

Technical Service Bulletin



91 Parking assistance provides false warnings

91 12 62 2024323/2 October 1, 2012. Supersedes Technical Service Bulletin Group 91 number 10 – 60 dated September 28, 2010 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3	2005 – 2013	All	Parking Aid
A4	2005 – 2013		
A5	2008 – 2013		
A6	2005 – 2013		
A8	2005 – 2013		
Audi Q5	2008 – 2013		
AudQ7	2005 – 2013		
TT	2005 – 2013		
R8	2008 – 2013		

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header data (Added model years and models)
1	9/28/2010	Original publication

Customer states one of the following:

- Parking aid sporadically warns of obstacles when none exist.
- Parking aid is inoperative or provides constant warning.

Technical Background

- Various parking aid sensor fitting issues.
- Environmental conditions.

Production Solution

Not applicable.

Service

Misaligned parking aid sensors or various vehicle mountings can cause parking aid malfunctions. This TSB provides diagnosis tips related to parking aid systems.

1. Verify that the coding within J446 – Parking Aid Control Module is valid for the equipment installed on the vehicle (i.e.: trailer hitch, tow bar, etc.).
2. Check the vehicle fault memory and proceed according to GFF.
 - If GFF identifies a problem with a specific sensor, proceed with the test plan.
 - If GFF does not identify a specific sensor, check MVBs in J446 – Parking Aid Control Module starting with MVBs for oscillation.
MVBs for internal sensor oscillation (if applicable) (acceptable values = 0.8 to 1.5ms). If the oscillation is not within specification, proceed to step 10.
MVBs for distance calculations (255 = no obstruction). If an obstruction is identified but none exists, proceed to step 3.



Tip: Vehicles can be equipped with 4- or 8-channel parking aid systems. Refer to ElsaWeb for vehicle-specific information.

3. Check parking sensors for obvious issues:
 - Mechanical damage (stone chips, scratches).
 - Dirt, ice, foreign bodies, foil adhered to sensor.
 - Damage to the bumpers that may indicate an accident (or paint indicating a previous incident).



Tip: Exterior damage to the vehicle, including stone chips and scratches, is not covered by Audi Warranty. When painting sensors, the “special painting instructions” for parking sensors in the paint repair manual must be observed.

4. Check for non-Audi Genuine Accessories which can interfere with parking aid operation, including:
 - Aftermarket towing bar.
 - Aftermarket lowering kit.
 - Aftermarket spoiler or air deflector.
 - Aftermarket bumper.

5. For 8-channel systems, check the installation of the front license plate holder for:
 - Protrusion. The license plate and holder must fit on flat.
 - Bent corners. Any bent-open corners may cause false readings.
 - Correct fit. Oversized license plate holders or frames can obstruct parking aid sensors.
6. Pressure check for a tight fit and correct attachment of the parking sensors. If the sensor is not snug or feels loose, remove the bumper and reinstall the sensor.



Figure 1. A pressure check on a parking aid sensor.

7. Check that the decoupling ring is correctly seated. If the ring is folded or bulging, remove the bumper and reinstall the sensor.

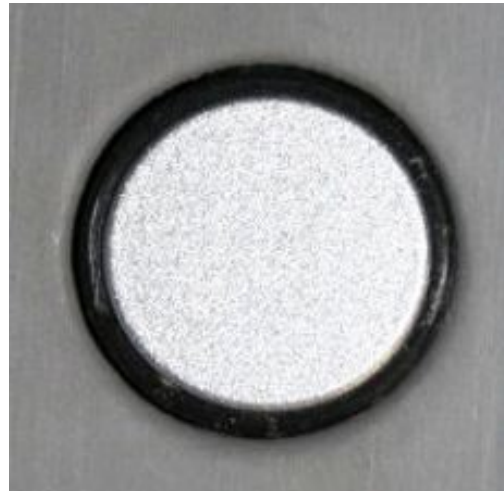


Figure 2. A correctly seated decoupling ring.

