



Service Bulletin 476

Strictly Confidential

December 2012

Affected ModelsTrophy and Trophy SE

VIN Range567629 to 570999

MarketsAll Markets except Japan

SubjectFascia Fixings

Background Information

We have identified that there is a possibility that two upper fixings securing the cockpit front panel to its subframe may be missing on the above models. Dealers are requested to remove the instrument fascia and fit the two fixings.

Customer Contact Instructions

Motorcycles in the affected VIN range must be modified prior to delivery to the customer, or at the next service/visit to the dealership.

Identification of Affected Motorcycles

Trophy and Trophy SE motorcycles listed in the VIN range above.

Warranty Claim Instructions

Fault code02301099

Repair code99476

Repair time allowance0.50 hrs (includes admin allowance)

Parts Information

Parts2 x T3330941 - Screw, But/Hd, M5 x 0.8 x 16 Slv
2 x T3330955 - Screw, But/Hd, M5 x 0.8 x 14 Enc



Parts Ordering Instructions **For Triumph Subsidiary and Overseas Distributor dealers using Triumph Warranty On-Line with Parts Auto Ordering Flag switched on:** Order all repair parts by submitting a New Prior through the Warranty On-Line system. Entering the above repair code in a New Prior will automatically add the parts required and labour times for this Service Bulletin.

For Overseas Distributor dealers NOT using Triumph Warranty On-Line or for Overseas Distributor dealers using Triumph Warranty On-Line with Parts Auto Ordering Flag switched off: Orders should be placed using the normal parts ordering procedure.

Parts Return Instructions Dealer to retain parts for 90 days. All parts must be stored in a secure, non-public accessed area and correctly identified with a completed warranty label. Thereafter the parts must be rendered unusable prior to scrapping.

Other Instructions

Once completed, please mark the service record book that the requirements of this bulletin have been complied with.

Replacement Procedure

Fit the upper fixings for the cockpit front panel following the procedure listed below:



Warning

Throughout the following procedure, ensure that the motorcycle is stabilised and adequately supported to prevent the risk of injury from the motorcycle falling.

Note:

- **Some affected motorcycles listed in the VIN range in appendix A will have been modified and repaired by Triumph prior to their release from the factory.**
- **The modified motorcycles can be identified by checking the 'Outstanding Service Bulletins' on Warranty On-Line.**



Removal



Warning

Before starting work, ensure the motorcycle is stabilised and adequately supported. This will help prevent it from falling and causing injury to the operator or damage to the motorcycle.

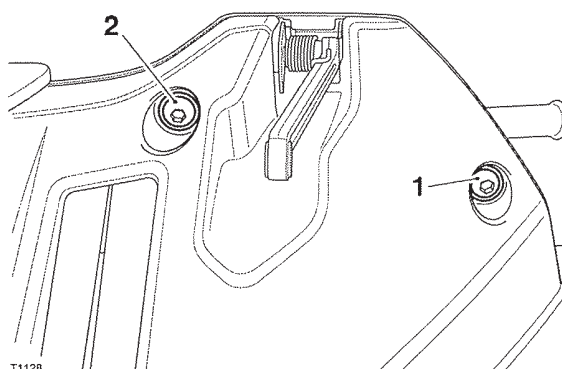
1. Remove the left-hand infill panel, as described in the service manual.
2. Disconnect the battery, as described in the service manual.

Note:

- **For the removal of the windscreen it is not necessary to remove the windscreen rail.**
3. Remove the following items as described in the service manual:
 - Windscreen.
 - Upper and lower covers of the mirrors.

Note:

- **Note the location of the six non-patch-locked and the two patch-locked fixings for installation.**
4. Remove the four fixings securing the instrument fascia to the cockpit front panel. Retain the two inner (patch-locked) fixings as described in Parts Return Instructions on page 2.



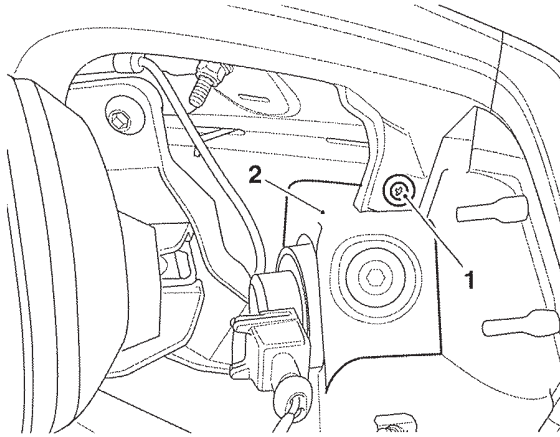
1. Outer fixing, left-hand side shown
 2. Patch-locked inner fixing, left-hand side shown
5. Fold out the rear view mirrors.

