

# Technical Service Bulletin



## 01 Sporadic vehicle no start (DTC P170100, P157000)

57 12 76 2030580/3 October 4, 2012. Supersedes Technical Service Bulletin Group 57 number 12 – 68 dated August 20, 2012 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6/A7	2011	000001 – 999999	Not Applicable
	2012		
	2013	000001 – 021776	
A8	2012	000001 – 999999	
	2013	000001 – 005692	

## Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header data (Adjusted to include early model year 2012 C7 vehicles)
2	8/20/2012	Revised header data (Updated VIN)
1	8/20/2012	Original publication

### Customer complaint:

- The vehicle cannot be started sporadically.
- The yellow gearbox warning light may be illuminated.

### Workshop findings:

One (or both) of the following entries are logged in the respected modules:

- In J623 (01 – ECM): **DTC P157000** (Control Module Locked, sporadic)
- In J217 (02 – TCM): **DTC P170100** (Transmission control module locked, sporadic)

## Technical Background

The remote key the customer is using is transmitting incomplete immobilizer information to the vehicle; resulting in the condition.

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## Production Solution

Not applicable.

## Service

Replace the affected remote key that was being used when the issues occurred.

## Warranty

<b>Claim Type:</b>	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
<b>Service Number:</b>	5708		
<b>Damage Code:</b>	0040		
<b>Labor Operations:</b>	Replace affected key	5708 5550	20 TU
<b>Diagnostic Time:</b>	GFF	0150 0000	15 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
<b>Claim Comment:</b>	As per TSB #2030580/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Part Number	Part Description	Quantity
See ETKA for the latest key part number	Key	1



## Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.