

Audi ElsaWeb Newsletter

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New! Technical Bulletin Web-Based Training (WBT)

Service Publications has released a new Technical Bulletins Web-based training (WBT). The course demonstrates several methods for finding Technical Bulletins and the advantages of each method.

Knowing how to find Technical Bulletins is essential to helping ensure continued customer satisfaction and reliable vehicle operation. To locate the course, go to the Academy Website and search the “Certification Resource Center” for the course titled “Finding Technical Bulletins in ElsaWeb” (810124). After taking this course, you will be more efficient at finding Technical Bulletins.

Feedback Corner

This week's feedback is from Juan regarding a repair manual for a 2013 Q7. He said:

"When attempting to pull up Group 23 Removal of Intake Manifold it shows "This Data is Not Available"."

The Service Information Team reviewed this feedback and found that incorrect metadata was included in the book to make it VIN specific. The metadata was corrected, and the updated repair manual was published. Juan included his full name and email address with the feedback and will receive Audi Winners Circle Rewards for helping improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
24	18	8

*Please note that this feedback feature is not the place to obtain technical assistance for Audi vehicles, or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue, or wish to report a technical issue, please create an Audi Technical Assistance ticket and contact the Audi Technical Assistance at (800)-678-2389.

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Technical Bulletins

94 Side mirror turn signal inoperative		
Model(s)	Year	Vehicle-Specific Information
A4	2009—2013	Not Applicable
A5	2008—2013	Not Applicable
A5 Cabriolet	2010—2013	Not Applicable
A3	2009—2013	Not Applicable
: The turn signal indicator lens is inoperative without any damage from outside influence. Cracks have formed in the lens and as a result condensation can be seen behind the lens as shown in Figure 1		

37 Gearbox warning light on - Faults P0605 and/or P17EC stored in Selector lever module 81

Model(s)	Year	Vehicle-Specific Information
A8, A8L A8 W12	2010–2013	Electronic shift module 81

There is no customer complaint about the gearbox. The gear lever display flashes. The message "gearbox problem, journey can be continued with restrictions" is shown. The entry P0605 or P17EC is logged under the diagnosis address 81- Selector lever.

55 Rear Trunk Lid is Difficult to Close

Model(s)	Year	Vehicle-Specific Information
A6	2012–2013	Not Applicable

Customer may report the trunk is difficult to close, or excessive force required to latch the trunk closed.

01 Combustion engine does not switch off, electric mode not available - 2.0 TFSI Audi Q5 Hybrid

Model(s)	Year	Vehicle-Specific Information
Q5 Hybrid	2013	CHJA Engine code

The vehicle does not work in electric operation mode; the combustion engine does not switch off for electric driving although the high-voltage battery is fully charged. The vehicle is ready for operation ("Hybrid ready" is shown) when selecting the driving mode, the combustion engine starts. The vehicle does not work in electric operation mode; the combustion engine does not switch off for electric driving although the high-voltage battery is fully charged. The vehicle is ready for operation ("Hybrid ready" is shown) when selecting the driving mode, the combustion engine starts.

37 Warning message in cluster, no driving mode can be selected - Faults P09140, U040400, U010300 stored in TCM

Model(s)	Year	Vehicle-Specific Information
A8, A8L A8 W12	2010–2013	Electronic shift module 81
The gearbox warning light comes on. No driving modes can be selected. The driving mode is not shown on the gear lever. At least one of the following entries is logged in the memory under diagnosis address 02 (gearbox control unit): • P091400 - Selector lever electrical malfunction • U010300 - Selector lever, no communication • U040400 - Selector lever range/performance		

01 Cam adjuster, implausible signal - V6 FSI AVS

Model(s)	Year	Vehicle-Specific Information
A6	2010–2012	CALA Engine
A4	2009	CALA Engine
Q5	2009–2012	CALB Engine
A5	2009	CALA Engine
MIL on. One or several of the following DTCs for the cam actuators are stored in ECM memory, see Technical Bulletin.		

48 Symbol for dynamic steering in cluster (DTC 02538 001)

Model(s)	Year	Vehicle-Specific Information
A4	2011	000001 – 999999 (Produced in Ingolstadt)
A4	2012	000001 – 087448 (Produced in Ingolstadt)
A4	2011	000001 – 999999 (Produced in Neckarsulm)
A4	2012	000001 – 015321 (Produced in Neckarsulm)
A5	2011	000001 – 999999
A5	2012	000001 – 112846
A5 Cabriolet	2011	000001 – 999999
A5 Cabriolet	2012	000001 – 003928
Q5	2011	000001 – 999999
Q5	2012	000001 – 055210
A8	2011	000001 – 999999
A8	2012	000001 – 003928

The symbol for dynamic steering is illuminated in the instrument cluster. A DTC for overload or overuse is stored in the active steering control module (J792), address word 1B. The environmental data from the GFF log matches the example shown in the Technical Background section.