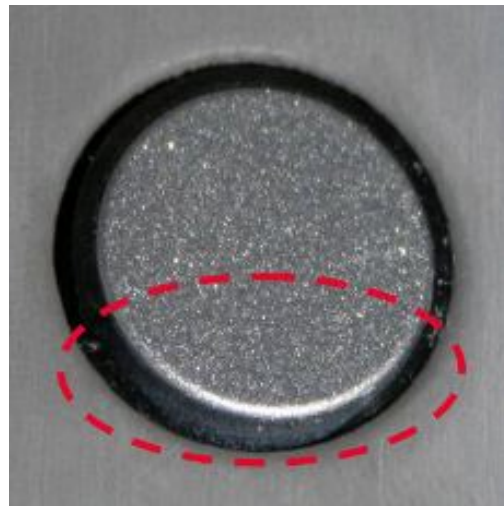


Figure 3. An incorrectly seated decoupling ring (bulging).

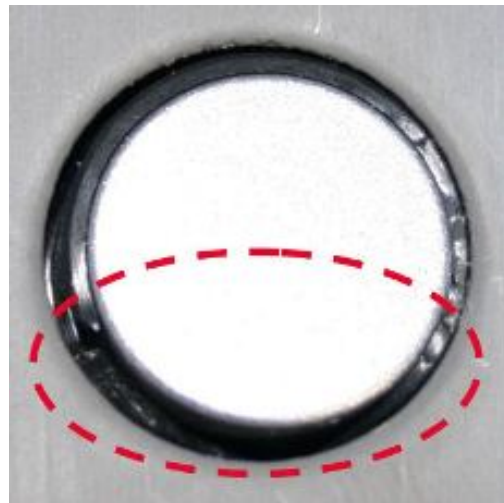


Figure 4. An incorrectly seated decoupling ring (folded).

8. Verify that the sensor is centered inside of the mounting hole. If the sensor is mounted off-center, remove the bumper and reinstall the sensor.

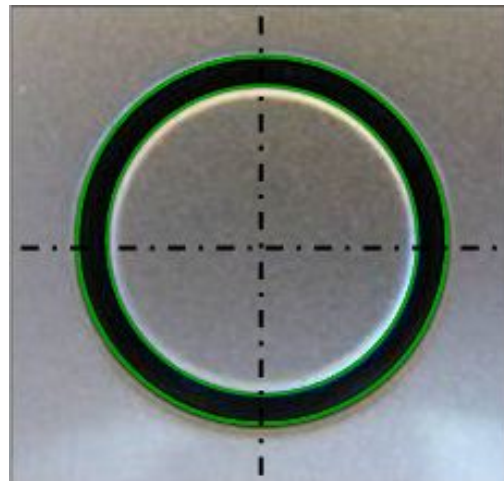


Figure 5. A correctly centered parking aid sensor.

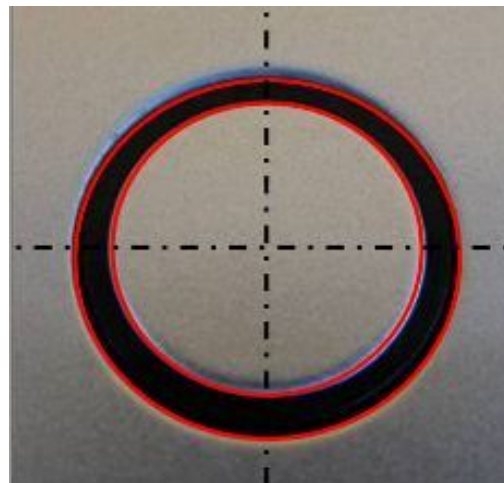


Figure 6. An off-center parking aid sensor.

9. Ensure the sensor sits flush with the bumper. If the sensor is recessed or bulging, remove the bumper and reinstall the sensor.



Figure 7. A correctly installed parking aid sensor.

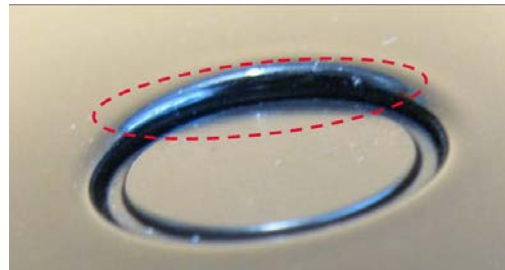


Figure 8. A recessed parking aid sensor.

10. Re-evaluate the concern:
 - If an issue was identified and the concern was remedied, proceed to step 15.
 - If no issues were identified and the concern cannot be duplicated, proceed to step 15.
 - If the concern still persists, proceed to step 11.
11. Remove the bumper and check the connectors on the sensors, the socket box of the bumper, on the control unit for parking assistance and on the sound generator of the parking assistance for:
 - Corrosion.
 - Water ingress or water marks.
 - Bent-open pins.
 - Pushed-back pins.
 - Correct fit of plug seal.



