



Service Bulletin

PRELIMINARY INFORMATION

Subject: Front Floor Console Cup Holder Rattles in Open Position

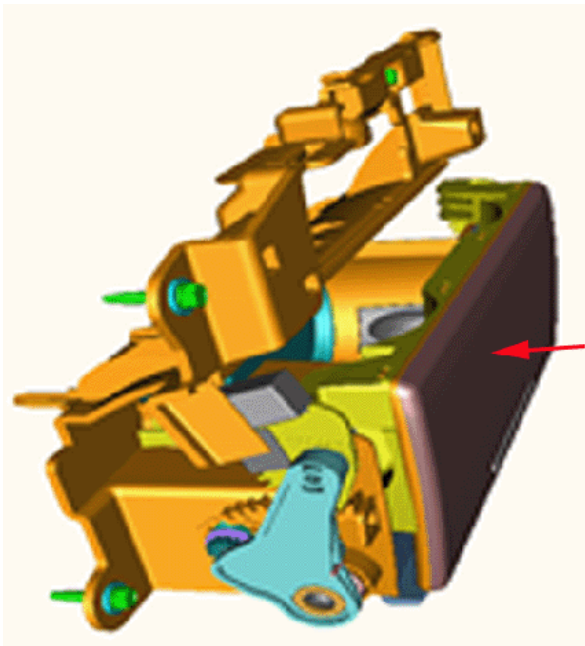
Models: 2013 Cadillac XTS
Built Prior to September 24, 2012

Condition/Concern

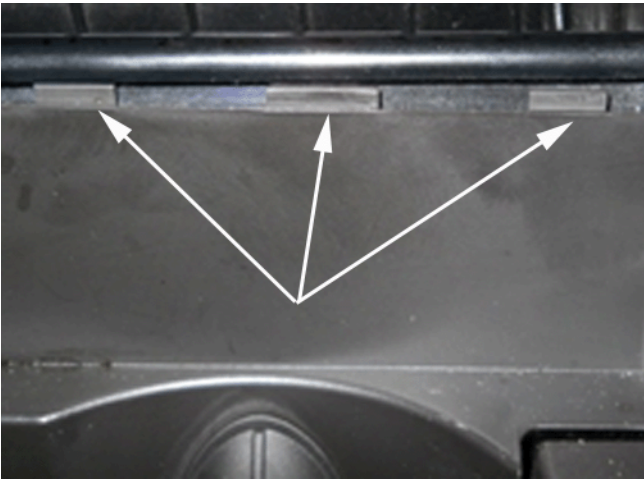
Some customers may comment that the front floor console cup holder rattles when in the open position.

Recommendation/Instructions

Use the following procedure to inspect the cup holder door to verify proper assembly:



1. Push in the cup holder door to the open position.



2. Pinch the two corners (as shown above) to ensure that the door is snapped together properly.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
C9530*	Front Floor Console Cup Holder Repair	0.2 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION