

Service Information

VAS Tester

Number: AVT-12-25

Subject: VAS-PC & ODIS Service – Uninstall and Reinstall Overview

Date: Oct. 22, 2012

1.0 – Introduction

When **ODIS Service** is installed on VAS diagnostic devices with **VAS-PC** diagnostic software, a number of application and diagnostic database files are shared.

As a result, whenever ODIS Service or VAS-PC diagnostic software requires uninstallation and reinstallation to resolve software malfunctions, or the diagnostic device's Windows XP® operating system requires a full recovery, **a specific sequence must be followed in each case.** Specifically:

- When uninstalling and reinstalling **VAS-PC** to resolve software malfunctions, **ODIS Service must first be uninstalled, then reinstalled after VAS-PC is reinstalled and configured.**
- When uninstalling and reinstalling **ODIS Service** to resolve software malfunctions, **VAS-PC does NOT** require uninstallation and reinstallation etc.

2.0 – Uninstall and Reinstall Sequence Guides

The sequences in the tables below contain summary steps only for devices where **both ODIS Service and VAS-PC are installed.** For detailed instructions, always refer to the latest diagnostic software version installation instructions and device-specific Windows XP® operating system recovery instructions posted in the applicable diagnostic software **Service Information** sections on **ServiceNet.**

VAS-PC - Uninstall and Reinstall Sequence:

1. Obtain the **VAS-PC Base V19.01.01** and latest version **VW Brand** discs.
 2. Obtain the latest version **ODIS Service** installation DVD.
 3. **Uninstall ODIS Service.** From the Windows desktop, go to:
 - **Start > Programs > ODIS Service > ODIS Service uninstallation program**
 - or
 - **Start > Settings > Control Panel > Add or Remove Programs**
 - When prompted, delete all data selections (licenses, MCD Projects, diagnostic logs etc.)
 4. **Uninstall VAS-PC** using the Base CD V19.01.01:
 - Select **"Uninstall"** from the VAS-PC introduction suite
 5. Remove disc and reboot diagnostic device.
- Note: We recommend performing the Windows CHKDSK utility prior to software reinstallation.**
6. **Reinstall VAS-PC** using Base CD V19.01.01:
 - Select **"Install"** from the VAS-PC introduction suite.
 - Configure VAS-PC as per the applicable installation instructions on ServiceNet.
 7. **Reinstall** the latest version **VW Brand** disc.
 8. **Reinstall** the latest version **ODIS Service** DVD as per the installation instructions on ServiceNet.

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ODIS Service - Uninstall and Reinstall Sequence:

1. Obtain the latest version **ODIS Service** installation DVD.
2. **Uninstall ODIS Service.** From the Windows desktop, go to:
 - **Start > Programs > ODIS Service > ODIS Service uninstallation program**
 - or
 - **Start > Settings > Control Panel > Add or Remove Programs**
 - When prompted, delete all data selections (licenses, MCD Projects, diagnostic logs etc.)
3. Reboot diagnostic device when prompted.

Note: *We recommend performing the Windows CHKDSK utility prior to software reinstallation.*

4. **Reinstall** the latest version **ODIS Service** DVD as per the installation instructions on ServiceNet.

Windows XP® Operating System - Recovery and Diagnostic Software Reinstall Sequence:

1. Obtain the **VAS-PC Base** V19.01.01 and latest **VW Brand** discs.
2. Obtain the latest version **ODIS Service** installation DVD.
3. **Recover Windows XP®** as per the applicable VAS diagnostic device recovery instructions posted on ServiceNet.

Note: *We recommend performing the Windows CHKDSK utility prior to software reinstallation.*

4. **Reinstall VAS-PC** using Base CD V19.01.01:
 - Select **"Install"** from the VAS-PC introduction suite.
 - Configure VAS-PC as per the applicable installation instructions on ServiceNet.
5. **Reinstall** the latest version **VW Brand** disc.
6. **Re-import** the **VAS-PC GeKo Security Certificate** (call VWGoA IT Service Desk for assistance 866-892-3375).
7. **Reinstall** the latest version **ODIS Service** DVD as per the applicable installation instructions on ServiceNet.
8. **Re-import** the **ODIS Service Security Certificate** from the original or backed-up USB flash drive (as per ODIS Service installation "Phase 3" instructions).