

Audi ElsaWeb Newsletter

Edition 17: December 24, 2012

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Happy Holidays

Happy Holidays from all of us at Volkswagen Group of America — See you next year!
The ElsaWeb Newsletter will resume on Monday, January 7, 2013.

Holiday Hours

Audi TAC Hours of Operation

Closed:

- Friday December 7 – after 1:30p.m.
- Monday December 24 – all day
- Tuesday December 25 – all day
- Monday December 31 – all day
- Tuesday January 1 – all day

Open:

- TAC will be open December 26–28, 8:30a.m. – 5:00p.m. EST.
- TAC will be open January 2–4, 8:30a.m. – 7:00p.m. EST.

Diagnostic Tester Software Support (DTSS) Hours of Operation

Closed:

- Friday December 7 – after 1:30p.m.
- Monday December 24 – all day
- Tuesday December 25 – all day
- Monday December 31 – all day
- Tuesday January 1 – all day

Reduced Staff:

- Wednesday, December 26 through Friday December 28, 2012, 9:00a.m. to 5:00p.m. EST

Feedback Corner

The Quality Rewards program is driven by you! So, keep those feedbacks coming. You can earn Audi Winner's Circle Rewards for each feedback that you send in. And, the Audi Winner's Circle Rewards are automatically added to your account and can be used for a variety of awesome prizes.

This week's feedback is from Miguel regarding a 2011 Q5 Repair Manual. He stated:

"Final torque for camshaft adjusters is not listed in the procedure. It says to torque the adjuster for the intake and exhaust to 80nm but does not tell you to do the final torque of 90 degrees on each adjuster bolt."

The Service Information Team reviewed the feedback and updated the Repair Manual to include the correct torque specification. Miguel included his full name and email address with the feedback and will receive Audi Winner's Circle Rewards for helping improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
2	15	4

*Please note that this feedback feature is not the place to obtain technical assistance for Audi vehicles, or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue, or wish to report a technical issue, please create an Audi Technical Assistance ticket and contact the Audi Technical Assistance at (800)-678-2389.

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Technical Bulletins

01 MIL on, DTC P112800 and/or P113000 or P008700 or P244000 and/or P244200 in ECM (2029340/5)		
Model(s)	Year	Vehicle Specific Equipment
A6/A7	2012	3.0 FSI Engine
Condition: MIL on with one or more of following DTCs: - DTC P112800 and/or P113000 (System too lean) stored in ECM. - DTC P008700 (Rail pressure too low) - DTC P244000 and/or P244200 (Secondary Air Valve stuck open) Production Solution: New software in the ECM Control Module (J623) addressed the condition.		

01 MIL on, no leak in EVAP system (DTC P045600 in ECM) (2027732/7)		
Model(s)	Year	Vehicle Specific Equipment
A8	2011	4.2L engine
A6	2012	3.0 engine
A7	2012	3.0 engine
Condition: - MIL on. - DTC P0456 (very small EVAP leak) stored in ECM. - No leaks found in the EVAP system. Production Solution: New software in the control module (J623) addressed the condition.		

17 Engine oil consumption too high, 3.0T TFSI Model Year 2009 - 2012 (2030197/7)		
Model(s)	Year	Vehicle Specific Equipment
A6/A7	2009-2012	3.0L TFSI Supercharged
Q7	2011-2012	3.0L TFSI Supercharged
A4/S4	2010-2012	3.0L TFSI Supercharged
Condition: Based on customer complaint, follow the procedure below: Production Solution: Crankcase pressure reduction starting with model year 2013.		

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Campaigns

No new Campaigns in ElsaWeb.

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Updates

No new Updates in ElsaWeb.

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Repair Manuals

Repair Manuals			
Elsa Name	Model	Book Updated	Reason
8R	Q5 2009>	Engine Mechanical	Factory Update

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Wiring Diagrams

No new Wiring Diagrams in ElsaWeb.

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Suggestions:

Please send comments or suggestions to: aoa.WorkshopInformation@audi.com

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