

Technical Service Bulletin



85 Passenger floor mat is wet

85 12 09 2029243/4 October 3, 2012. Supersedes Technical Service Bulletin Group 85 number 12 – 08 dated August 17, 2012 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Audi Q5	2009 – 2012	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised <i>Warranty</i>
3	8/17/2012	Revised header data (Updated VIN range)
2	5/12/2012	Revised <i>Warranty</i> (Changed PID and labor operation from 8520 to 8515.)
1	4/23/2012	Original publication

Customer may report the front of the passenger floor mat is wet after heavy rains.

Technical Background

The flat surface of the fresh air intake may warp over time and cause a gap where it meets with the plenum wall. During heavy rains, water can back up and enter the vehicle through this gap.

Production Solution

The torque value and tightening sequence of the three mounting nuts have been optimized for production.

Service

1. Remove and install the fresh air intake according to the repair manual.

Heating, Ventilation & Air Conditioning >> Heating, Ventilation & Air Conditioning >> 87 Air Conditioning >> Removal and Installation >> Fresh Air Intake

2. After the plenum cover and fresh air intake grill have been removed, and before removing the fresh air intake, verify the customer complaint by applying water to the top surface where the fresh air intake meets the plenum wall using a hose. Visually check for water leaking into the blower intake. (Figure 1).



Figure 1. Applying water through a hose to check for water leaking into the fresh air intake.

3. Apply a bead of butyl cord around the perimeter of fresh air intake, to the outside of the existing rubber seal. (Figure 2).



Figure 2. Location to apply the butyl cord is shown by arrows, and shown with the red dotted line.

4. Verify the repair.

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Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	8515		
Damage Code:	0050		
Labor Operations:	Remove and install air intake cover	8515 9999	20 TU
	Remove and install air intake grille	8520 1950	10 TU
	Modify fresh air intake	8520 9999	20 TU
Diagnostic Time:	GFF	0150 0000	Time stated on diagnostic protocol
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2029243/4		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
AKL45000505	Butyl cord	0.1

Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.