle departure deactivation and the electromechanical parking brake to the following functionality in the vehicle:

- Engine and ignition will no longer shut off when exiting the vehicle.
- If the engine is off (due to Start-Stop) when the door is opened, the ignition will shut off to prevent battery drain.
- If the engine is off (due to Start-Stop) when the door is opened, the ignition will shut off to prevent battery drain.

### 91I8 UPDATE (Revision) – Google Maps Street View (NVLW)

| Model(s)   | Year | VIN Range     | Vehicle Specific Equipment |
|------------|------|---------------|----------------------------|
| A4         | 2013 | 001124-072052 | Not Applicable             |
| A5         | 2013 | 000347-004069 | Not Applicable             |
| A5/S5 Cab. | 2013 | 000124-001364 | Not Applicable             |
| RS5        | 2013 | 000347-004069 | Not Applicable             |
| A8         | 2013 | 000422-001701 | Not Applicable             |

Revision - Updated required parts and tools table.  
Technical Background - On some Audi vehicles produced within a specific period the Google Maps Street View software was not available.

[Back to top](#)

## Repair Manuals

| Repair Manuals |                                                      |                                   |                  |
|----------------|------------------------------------------------------|-----------------------------------|------------------|
| Elsa Name      | Model                                                | Book Updated                      | Reason           |
| 4E             | A8 2004-2010                                         | Electrical Equipment              | Feedback# 644833 |
| 8T             | A5/S5 Coupe 2008>                                    | Engine Mechanical CAUA            | Feedback# 644863 |
| 8J             | TT 2008>                                             | Engine Mechanical BUB,CBRA        | Feedback# 644971 |
| 4L             | Q7 2007>                                             | Fuel Injection and Glow Plug CATA | Correction       |
| 8F,8K,8T       | A5/S5 Cab. 2010><br>A4/S4 2009><br>A5/S5 Coupe 2008> | S tronic Transmission             | Feedback# 648736 |

[Back to top](#)

## Wiring Diagrams

| Wiring Diagrams |                  |                                           |
|-----------------|------------------|-------------------------------------------|
| Elsa Name       | Model            | Book Updated                              |
| 8F              | A5/S5 Cab. 2010> | 4.2L gasoline engine, CFSA, from May 2012 |

|    |                                                   |                                                                                                                     |
|----|---------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|
| 8K | A4/S4 2009><br>A4 Avant<br>2009><br>allroad 2013> | MMI with radio and Bang & Olufsen sound system,<br>from September 2008<br>4.2L gasoline engine, CFSA, from May 2012 |
| 8T | A5/S5 Coupe<br>2008>                              | 4.2L gasoline engine, CFSA, from October 2011                                                                       |

[Back to top](#)

## Suggestions:

Please send comments or suggestions to: [aoa.WorkshopInformation@audi.com](mailto:aoa.WorkshopInformation@audi.com)

[Back to top](#)

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