

Technical Service Bulletin



91 Disks do not automatically change in CD/DVD changer

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Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6	2010-2012	All	CD Changer
A8	2011-2013	All	DVD Changer
Q7	2010	All	CD Changer

Condition

CD or DVD disks do not automatically change from one to the next in the external CD or DVD changer.

Technical Background

The CD and DVD changer have different operating concepts.

CD changer

MMI3G:

Disks in the CD changer are always automatically changed from one to the next.

MMI3G+ (with Audi connect):

Disks in the CD changer are automatically changed from one to the next, but this operation is disabled when the Repeat option is turned on in the Media Settings menu. By default (MMI factory default setting) the repeat option is set to “ Off” as in the image below.



Figure 1. Default setting for Repeat options in the Settings menu.

DVD changer (A8 only)

Disks in the DVD changer can only be changed manually.

Production Solution

Not applicable.

Service

Explain the system behavior to the customer.

Warranty

This TSB is informational only and not applicable to any Audi warranty.

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Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.