

## **Service Information**

<b>Offboard Diagnostic</b>	Information	System	Service	(ODIS	Service)	Number: AOS-12-18
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### Subject: ODIS Service & VAS-PC – Uninstall and Reinstall Date: Oct. 22, 2012 Overview

### 1.0 – Introduction

When **ODIS Service** is installed on VAS diagnostic devices with **VAS-PC** diagnostic software, a number of application and diagnostic database files are shared.

As a result, whenever ODIS Service or VAS-PC diagnostic software requires uninstallation and reinstallation to resolve software malfunctions, or the diagnostic device's Windows XP<sup>®</sup> operating system requires a full recovery, **a specific sequence must be followed in each case.** Specifically:

- When uninstalling and reinstalling VAS-PC to resolve software malfunctions, ODIS Service must first be uninstalled, then reinstalled after VAS-PC is reinstalled and configured.
- When uninstalling and reinstalling **ODIS Service** to resolve software malfunctions, **VAS-PC does NOT** require uninstallation and reinstallation etc.

## 2.0 – Uninstall and Reinstall Sequence Guides

The sequences in the tables below contain summary steps only for devices where **both ODIS Service and VAS-PC are installed.** For detailed instructions, always refer to the latest diagnostic software version installation instructions and device-specific Windows XP<sup>®</sup> operating system recovery instructions posted in the applicable diagnostic software **Service Information** sections on **ServiceNet**.

VAS-PC - Uninstall and Reinstall Sequence:				
1. Obtain the VAS-PC Base V19.01.01 and latest version VW Brand discs.				
2. Obtain the latest version <b>ODIS Service</b> installation DVD.				
3. Uninstall ODIS Service. From the Windows desktop, go to:				
<ul> <li>Start &gt; Programs &gt; ODIS Service &gt; ODIS Service uninstallation program</li> </ul>				
or				
<ul> <li>Start &gt; Settings &gt; Control Panel &gt; Add or Remove Programs</li> </ul>				
- When prompted, delete all data selections (licenses, MCD Projects, diagnostic logs etc.)				
4. Uninstall VAS-PC using the Base CD V19.01.01:				
- Select "Uninstall" from the VAS-PC introduction suite				
5. Remove disc and reboot diagnostic device.				
Note: We recommend performing the Windows CHKDSK utility prior to software reinstallation.				
6. Reinstall VAS-PC using Base CD V19.01.01:				
- Select "Install" from the VAS-PC introduction suite.				
- Configure VAS-PC as per the applicable installation instructions on ServiceNet.				
7. Reinstall the latest version VW Brand disc.				
8. Reinstall the latest version ODIS Service DVD as per the installation instructions on ServiceNet.				

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# **Service Information**

#### **ODIS Service - Uninstall and Reinstall Sequence:**

- 1. Obtain the latest version **ODIS Service** installation DVD.
- 2. Uninstall ODIS Service. From the Windows desktop, go to:
  - Start > Programs > ODIS Service > ODIS Service uninstallation program or
  - Start > Settings > Control Panel > Add or Remove Programs
  - When prompted, delete all data selections (licenses, MCD Projects, diagnostic logs etc.)
- 3. Reboot diagnostic device when prompted.

Note: We recommend performing the Windows CHKDSK utility prior to software reinstallation.

4. Reinstall the latest version ODIS Service DVD as per the installation instructions on ServiceNet.

#### Windows XP<sup>®</sup> Operating System - Recovery and Diagnostic Software Reinstall Sequence:

- 1. Obtain the VAS-PC Base V19.01.01 and latest VW Brand discs.
- 2. Obtain the latest version ODIS Service installation DVD.
- 3. Recover Windows XP<sup>®</sup> as per the applicable VAS diagnostic device recovery instructions posted on ServiceNet.

### Note: We recommend performing the Windows CHKDSK utility prior to software reinstallation.

- 4. Reinstall VAS-PC using Base CD V19.01.01:
  - Select "Install" from the VAS-PC introduction suite.
  - Configure VAS-PC as per the applicable installation instructions on ServiceNet.
- 5. Reinstall the latest version VW Brand disc.
- 6. Re-import the VAS-PC GeKo Security Certificate (call VWGoA IT Service Desk for assistance 866-892-3375).
- 7. Reinstall the latest version ODIS Service DVD as per the applicable installation instructions on ServiceNet.
- 8. **Re-import** the **ODIS Service Security Certificate** from the original or backed-up USB flash drive (as per ODIS Service installation "Phase 3" instructions).

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