Note:

- **It is possible that on some earlier models the scrivet will be fitted in the opposite direction to that shown below. If this is the case, the scrivet must be fitted as shown below on installation.**

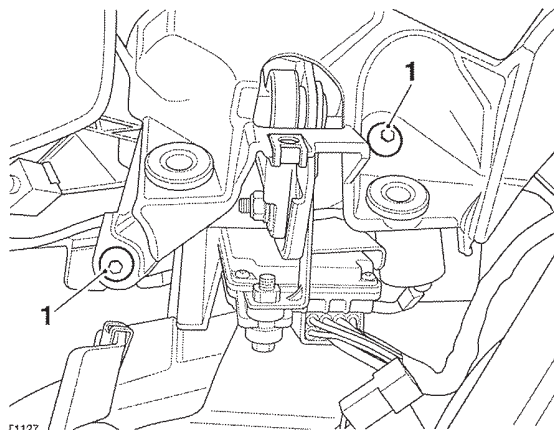
TRIUMPH

6. Remove the two scrivenets (one on either side) located above the indicator housing.



- 1. Scrivet, right-hand side shown**
2. Indicator housing

7. Remove the four fixings (two on either side) located behind the infill panels.



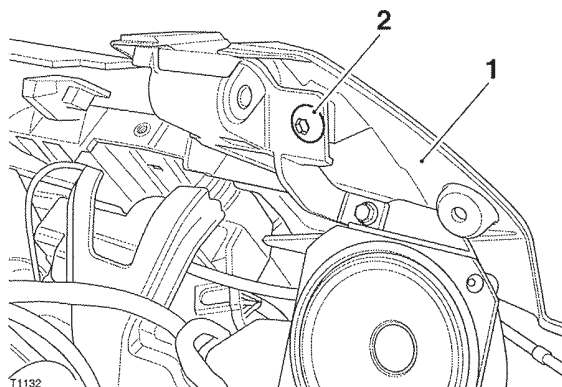
- 1. Fixings, left-hand side shown**

8. Release the instrument fascia upper tabs from the cockpit front panel.
9. Reposition the instrument fascia to allow access for the installation of the two fixings for the cockpit front panel's upper mountings.

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Installation

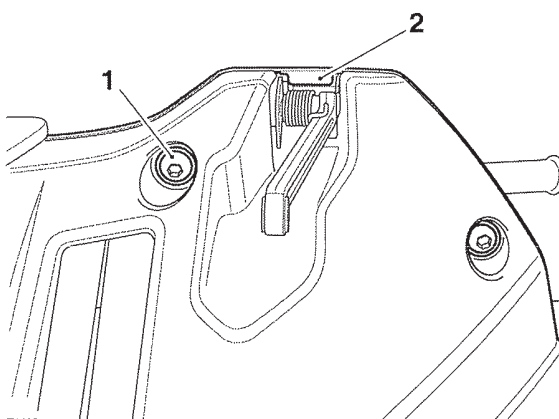
1. Fit the fixings (part number T3330941) to secure the upper mountings of the cockpit front panel to the subframe.



1. Front cockpit panel

2. Fixing, right-hand side shown

2. Check that the XM antenna (US and Canadian models only) or the blanking cap (all other markets) is correctly located in the cockpit front panel.
3. Refit the instrument fascia upper tabs to the cockpit front panel, taking care to avoid damage to the mirrors. Check that the XM antenna or blanking cap is correctly retained.
4. Refit the six non-patch-locked fixings as noted for removal and tighten to **3 Nm**.
5. Fit the new patch-locked fixings to the two inner locations adjacent to the upper windscreen arms and tighten to **3 Nm**.

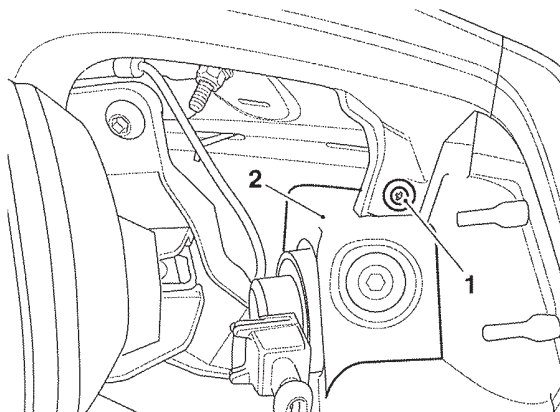


1. Patch-locked fixing, left-hand side shown

2. Instrument fascia upper tabs

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6. Refit the two scrivets, as shown in the illustration below.



1. Scrivet, right-hand side shown

2. Indicator housing

7. Refit the following items as described in the service manual:
- Upper and lower covers of the mirrors.
 - Windscreen.
8. Reconnect the battery, as described in the service manual.
9. Refit the left-hand infill panel, as described in the service manual.

Circulation

(Initial and date when read and return to central file holder)

Service Manager	Parts Manager	Sales Manager	Workshop Supervisor	Technician 1	Technician 2