

Technical Service Bulletin



55 Rear Trunk Lid is Difficult to Close

55 12 25 2030373/2 October 10, 2012. Supersedes Technical Service Bulletin Group 55 number 12 – 22 dated July 27, 2012 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6	2012, 2013	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Warranty</i>
1	7/27/2012	Original publication

Customer may report the trunk is difficult to close, or excessive force required to latch the trunk closed.

Technical Background

The latch and striker for the trunk lid may be out of position and not properly engaging.

Production Solution

The adjustment of the rear lid latch and striker has been optimized at the factory.

Service

1. Access the lower lock striker according to the ElsaWeb Repair Manual:
Body >> Body Exterior >> 55 Hoods, Lids >> Removal and Installation >> Rear Lid >> Striker Pin.

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2. Mark the original position of the striker relative to the body. Use this position as a reference of the original position for adjustments (Figure 1).



Figure 1. Striker position relative to vehicle marked in white lines.

3. Reposition the Striker mechanism and check the operation of the rear lid.
4. Check for correct latching of the rear trunk lid by opening/closing the rear lid.

Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	5555		
Damage Code:	0010		
Labor Operations:	Lock carrier cover remove and reinstall	70 39 19 00	20 TU
	Adjust striker pin and evaluate trunk closing effort	55 55 99 99	30 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2030373/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

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Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.