

September 2012

Audi TAC Hours of Operation

Monday - Friday 8:30a.m. - 7:00p.m. E.S.T. Closed:

• Weekly Staff meetings on Mondays, 1:00-2:00p.m. E.S.T.

Audi Technical Assistance Survey

www.surveymonkey.com/s/Audi_TAC_Survey Please take a moment to complete a short survey as we value all your input. This information will be used to further enhance the services we provide to our Dealers.

KING'S KORNER



48K4 Update - Power Steering Control Unit J500

There is a new RVU 48K4 for electromechanical steering vehicles which are the 2013 A4, A5, and A5 Cab along with the 2012/2013 A6 and A7. This RVU encompasses over 59,000 vehicles. To ensure that this update runs successfully, as with all SVM updates, please follow the procedure outlined below.

1. The scan tool must be at Base 19.01.01 and Brand 19.44 or higher to run. This can be checked in "Administration" then "Contents" and then Audi.

2. Hardwire a scan tool to the vehicle with the 5051B or use the USB cable to hardwire the laptop to the Bluetooth before plugging it in the DLC connector then re-start the laptop with a fresh GFF scan.

3. Tester must be plugged into a 110V AC power supply at all times.

4. Connect a battery charger to the car and use a voltmeter across the battery to confirm that you have at least 12.6 to 13 volts.

5. Scan the vehicle using GFF then go to "SVM for problem-related update". Do not use Audi Flashing!6. Enter the SVM code 48K4A001 then select option 1 "Guided sequence".

Audi TAC Technical Newsletter

Truth in Engineering

Meet the Audi TAC Consultants Tom Drago - Electrical Group Level 2

Tom has been with Audi TAC since February of 2002. Previously, he was a Master Technician for a VW/Audi dealer for 19 years in Ann Arbor, Michigan. He also worked at a Ford dealer for five



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years. Currently Tom is the Level 2 support for the Electrical/Chassis group. He enjoys playing the stock market, drag racing his Camaro, and watching the Detroit Tigers. He is a big NFL fan and his favorite team is the Dallas Cowboys. Tom is restoring a 1969 Plymouth Road Runner in his spare time. Tom has three adult children. In December 2011, he got a new Black Lab puppy named Axle and spends a lot of time with his new best friend.

Where to find all the editions of the Audi TAC Technical Newsletter (ATTN) ?

ServiceNet > Technician References > Communications > ATTN Newsletters