Tip: If a specific sensor is identified by the diagnostic tester, proceed forward for that specific sensor only.

12. Check the cables in the bumper for damage and sufficient length. Cables that are too short can cause damage to the harness.
 - If the cable is damaged, repair the cable using VAS Repair Kit 1978.
 - If the cable is too tight, correct the routing by moving the support clip so the cable is no longer under tension.

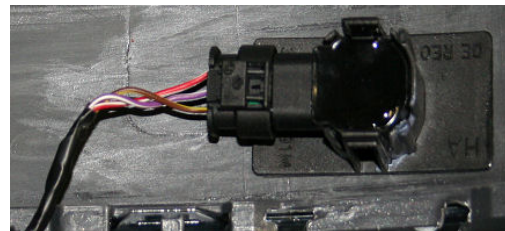


Figure 9. A correctly installed cable with sufficient length.

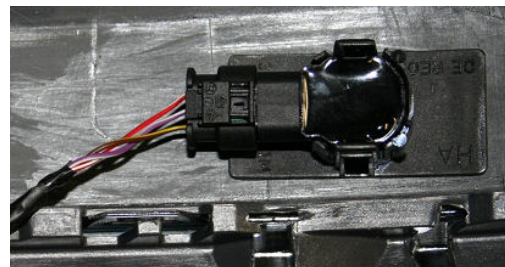


Figure 10. A sensor cable with insufficient length.

13. Check the connectors on the parking sensors and the socket box for correct installation. If the connectors are not installed properly, reinstall.

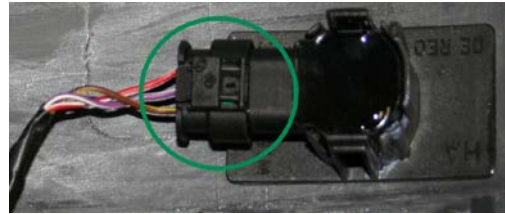


Figure 11. A correctly installed parking aid sensor connector.

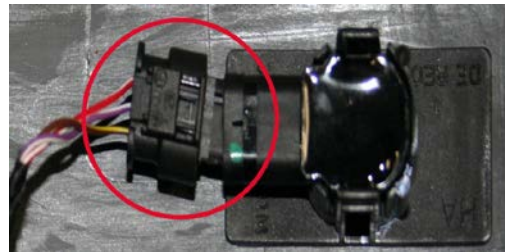


Figure 12. A parking aid sensor connector that is not seated correctly.

14. Re-evaluate the concern:
- If an issue was identified and the concern was remedied, proceed to step 15.
 - If the concern still persists, swap affected parking aid sensors or control modules until issue is identified, remedy the concern, and proceed to step 15.
15. Various environmental factors can cause incorrect warnings. Notify the customer that the following may affect parking aid operation:
- High plants and curbs.
 - Gravel paths, cobblestone paths, pot holes, grates, sharp bends in the road, slopes, driveways or ramps.
 - Water on the parking sensors.
 - Ice, snow on the parking sensor or the bumper.
 - Exhaust gases of the vehicle under certain weather conditions.
 - Conflicting ultrasound sources (pneumatic brakes on trucks, animal alarms, parking aid systems of other vehicles, etc.).
 - Fluorescent lighting.

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Warranty

Accounting for an incorrectly fitted license plate holder or for cleaning the sensors is not permitted under warranty. For the potential remounting of parking assist sensor, replacing of the parking assist sensor bracket, or repairing system wiring:

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9175		
Damage Code:	0010		
Labor Operations:	Remove and install rear parking aid sensor	9175 XXXX	See Elsa Web for applicable TUs
	Remove and install front parking aid sensor	9175 XXXX	See Elsa Web for applicable TUs
	Remove and install rear bumper	6369 19XX	See Elsa Web for applicable TUs
	Remove and install front bumper	6329 19XX	See Elsa Web for applicable TUs
	Lane Change Assist recalibration (if necessary)	9635 XXXX	70 TU
	Repair wiring harness	9175 4199	Max 30 TU
Diagnostic Time:	GFF	0150 0000	Time stated on diagnostic protocol, max 30 TUs
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2024323/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

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Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.