57 Outer door seals loose

Model(s)	Year	Vehicle-Specific Information
A4	2009	000001 – 999999
A4	2010	000001 – 999999
A4	2011	000001 – 999999
A4	2012	000001 – 999999

A4	2013	FL DA000001 – FL DA029326
A4	2013	FL DN000001 – FL DN003233
Q5	2009	000001 – 999999
Q5	2010	000001 – 999999
The outer door seals have become partially detached.		

96 Audi Side Assist deactivates immediately after engine startup

Model(s)	Year	Vehicle-Specific Information
A4	2013	Audi Side Assist
A5	2013	Audi Side Assist
Cabriolet	2013	Audi Side Assist
Audi Side Assist deactivates itself immediately following the engine starting. The DTC entry "Control unit 2 for lane changing assistant - restricted function because of low voltage, sporadic" is logged in the control unit "3C – Lane Change Assistant".		

27 Excessive Voltage DTCs present in multiple control units

Model(s)	Year	Vehicle-Specific Information
A4, A5, Audi Q5, Cabriolet	2009–2012	Not Applicable
C6 A6, D3 A8	2009–2010	Not Applicable
C7 A6, A7, D4 A8	2010–2011	Not Applicable
R8, Audi Q7	2009–2011	Not Applicable
One or more of the following complaints are reported by the customer regarding electrical features and functions in the vehicle: • One or more warning lights on in cluster • The DIS or other displays in cluster are blank • MMI does not function • Windows do not function		

- LED indicators in various buttons inside the vehicle do not light up

42 A6/A7, cracking noises from rear of vehicle

Model(s)	Year	Vehicle-Specific Information
A6	2011–2013	Not Applicable
A7	2011–2013	Not Applicable
Cracking or clicking noises from the rear of the vehicle in the C pillar area when driving over bumps or rough roads.		

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Campaigns

No new Campaigns in ElsaWeb.

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Updates

17D9 - Pressure Control Valve (Warr_Ext)

Model(s)	Year	VIN Range	Vehicle-Specific Information
TT	2008	000166 – 999999	Not Applicable
TT	2009	000001 – 033492	Not Applicable
TT	2010	000220 – 999999	Not Applicable
TT	2011	000001 – 012046	Not Applicable
A4	2005	405683 – 999999	Not Applicable
A4	2006	000001 – 999999	Not Applicable
A4	2007	000001 – 999999	Not Applicable
A4	2008	000001 – 170231	Not Applicable
A4 Cabriolet	2007	013458 – 999999	Not Applicable

A4 Cabriolet	2008	000001 – 999999	Not Applicable
A4 Cabriolet	2009	000001 – 011929	Not Applicable
A3	2006	000150 – 999999	Not Applicable
A3	2007	000001 – 999999	Not Applicable
A3	2008	000001 – 151827	Not Applicable
It is possible that the Pressure Control Valve may fail on Audi vehicles with 2.0L TFSI engines built within a specific period.			

23E5 - Service Measures (LNVW)			
Model(s)	Year	VIN Range	Vehicle-Specific Information
Q7	2009	029021 – 039191	Not Applicable
See Bulletin, Multiple Criteria.			

23F1 - 2010 Q7 TDI clean diesel SVM update and badging (NVLW)			
Model(s)	Year	VIN Range	Vehicle-Specific Information
Q7	2010	000492 – 005006	Not Applicable
The work instructions for installing the “TDI” and rear “quattro” emblems during assembly were removed for a short production run.			

94E8 - Xenon Headlight DRL (LNVW)			
Model(s)	Year	VIN Range	Vehicle-Specific Information
A6	2009	006442 – 062804	Xenon Head lamps
Corrosion of LED circuit due to humidity results in LEDs becoming inoperative.			

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Repair Manuals

Repair Manuals			
Elsa Name	Model	Book Updated	Reason
8J	TT 2008>	Body Exterior	Factory Update
8R	Q5 2009>	Electrical System Hybrid CHJA	Feedback# 618525
4L	Q7 2007>	Fuel Injection and Glow Plug CNRB	Factory Update
8J3	TT Coupe 2008>	Generic Scan Tool CEPB,CEPA	Local Update
4L	Q7 2007>	Electrical Equipment	Correction
8J	TT 2008>	Generic Scan Tool CDMA, CETA	Local Update
8F,8K,8T	A8 2011> A5/S5 Cab. 2010> A4 2009> A5/S5 Coupe 2008>	Generic Scan Tool CAEB	Correction
4H,8F,8K,8T	A8 2011> A5/S5 Cab. 2010> A4 2009> A5/S5 Coupe 2008>	Generic Scan Tool CGXC	Correction
4H	A8 2011>	Generic Scan Tool CTUB	Correction
4L	Q7 2007>	Heating, Ventilation and Air Conditioning	Correction
4L	Q7 2007>	Suspension, Wheels, Steering	Correction

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Wiring Diagrams

Repair Manuals		
Elsa Name	Model	Book Updated
8R	Q5 2009>	Component Locations: Engine Management System
4F5	A6 Avant 2006—2011	Avant (rear), from September 2008
4F	A6 2006—2011	Component Locations: Radio / Navigation Systems

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Suggestions:

Please send comments or suggestions to: aoa.WorkshopInformation@audi.com

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