



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Supplemental Repair Required for HVAC Condenser Inoperative/Replacement Due to Stone/Foreign Material Impact

**Models:** 2011-2012 Chevrolet Cruze Excluding RPOs WA7 and BVG  
Built Prior to October 01, 2011

*This PI is being revised to provide RPO information. Please discard PI0461C.*

### Condition/Concern

Some customers may comment on any of the following conditions:

- A/C inoperative
- A/C will not blow cold air
- A/C blows hot
- Leaking refrigerant

The condenser may become inoperative due to frequent/heavy stone/foreign material impact.

### Recommendation/Instructions

After replacing the condenser, install the condenser screen that snaps over the front of the existing condenser. This will prevent foreign material that comes through the front grille making contact with the new condenser causing damage.

### Parts Information

Part Number	Description
22869501	Condenser
95927464	Condenser Screen

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
D3140	Air Conditioning Condenser Replacement	Use Published Labor Operation Time

Add	To Recover and Recharge A/C System	0.3♦hr
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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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