

Audi ElsaWeb Newsletter

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Holiday Hours

Audi TAC Hours of Operation

Closed:

- Friday December 7, after 1:30p.m.
- Monday December 24, all day
- Tuesday December 25, all day
- Monday December 31, all day
- Tuesday January 1, all day

Open:

- TAC will be open December 26-28, 8:30a.m.-5:00p.m. E.S.T.
- TAC will be open January 2-4, 8:30a.m.-7:00p.m. E.S.T.

Diagnostic Tester Software Support (DTSS) Hours of Operation

Closed:

- Friday December 7, after 1:30p.m.
- Monday December 24, all day

- Tuesday December 25, all day
- Monday December 31, all day
- Tuesday January 1, all day

Reduced Staff:

- Wednesday December 26 through Friday December 28, 2012 (9:00 AM to 5:00 PM EST).

Feedback Corner

The Quality Rewards program is driven by you! So, keep those feedbacks coming. You can earn Audi Winner's Circle Rewards for each feedback that you send in. And, the Audi Winner's Circle Rewards are automatically added to your account and can be used for a variety of awesome prizes.

This week's feedback is from Peter regarding the Repair Manual for a 2013 A8. He stated:

"Before the right side timing cover is removed the Oxygen sensor connector bracket nut and bracket needs to be removed in order to remove the vacuum pump oil feed line stud and pipe."

The Service Information Team reviewed the feedback and updated the Repair Manual to include the updated procedure. Peter included his full name and email address with the feedback and will receive Audi Winner's Circle Rewards for helping improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
17	21	14

*Please note that this feedback feature is not the place to obtain technical assistance for Audi vehicles, or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue, or wish to report a technical issue, please create an Audi Technical Assistance ticket and contact the Audi Technical Assistance at (800)-678-2389.

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Technical Bulletins

02 Rattle noise from rear of transmission at idle. (2031910/1)		
Model(s)	Year	Vehicle Specific Equipment
R8, R8- GT, R8 Spyder	2008–2012	All
Condition: Customer may report a rattle noise from rear of transmission at idle. On manual vehicles, noise may change when clutch is depressed. Production Solution: Not Applicable		

37 Harsh downshifts when braking or harsh 1-2 upshift under acceleration (2029305/4)		
Model(s)	Year	Vehicle Specific Equipment
8F756A	2011–2012	8 Speed 0BK transmission
8K256A 8K556A	2011–2012	8 Speed 0BK transmission
8RB56A	2011–2012	8 Speed 0BK transmission
8T356A	2011–2012	8 Speed 0BK transmission
Condition: Customer may report harsh downshifts while braking or harsh 1-2 upshift under acceleration. Production Solution: New software in the Transmission Control Module (J217) addresses the condition.		

37 Customer may report the vehicle holds second gear intermittently (2029808/2/1)		
Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cabriolet	2010	All with 0B6 transmission
A4	2009	All with 0B6 transmission
Condition: Customer may report the vehicle holds second gear intermittently. Production Solution: Not Applicable.		

66 Wind noise from roof carrier bars (2031853/1)		
Model(s)	Year	Vehicle Specific Equipment
Q5	2009–2013	Not Applicable
Condition: Customer hears wind noise coming from the top of the vehicle while driving with the roof carrier bars installed. Production Solution: The wind noise that results from the installation of the carrier bars can be mitigated, although not eliminated, by the installation of “fluted” protection strips, part number 4L0 071 633 A. These are being installed in production and will be included in the carrier bar kit that accompanies the Audi Q5.		

72 Audi Q5 rattle from left rear seat back (2030729/2)		
Model(s)	Year	Vehicle Specific Equipment
Q5	2009–2013	Not Applicable
Condition: Customer may report squeak or rattle sounds coming from the rear seat area. Production Solution: Improved 2/3 rear seatback frame torsion bar to pivot incorporating internal plastic guides. The striker pin has also been improved to reduce the contact surface with the lock.		

94 Headlight Warning On in Cluster (Xenon Plus With or Without Adaptive Light) (2029194/2)		
Model(s)	Year	Vehicle Specific Equipment
Q7	2010–2014	Premium Plus and Prestige
Condition: Only vehicles with Xenon headlights can be affected by this condition. The customer complains the high beams do not function on one side or one of the low beams flickers intermittently. In addition to this, an “Adaptive Headlight Defective” warning can be present in the cluster if the vehicle has the Prestige trim level. One of		

the following DTCs are set in the 09 – Central Electric Control Unit or in the 55 – Headlamp Range Control Unit depending on the trim level of the vehicle. Vehicles with the Premium Plus option package can have the DTC set in the 09 module. Vehicles with the Prestige option package can have the DTC set in the 55 module.
Production Solution: Not applicable.

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Campaigns

No new Campaigns in ElsaWeb.

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Updates

No new Updates in ElsaWeb.

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Repair Manuals

Repair Manuals			
Elsa Name	Model	Book Updated	Reason
4H	A8 2011>	Body Exterior	Factory Update
4L	Q7 2007>	Electrical Equipment	Feedback# 536684
4G2, 4GA	A6 2012> A7 2012>	Heating, Ventilation and Air Conditioning	Factory Update
4LB	Q7 2007>	Automatic Transmission (09DA)	Factory Update
4GA	A7 2012>	Electrical Equipment	Factory Update

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Wiring Diagrams

Wiring Diagrams		
Elsa Name	Model	Book Updated
8E	A4 2002–2008	Comfort system and central locking system, from 2006 MY

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Suggestions:

Please send comments or suggestions to: aoa.WorkshopInformation@audi.com

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