

Technical Service Bulletin



58B9 UPDATE – Door Seal (NVLW)

58 12 04 2031094/1 October 2, 2012.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A7	2012	000927 – 040765	Not Applicable

Condition

This Update has been proactively released to prevent the following condition from occurring in the vehicle:

The customer complains of wind noise.

This Update is in effect until removed.

Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the 58B9 code in the ElsaWeb Campaign/Action Information screen on the day of repair.
- Vehicle must be within the New Vehicle Limited Warranty.
- Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

Technical Background

The door seals between the front and rear doors were omitted on Audi A7 vehicles manufactured within a specific period.

Production Solution

Door seals must be installed on the rear doors of the vehicles affected.

Service

1. Clean edge of door (e.g. with cleaning solution D 009 401 04).



Figure 1. Fit door seal along this edge, on both sides.

2. Fit door seal along edge of rear door, on both sides of vehicle, as shown in Figure 1.

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Warranty

Update Time Requirements/Reimbursement	To ensure prompt and proper payment, be sure to immediately enter the applicable reimbursement code listed below upon completion of the repair work. Claims will be paid only for vehicles that show the 58B9 code in the ElsaWeb Campaign/Action Information screen on the day of repair.		
58B9 Saga Claim Entry Procedure Check ElsaWeb to determine whether Update 58B9 is open. Service No.: 58B9 Damage Code: 0099 Parts Manufacturer - Removed part: 002 Claim Type Sold vehicle = 7 10 Unsold vehicle = 7 90 Saga Accounting Instructions			
Criteria ID	Repair operation	Labor Operation Number	TU
01	Door seal already present	0183 00 99	10 TU
01	Install door seal (left and right)	5864 24 99	10 TU
Criteria ID	Part Number	Part Description	Quantity
01	4G8 839 717	Door seal, left	1
	4G8 839 718	Door seal, right	1

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There is no reimbursement for vehicle wash or loaner vehicle.

If the vehicle is outside of the specified warranty period, the customer has the option to pay for the repair.

If the customer agrees to pay for the repair:

Fax the information to (248) 754-5093 and provide VIN, applicable Service Number, Customer Info, Dealer Number and Date.

If the customer does not agree to pay for the repair:

Fax the information to (248) 754-5093 and provide VIN, applicable Service Number, Customer Info, Dealer Number and Date.

Additional Actions Some of the affected vehicles may be involved in additional Actions. Please check your ElsaWeb Campaign/Action Information screen so that *any additional required work can be done simultaneously.*

Update Verification For verification, *always* check the ElsaWeb Campaign/Action Information screen. The ElsaWeb system is the *only* binding inquiry and verification system; other systems are not valid and *may result in non-payment* of a claim.

Help for Claim Input For questions regarding claim input, contact the Warranty Helpline.

Required Customer Notification Inform your customer in writing by recording on the Repair Order any and all work that was conducted on the vehicle, including any and all updates completed under this Update.

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Required Parts and Tools

Part Number	Part Description	Quantity
4G8839717	Door seal, left	1
4G8839718	Door seal, right	1

- Properly destroy and dispose of removed parts in accordance with all state and local requirements, unless otherwise indicated and/or requested through SAGA.
- If you have exhausted your allocated parts and you require additional parts for vehicles affected by this Update but have exceeded your Upper Order Limit, please submit your requests for additional parts via email to upperorderlimits@audi.com. Be sure to include the affected VINs with your order. Prior to submitting your request, ensure that each vehicle has the 58B9 code open in ElsaWeb. Your order will be reviewed and processed accordingly.

Additional Information

All parts and service references provided in this Update are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.